





















A Message from the President ...



Robert A. Montagnese President & CEO

This Annual Report illustrates the remarkable work that is being done by our LMHS family on a daily basis to improve the health of the community. We have an outstanding team consisting of more than 1,700 employees, a highly qualified medical staff, solid leadership from the LMH and LMHS Board, a dedicated senior management team, and hundreds of volunteers, all supporting our efforts. I truly appreciate the knowledge, skills and dedication that each member of the LMHS team adds to the well-choreographed care that the Health Systems provides.

Licking Memorial Health Systems (LMHS) and Licking Memorial Hospital (LMH) received many prestigious commendations over the past year from organizations that closely evaluate the healthcare industry. The awards recognized a range of accomplishments, from overall staff performance to specific programs.

In 2013, LMH was named to the 100 Top Hospitals® list by Truven Health Analytics for the 11th time, and recently received notice of being named on the 2014 list. Every LMHS employee, volunteer, physician and Board Member contributed in some way to 100 Top Hospitals' assessment that included 10 key areas: mortality, inpatient complications, patient safety, average patient stay, expenses, profitability, patient satisfaction, adherence to clinical standards of care, and post-discharge mortality and readmission rates for heart attack, heart failure and pneumonia. No community hospital in the nation has received the award more times than LMH.

Patient safety is also dependent upon each LMHS team member – ranging from the volunteer greeter at the Hospital's main entrance who assists patients requiring a wheelchair, to the surgeon who uses integrated technology to perform delicate surgery that was not possible just a few years ago. LMH's emphasis on patient safety resulted in three national safety-related awards in 2013 – The Leapfrog Group's "A" rating for patient safety, Healthgrade's Patient Safety Excellence Award and Consumer Report's high rating for Surgery Safety. LMH's Consumer Reports' score was the highest of any hospital in Ohio, and tied for third place in the nation.

These awards are an encouraging recognition of the efforts that every LMHS team member makes to provide each patient with compassionate and professional care. (A comprehensive list of awards appears on pages 23 and 24.) However, our true reward comes from the successes that take place every day – stopping a heart attack that is in progress, helping a newborn enter the world, or receiving a grateful smile from a patient on the last day of chemotherapy treatments. Many of our patients are eager to share their stories, and some are featured on pages 3 and 4.

It is important to recognize that the LMHS would not be able to accomplish all that we have without the support of the community members who entrust us with their care every day. We are blessed to have your confidence, and look forward to continue caring for you and your families in the future.

Nobert Q. Montines

Robert A. Montagnese President & CEO

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2013 Awards

Licking Memorial Health Systems and its dedicated employees, medical staff, volunteers, and community members work diligently every day to ensure that the community has access to excellent health care. Their efforts were recognized in 2013 with the following awards:

Consumer Reports' Hospital Ratings - Surgery Safety

Licking Memorial Hospital (Received the highest score in Ohio and the third highest in the nation)

'A' Rating by The Leapfrog Group

Licking Memorial Health Systems (Received the highest rating for patient safety)

Most Wired Award

by McKesson Corp., AT&T, the College of Healthcare Information Management Executives, and the American Hospital Association

Licking Memorial Health Systems

Top 100 Hospitals by Truven Health Analytics

Licking Memorial Hospital

Healthcare Heroes - Community Outreach Award by Columbus Business First

Licking Memorial Health Systems (For LMHS' Active•Fit Youth Wellness Program)

Outstanding Achievement Award by the American College of Surgeon's Commission on Cancer

Licking Memorial Hospital

Hospital Charitable Service Award - Program of Promise by Jackson Healthcare

Licking Memorial Health Systems (For LMHS' Active•Fit Youth Wellness Program)

Patient Safety Excellence Award by Healthgrades

Licking Memorial Hospital

100 Great Community Hospitals by Becker's Hospital Review

Licking Memorial Hospital

HomeCare Elite Top 500™

LMH Home Care

Healthiest Employer Award by Columbus Business First

Licking Memorial Health Systems

Physician of the Year by Lifeline of Ohio

Ann Govier, M.D.

Hometown Hero - Health Care by the American Red Cross of Licking County

Dave Alianiello, P.T., CSCS

Care for Underserved Award - Honorable Mention by Columbus Business First

Jane Melin, R.Ph.

Non-Profit CFO of the Year by Columbus Business First

Cindy Webster

Transaction of the Year Award by Columbus Business First

Licking Memorial Health Systems

LMHS Lifetime Achievement Award

Eschol Curl, Jr.

LMH Physician of the Year

Shakil Karim, D.O.

LMH Donald Day Volunteer of the Year Award

Harry Harper

Licking Memorial Hospital - Tamarack

Licking Memorial Health Systems (LMHS) expanded its services this year following the December 2012 purchase of the former Medical Center of Newark (MCN) at the intersection of West Main Street and Tamarack Road. The building, which opened as an LMHS branded facility on January 7, was renamed Licking Memorial Hospital (LMH) – Tamarack, and created space for convenient surgeries and outpatient procedures. During the transition, LMHS was able to offer positions to 65-70 former MCN employees, and former MCN physicians also were invited to apply for LMH Active Medical Staff privileges.

Initially, LMH – Tamarack offered select outpatient services, including the LMH Wound Clinic, Outpatient Laboratory, and select Pre-Admission Testing, but was soon licensed by the Ohio Department of Health as a surgical facility. Eye surgeries have been performed frequently at LMH – Tamarack this year, and plans to expand surgical offerings at the facility include podiatric, urologic and minor orthopedic procedures. Throughout 2013, LMHS has made a variety of improvements to the building in order to ensure high quality medical care that is consistent with the Hospital's standards. The new LMH – Tamarack facility is a result of LMHS' continual assessment of gaps in community medical needs, and contributes greatly to the Health Systems' mission of improving the health of the health of the community.

LMH Wound Clinic

Among the first services to be offered at the new location was the Wound Clinic, which relocated from the Hospital to the second floor of the LMH – Tamarack building in 2013. The Clinic treats outpatients who require care for chronic or complicated wounds, and is staffed by physicians and registered nurses who are specially trained and certified in wound care. During a patient's first visit, the wound is measured and photographed in order to begin a record of the healing process, and the physician and patient work together to create a customized healing plan. The new location of the Wound Clinic within LMH – Tamarack offers additional space for wound care services as well as convenient access for patients.

LMH Pain Clinic

In September, the Pain Clinic at Licking Memorial Hospital also relocated to the second floor of the LMH – Tamarack building, as part of LMHS' expansion in outpatient services. The Pain Clinic is a specialty clinic dedicated to the effective treatment and control of chronic pain. LMH Pain Clinic patients receive personalized care from physicians who are experienced in utilizing advanced

pain management procedures in order to effectively treat many types of chronic pain. The Pain Clinic's new location at LMH – Tamarack offers efficient and convenient care for its patients.

Eye Surgery

When the LMH – Tamarack location opened its new surgical area in July, ophthalmologists Elliot Davidoff, M.D., Mark S. Law, M.D., and James E. Silone, D.O., of the Center for Sight in Newark, were the first to perform outpatient procedures. Collectively, the physicians typically perform over 30 cataract surgeries per week, making it the most commonly performed surgery at LMH. Setting it apart from many metropolitan hospitals, LMH – Tamarack offers a 'no needle, no stitch, no patch' cataract surgery, allowing patients to recover from cataract surgery more quickly. Drs. Davidoff, Law and Silone also perform other ophthalmic surgeries at LMH – Tamarack, including eye muscle surgery, tear duct probes, glaucoma surgery and pediatric surgeries related to eye trauma.

Laboratory Services

To improve patients' ease of access to laboratory services, LMH – Tamarack offers timely, accurate, state-of-the-art testing from 8:00 a.m. to 4:30 p.m., Monday through Friday, augmenting the services already offered at the Hospital. The staff is dedicated to providing a high level of technical expertise and excellent customer service, as well as definitive test results.



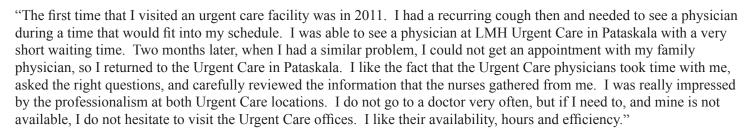
Patient Experience

Licking Memorial Health Systems (LMHS) maintains its mission of improving the health of the community by providing excellent patient care at each of our convenient locations with the latest technologies and medical procedures, as well as promoting good health through many of our community initiatives, such as the Active•Fit Program. Many community members have shared their appreciation for having access to outstanding healthcare resources available locally.



"It was frightening to be told that my baby needed to be placed in the special care nursery. I began to realize just how fragile a premature baby can be. However, the nurses and doctors were phenomenal. They answered all our questions and reassured us that Maeley was doing very well. Maeley was in the Hospital for 18 days, and LMH was so accommodating. Since Maeley was in the special care nursery, and I was breastfeeding, I was permitted to stay in my patient room throughout the length of her stay. I am so grateful that LMH had the special care nursery facilities, so that we could all be with Maeley, close to home. I have been recommending LMH to all my friends because the staff really went above and beyond for us."

- Amy Hiner



- Eschol Curl, Jr.

"As soon as I arrived at LMH, I was in very good hands. Dr. Rajjoub (Interventional Cardiologist Hassan Rajjoub, M.D.) was at my side immediately, and I was taken to the Catheterization Lab. I remember just bits and pieces since I was in and out of consciousness, but I was aware that Dr. Rajjoub and the staff worked very efficiently as a team. Everyone was very encouraging. I had suffered a heart attack and "coded" in the Catheterization Lab, but the LMH team skillfully restored my heartbeat with electrical defibrillation. Now, I tell everyone, 'Do not bother with going to Columbus for cardiac rehabilitation. It cannot be any better in Columbus than it is at LMH.' I also feel so blessed that there is an Interventional Cardiology unit here in Newark. I do not think I would have survived the trip to Columbus during my heart attack. I am so grateful to the wonderful staff who saved my life."

- Mary Kay Booher

"The Active•Fit Program makes it easy for children to take control of their health and fitness by choosing the goals they want to achieve each period. By being active and making better choices about what she eats and drinks each day, my daughter, Mandie, has lost 15 pounds since joining Active•Fit. Because of her success, her cousins also joined the program and they are all working together to meet the goals that they set for Period 3. It has been fun for Mandie to record her progress each day, which kept her on track to complete her goals. As her mother, I am thrilled to see how much better Mandie feels about herself through the confidence she has gained as a participant in the Active•Fit Program."

- Katey Shane

"I noticed a slight discomfort in my chest. It was nothing major, but it was enough that I mentioned it to my wife, Angie. I thought I could not be having a heart attack because I was only 35. I had intended to have Angie drive me to LMH, but I had a feeling that we should call the squad. The squad was there in seven minutes, and began giving me care immediately. The emergency medical technicians (EMTs) transmitted my vital signs and EKG results directly to the Emergency Department at LMH, which allowed me to bypass the normal registration process. I know that arriving by the squad gave me access to more expedient care than I would have had otherwise. I am appreciative of the prompt, reassuring care that I received from the EMTs, and am grateful to the skilled, attentive medical team at LMH whose professional training and intuitive attention to detail saved my life."

Josh Pennington

"I have family members who were treated for kidney stones years ago. The treatments ranged from receiving shock therapy in a water bath to a surgical incision through the back to extract the stones. They all had to travel to Columbus for their procedures. The option to have lithotripsy at LMH was a big improvement and I had no doubts that I wanted to have it done. It was so easy – the whole thing, from the time they took me back to the operating room to the time I was in the recovery room took less than one hour. I had no pain, nausea or bruising – just a little soreness. I was so happy not to be feeling the pain from the kidney stone anymore! It was such a convenience to have the procedure done here in Newark. It is miserable to travel a long distance when you are not feeling the greatest."

- Barbara Buchenroth



Boards of Directors

Licking Memorial Health Systems Board of Directors

The Licking Memorial Health Systems (LMHS) Board of Directors oversees all aspects of LMHS' three corporations: Licking Memorial Hospital, Licking Memorial Professional Corporation and Licking Memorial Health Foundation. As volunteer community leaders, the Board Members serve to ensure LMHS provides the best care and services available.



Judith B. Pierce Chairman



Patrick M. Jeffries Vice Chairman



Gary A. Ryan Secretary/Treasurer



Michael D. Cantlin



Eschol Curl, Jr.



Linda K. Dalgarn



Kim D. Fleming



Patrick D. Guanciale



Gerald R. Ehrsam, M.D. Physician Advisor



Robert A. Montagnese Ex Officio Licking Memorial Health Systems President & CEO

Licking Memorial Hospital Board of Directors

In 1898, a small group of dedicated women opened a nine-bed Hospital with donated furnishings in a converted house at the corner of Buena Vista and Everett Avenues in Newark to meet the needs of the community. After many evolutions throughout the past century, Licking Memorial Hospital now stands on West Main Street with 227 beds and state-of-the-art technology ready to serve the community. Today, like their predecessors, our Board of Directors is made up of dedicated individuals who volunteer their time to guide the operations and policies of the Hospital.



Craig R. Baldwin Chairman



Nancy G. Neely Vice Chairman



Michael J. Massaro Secretary



Joyce L. Malainy, Ed.D. Treasurer



C. Gene Branstool



David E. Doney



David L. Hile



Cheri Hottinger



Laurel B. Kennedy, Ph.D.



Deborah A. Kohman



Brian Mortellaro



Rev. Michael A. Noble, B.A., M.Div., D.Min.



Bart M. Weiler



Robert A. Montagnese Ex Officio Licking Memorial Health Systems President & CEO



Eric Pacht, M.D.
Ex Officio
Licking Memorial
Hospital
Chief of Staff

Hospital-Wide Directives

- Promote patient safety
- Incorporate innovation and technology
- Maintain financial strength
- Meet community needs
- Maintain independence

- Deliver quality care
- Adhere to corporate integrity
- Attain service excellence
- Cultivate relationships with patients, customers and employees

Licking Memorial Health Systems Senior Management

The eight members of the Licking Memorial Health Systems (LMHS) Senior Management have extensive experience that provides strong leadership. With their collective background and vision, LMHS is able to proactively meet the community's needs.



Robert A. Montagnese, C.P.A., M.H.A., B.A. President & CEO Making a difference since 1993.



Sallie K. Arnett, M.S., RHIA Vice President Information Systems Making a difference since 2001.



Craig B. Cairns, M.D., M.P.H.
Vice President
Medical Affairs
Making a difference
since 1999.



Veronica K. Link, B.B.A. C Vice President Development & Public Relations Making a difference since 1984.



Christine L. McGee, R.N., B.B.A.
Vice President

Physician Practices

Making a difference
since 1995.



Anne C. Peterson, B.A.
Vice President
Human Resources &
Support Services
Making a difference
since 2001.



Cindy L. Webster, B.B.A.
Vice President
Financial Services
Making a difference
since 1991.



Deborah M. Young, R.N., M.S., C.C.M., Vice President Patient Care Services Making a difference since 1996.



Heather Burkhart, R.N. Assistant Vice President Inpatient Services Making a difference since 2000.



Greg Wallis, R.N., B.S.N., CNOR Assistant Vice President Outpatient Services Making a difference since 1997.

Licking Memorial Hospital Medical Staff Executive Committee

The Licking Memorial Hospital (LMH) Medical Staff Executive Committee is comprised of the Medical Staff officers and the chiefs of each Medical Staff department. Committee members set policies, review new physicians' credentials, analyze cases and help to educate staff members on medical advances.



Eric R. Pacht, M.D. Chief of Staff



Talya R. Greathouse, M.D. Vice Chief of Staff



Lori J. Elwood, M.D. Secretary/Treasurer; Department Chief of Pathology



Peter T. Nock, D.O. Immediate Past Chief of Staff



Richard A. Baltisberger, M.D. Department Chief of Pediatrics



Garth A. Bennington, M.D. Department Chief of Family Practice



Joseph E. Fondriest, M.D. Department Chief of Radiology



Shakil A. Karim, D.O. Department Chief of Medicine



Eric M. Layne, M.D. Department Chief of Behavioral Health



KW Tim Park, M.D. Department Chief of Anesthesiology & Pain Management



Brent M. Savage, M.D. Department Chief of Surgery



M. Jane Scott, M.D. Department Chief of Emergency Medicine

2013 Licking Memorial Hospital Medical Staff Appointments

Highly-qualified and skilled professionals who joined the LMH Active and Consulting Medical Staffs in 2013 include:

Walter L. Bernacki, M.D. Kristin E. Burton, D.P.M. Linda L. Dannemiller, M.D. Raju Fatehchand, M.D. Victor F. Ferrini, M.D. Charles L. Geiger, D.O. William R. Gorga, Ph.D. Hufza Hanif, M.D.

W. Andrew Highberger, M.D. Leslie R. Laufman, M.D. Sachida N. Manocha, M.D. KW Tim Park, M.D. Seung H. Park, M.D. I-Tsyr Shaw, M.D. Alene K. Yeater, M.D.



Changes, Enhancements and Technology

Licking Memorial Health Systems (LMHS) is dedicated to keeping abreast of medical advances and improving the healthcare experience for patients and their families. In many instances, the changes are subtle and take place without the public's awareness. Changes and improvements at LMHS over the past year include:

Licking Memorial Hospital - Tamarack

Licking Memorial Hospital – Tamarack opened on January 7, and provides convenient access to high quality care. The LMH Wound Clinic and LMH Pain Clinic each relocated to the LMH – Tamarack building, creating additional space, efficiency and convenience for outpatient services. Laboratory services and state-of-the-art eye surgeries were also made available at this location, soon to be joined by podiatric, urologic and minor orthopedic surgeries.

LMH's Heart Failure Performance Leads Ohio Hospitals

The Centers for Medicare & Medicaid Services (CMS) released a report in September stating that LMH's percentage of heart failure patients who were re-admitted within 30 days of being released from the Hospital was lower than the national average, and the lowest of all Ohio hospitals, regardless of size. A low hospital re-admission rate is considered significant because it indicates excellent comprehensive care and reflects the use of a full spectrum of technologically advanced services by a highly competent and passionate staff.

Licking Memorial Women's Health Adds New Office

Licking Memorial Women's Health opened a third location this year to address the healthcare needs of the community. In addition to physician offices on Messimer Drive in Newark and at the Pataskala Health Campus, Licking Memorial Women's Health now offers another convenient location at 270 Goosepond Road, off of 21st street, in Newark.

Licking Memorial Women's Health - Urodynamics

According to the National Association for Continence, one in four women over the age of 18 experience involuntary bladder leakage during physical activity, or when coughing, laughing or sneezing. Previously, local residents had to travel to Columbus for procedures to treat urinary incontinence, but Licking Memorial Women's Health now offers the convenience of urodynamic testing in Licking County. Through a contractual agreement, Bladder Health Network conducts state-of-the-art testing on site, and Dr. Ngozi Ibe reviews and discusses the results and treatment options with patients.

LMH Named on 2013 Health Care's Most Wired Award List

LMH was recently recognized as one of the Most Wired Hospitals of 2013. Conducted in cooperation with McKesson Corp., AT&T, the College of Healthcare Information Management Executives, and the American Hospital Association (AHA), the Most Wired Award is given to hospitals that have made great strides in establishing and creating robust clinical information systems aimed at improving patient care. LMH has focused heavily on implementing advanced technology in recent years, including mobile radiology and biomedical equipment, barcode medication administration, handheld devices to capture patient vital signs and lab data, Vocera nurse call and paging system, and wireless infusion pumps. LMH also utilizes monitoring equipment that sends data directly into the Hospital's Electronic Medical Records (EMR).









LMHS Opens New Rheumatology Practice

LMHS recently added a new specialty physician practice to a growing range of available healthcare services within the community. Rheumatology is the study and treatment of conditions that affect muscles, bones, and joints, including rheumatoid arthritis, lupus, fibromyalgia, and osteoporosis, among others. Licking Memorial Rheumatology is now part of Licking Memorial Health Professionals, a group of more than 100 healthcare physicians in 23 areas of specialty who are dedicated to improving the health of the community.

Sports Medicine Specialty Care Comes to Licking County

Sports medicine is a medical specialty dedicated to the prevention and treatment of injuries and illnesses that result from participating in athletic activities. Although there are several outstanding orthopedic surgeons on the LMH Active Medical Staff, it was evident that the Licking County community would benefit from a sports medicine specialist. In order to address that need, Orthopedic Surgeon and Sports Medicine Specialist Michael A. Vaccariello, M.D., was welcomed as a member of the LMH Active Medical Staff. Dr. Vaccariello's expertise includes surgeries of the knee and surgeries of the shoulder. He works closely with local physical therapists and athletic trainers to develop and implement personalized treatment plans, monitor each patient's progress, and return athletes to their sport as quickly and efficiently as possible.

2013 Radiology Initiative

The LMH Radiology Department has undergone a structural renovation and technological update, thanks to the 2013 Radiology Initiative. Patients can expect to benefit from the following changes: A nuclear medicine expansion, including two private injection rooms, three semi-private imaging rooms, and two replacement nuclear medicine gamma cameras, equipped with state-of-the-art single-photon emission computed tomography (SPECT) technology combined with computed tomography (CT) technology or SPECT/CT technology. The Radiology Initiative has also included the replacement of three ultrasound imaging systems with expanded technology at two off-site locations, as well as the upgrade of five ultrasound imaging systems within the Hospital's Radiology and Neurovascular Lab. Additional provisions include the replacement of the current stereotactic breast biopsy systems with the digital spot mammography, the replacement of a Mammotome® dual vacuum-assisted tissue biopsy device and tissue specimen management device, three fully digital mobile fluoroscopic C-arms for surgery, and three fully digital mobile X-ray systems.

Community Events: Dedications, Receptions and Open Houses

Licking Memorial Health Systems (LMHS) welcomes and encourages community input in order to ensure that our technology and services anticipate patients' constantly changing needs. Residents and employees were invited to many events during 2013 to celebrate areas of growth and to become familiar with the healthcare environment. Dedications, receptions and open houses in 2013 included:



Corporate Breakfasts - The Licking Memorial Hospital (LMH) Development Council hosted four Corporate Breakfasts in 2013. The events served to acquaint local business and community leaders with new services, technology and health trends within the Hospital, as well as within the healthcare industry as a whole. This year's topics included a summary of the Health Systems' accomplishments and activities in 2012, an introduction to the surgical management of thyroid nodules at LMH, a discussion of acute inpatient therapy and a presentation encouraging heart attack awareness.

New Physician Receptions - To familiarize patients with new physicians, the Licking Memorial Development Council hosted a New Physician Reception in September. At the event, members of the public had an opportunity to meet 12 physicians who had recently joined the LMH Active Medical Staff.

Pastoral Care Event - In April 2013, LMH hosted its annual dinner for members of Licking County's clergy. The event featured a presentation on crisis management, including a discussion on distinguishing between a crisis and stress, the coping mechanisms of each, and how quality relationships are able to aid in the handling of a crisis. In addition to providing religious and spiritual services to patients and their families and visitors, as well as staff members, the LMH Pastoral Care Department also serves as the liaison between the Hospital and local clergy.

Cancer Survivors' Picnic - In recognition of National Cancer Survivors' Day, LMH hosted its third-annual Cancer Survivors' Picnic on June 9. LMH patients, guests and employees gathered on the Hospital's front lawn to celebrate and support cancer survivors, and to honor lost loved ones.

Donor Appreciation Reception - LMHS thanked contributors during the annual Donor Appreciation Reception in September. The event is an opportunity for donors to be recognized for their generous gifts and receive information on current and future projects at LMHS. At the 2013 reception, the latest piece in the LMHS Main Street Collection, a replica of the Howard E. LeFevre Electronic Wall, was unveiled for donors who have reached the \$7,500 level of giving. All donations are used to purchase new medical equipment and technology, and enhance the healthcare facilities at LMH.

Lifetime Achievement Reception - Each fall, the LMH Development Council hosts the Lifetime Achievement Reception in recognition of individuals who have made an extraordinary difference in the community. Eschol Curl, Jr. received the 2013 Lifetime Achievement Award for his devotion to numerous non-profit organizations that advance education and wellness issues for local residents. The Lifetime Achievement Award was created in 1989 and is the highest award that LMHS confers each year. The Development Council also presented the Look Up Dental Clinic with the ninth annual Building a Healthier Community Award in recognition of its efforts to address the unmet need for urgent/emergent dental care for uninsured, low-income adults in Licking County.

Active • Fit Award Receptions – LMHS hosted three special receptions in the past year to honor Active • Fit prize-winners from each of the three periods. In 2013, more than 1,200 Licking County children, ages 6 to 12, registered for the youth wellness program, and those who completed their goals each period were entered into a special drawing. The 20 winners for each period, as well as their families, gathered to receive their prizes, enjoy healthy refreshments, and celebrate their achievements in February, June and October.

LMH Support Groups - In 2013, community members were invited to join one of three newly offered support groups at LMH. The free meetings were offered at various times throughout each month and included A New You: Weight Loss Support Group, a Breast Cancer Support Group, and the First Impressions Breastfeeding Mothers Support Group. The support groups provide education and discussion led by LMH employees who have expertise in the subject matter.

TWIGS and Volunteer Recognition Dinners - The annual TWIGS Recognition Dinner was held on May 15. The TWIGS organization raised nearly \$124,000 in donations throughout 2012, and LMH was proud to honor their outstanding dedication to the Hospital. The annual Volunteer Recognition Dinner was held on April 25 to pay tribute and show gratitude to more than 150 individuals who regularly devote their time to LMH. During the event, Harry Harper was the recipient of the 2013 Donald Day Volunteer of the Year Award in recognition of more than 2,920 hours of service since 2007.



Community Outreach

Licking Memorial Health Systems (LMHS) is firmly committed to our mission, "To Improve the Health of the Community." The best way to protect community health is to prevent injury and disease; therefore, LMHS devotes many resources to educating the public about healthier lifestyles and proper medical care. In addition, LMHS is committed to giving back to the community through support of local groups and events.

The public is apprised of all LMHS programs and health trends through press releases, local media, the bimonthly Community Connection publication, monthly Quality Report Cards and an extensive website.

LMHS partnered with many local organizations throughout 2013 for various events, including American Red Cross blood drives, numerous Active•Fit programs, and the "For Your Health" 5K Run and Fun Walk. Many of LMHS' programs and screenings are offered free of charge. Others are provided at a nominal cost.

2013 events, programs, and sponsorships include:

January

Community Roundtable with manufacturers

Community Roundtable with youth sports league leaders

Community Education Program – Coronary Artery Disease

Betsy Eaton O'Neill Health Resource Center Program – Foot Care and Diabetes

Hosted American Red Cross blood drive at LMH

Licking Memorial Hospital's 115th Birthday Celebration – Winter outerwear donation by LMHS employees to the Center for New Beginnings and Salvation Army of Licking County

Active•Fit Youth Wellness Program presentation – Granville Intermediate School

American Red Cross AMIGO Challenge

The Heart Truth – A Red Dress Event

Kirkersville Elementary Family Fit Night sponsor

Newark Catholic Athletic Association sponsor

Licking County Soil & Water Conservation District sponsor

Making Strides Against Breast Cancer Walk – Newark sponsor

Par Excellence Academy 19th Annual Martin Luther King Day Breakfast sponsor

Licking Valley Youth Softball Association sponsor

LUNGevity Foundation – Breathe Deep Newark Walk & Rally sponsor

Licking County Courthouse Lighting Committee – Fireworks sponsor

Operation Feed/Supermarket Sweep sponsor

Mental Health America of Licking County Java & Jazz Auction sponsor

Big Brothers Big Sisters team sponsorships

Heath Sertoma Youth Athletic Association sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

February

Community Roundtable with athletic directors

Community Education Program – Advances in Eye Care

Community Education Program – Seasoning Instead of Salt

Betsy Eaton O'Neill Health Resource Center Program – Preventing Caregiver Burnout

Betsy Eaton O'Neill Health Resource Center Program – Early Heart Attack Care

Active•Fit Period 1 Winners Reception

Corporate Breakfast Program – 2012: The Year in Review and a Look Ahead to 2013

Lakewood Youth Baseball Association sponsor

Big Brothers Big Sisters sponsor

Newark High School Athletic Boosters sponsor

LICCO, Inc. Spring Fitness 5K sponsor

Mound City Little League sponsor

Licking County Prayer Partners Pastor Appreciation Breakfast sponsor

Licking Valley Athletic Boosters sponsorship

Heartbeats 10th Annual Tournament "FORE" Life sponsor

United Way of Licking County Recognition Breakfast sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC



March

Community Education Program – Colorectal Cancer

Community Education Program – Total Knee Replacement

Community Education Program – Friends and Family CPR

Supermarket Sweep – Operation Feed

Licking County Master Gardeners' Spring Concert

Active•Fit Junior Chef Event at C-TEC

Hosted American Red Cross blood drive at LMH

Doctors' Day Recognition

Licking Valley Youth Sports Association sponsor

Granville Christian Academy "Enchanted Evening Under the Sea" sponsor

Lakewood Girls Summer Softball sponsor

Granville High Schools Alternative Spring Break Trip to New Orleans sponsor

Ohio Nature Education sponsor

Ohio Cancer Research Associates 24th Annual Grand Illusions Sauté for Dr. Robert Barnes sponsor

Heartbeats of Licking County sponsor

Foundation for Hospice of Central Ohio hole sponsor

Lakewood High School Softball sponsor

North Newark Little League sponsor

Zonta Club of Newark Champagne Luncheon and Style Show sponsor

Newark Catholic Athletic Association sponsor

The Woodlands Bag Ladies Brunch for New Beginnings sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

April

Community Education Program – Nutrition and Exercise for Life

Community Education Program – Dining with Diabetes

Youth Sports Opening Ceremonies

Pastoral Care Dinner

Active•Fit Youth Wellness Program presentation – Legend Elementary School

LMHS Career Open House

Volunteer Recognition Dinner

Licking County Family YMCA Don Edwards Park sponsor

Carol Strawn Center 5K Walk sponsor

Ohio Hospital Association Annual Meeting & Recognition Dinner sponsor

St. Francis De Sales Parish Festival sponsor

Newark Catholic High School Touch of Class Diamonds and Denim Auction sponsor

Pataskala Relay for Life sponsor

Licking County Relay for Life sponsor

Watkins Memorial Music Boosters sponsor

Lakewood Baseball Association sponsor

Weathervane Playhouse sponsor

Big Brothers Big Sisters Bowl for Kids sponsor

Johnstown Athletic Boosters sponsor

Heath Band Boosters sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC



May

Community Roundtable with community leaders of Pataskala

Community Education Program – Psoriasis and Eczema

Community Education Program – Quick and Easy Meals for Diabetes

Community Education Program – Getting a Good Night's Sleep

Community Education Program – Atrial Fibrillation

Betsy Eaton O'Neill Health Resource Center Program – Over-the-Counter Supplements

Pre-participation Sports Screenings for Licking County Student Athletes

Youth Sports Opening Ceremonies

Cancer Survivor Celebrations – Jane Cook McConnell Courtyard

YMCA Healthy Kids Day

Corporate Breakfast Program – Surgical Management of Thyroid Nodules and What's

New and Exciting in ENT at LMHS

Park National Bank Shred-it Day

Granville Bike Swap

Pataskala Health Campus tours for Pataskala Elementary students

Hosted American Red Cross blood drive at LMH

39th Annual Old Fashioned Velvet Ice Cream Festival

Newark Kiwanis Strawberries on the Square

Connect!Kids

Watkins High School Turf Project sponsor

Licking County United Way Day of Caring sponsor

Licking County Historical Society Golf Outing sponsor

Licking Valley Heritage Society American Independence Celebration sponsor

C-TEC Golf Outing sponsor

Rotary Club of Pataskala Flags Over Pataskala sponsor

Licking County Family YMCA Golf Outing for Youth sponsor

Mental Health America, Lou Mitchell Memorial Golf Outing team

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management

Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

June

Community Roundtable with community leaders of Granville

Community Education Program – High Blood Pressure

Community Education Program – Bed Bugs

Community Education Program – Skin Cancer Awareness

Betsy Eaton O'Neill Health Resource Center Program – Diabetes and Exercise Safety

Betsy Eaton O'Neill Health Resource Center Program – Staying Active with Arthritis

Pre-participation Sports Screenings for Licking County Student Athletes

Youth Sports Opening Ceremonies

Cancer Survivor Celebrations – Jane Cook McConnell Courtyard

Coughlin Automotive Fun Flash and 5K Dash

Licking County Relay for Life

Camp Feelin' Fine – a day camp for children with asthma

Granville Art Affair and Wine Festival

Active•Fit Youth Wellness Event and LMHS Family Movie Night at the Pataskala

Health Campus

Active•Fit Period 2 Winners Reception

Cancer Survivors' Picnic

Active•Fit Youth Wellness Program presentation – Cub Scout Camp

The Energy Cooperative at The Works – Not Just for Kids Day

The Red, The White, The Blue, Ka-Boom Parade

Lou & Gib Reese Ice Arena sponsor

United Way of Licking County sponsor

Licking County Coalition of Care Concert sponsor

National Child Safety Council sponsor

Camp O'Bannon sponsor

Heartbeats Walk 4 Youth sponsor

Business First of Columbus Health Care Heroes Awards Event sponsor

Granville Kiwanis 4th of July Celebration sponsor



Licking County Coalition for Housing Golf Outing sponsor

Granville Area Chamber of Commerce Porsche Show sponsor

Licking County Prayer Breakfast sponsor

Pataskala Area Chamber of Commerce Golf Outing sponsor

Granville Rotary Club Firecracker 5K sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

July

Community Education Program – Safe Sitter

Community Education Program – Tinnitus and Hearing Loss

Community Education Program – Nutrition and Exercise for Life

Pre-participation Sports Screenings for Licking County Student Athletes

Pataskala Relay for Life

LMHS Family Movie Night at the Pataskala Health Campus

Kickin' Ash Splash

Active•Fit Bowling

Hosted American Red Cross blood drive at LMH

Alexandria Fun Days

Salvation Army Day Camp at LMH

St. Vincent Haven Charity Golf Outing sponsor

Blessed Sacrament School and Parish Friends of the Festival sponsor

Licking County Christian Academy Men's Soccer sponsor

Granville Athletic Booster sponsor

Granville Kiwanis Maple Leaf 5K sponsor

2013 Pelotonia sponsor

Licking County Prayer Partners First Responders Appreciation Luncheon sponsor

Energy Cooperative Bruce Summer Memorial Golf Outing sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

August

Community Roundtable with police and fire chiefs

Community Education Program – Stroke Care

Community Education Program – Rotator Cuff Repair

Betsy Eaton O'Neill Health Resource Center Program – Should I Buy Organic? Active•Fit 1K

"For Your Health" 5K Run and Fun Walk at The Dawes Arboretum

Back to School Bash at The Works

Hartford Fair – participated and purchased steer for donation to Salvation Army Active•Fit Field Day

Mock STEMI Demonstration at the Licking County Aging Program

Pataskala Street Fair and Parade

LMHS Career Open House

Newark-Granville Symphony Orchestra sponsor

Licking County Junior Achievement sponsor

Business First of Columbus 2013 CFO of the Year Awards sponsor

Licking County Chamber of Commerce 10th Annual Dinner & Awards sponsor

Granville Area Chamber of Commerce Golf Outing sponsor

Newark Area Jaycees Tee and Green sponsorship

Licking County Chamber of Commerce Golf Outing sponsor

Newark High School sports sponsor

The Cade and Katelyn Fund Committee "Cure SMA" Charity Golf Classic sponsor Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

September

Community Education Program – Preventing Diabetes

Donor Appreciation Reception

LMHS Family Movie Night at Denison University

Couglin Automotive Fun Flash and 5K Dash

Newark First United Methodist Church Block Party

Hosted the Pataskala Area Chamber of Commerce Luncheon

Active•Fit Youth Wellness Program presentation – Welsh Hills School

Active•Fit Youth Wellness Program presentation – Cherry Valley Elementary

Experience Granville at the Mansion

East Newark Town Homes Chili Cook-off

New Physician Reception

Corporate Breakfast Program – Acute Inpatient Rehabilitation

Hosted American Red Cross blood drive at LMH

Hebron Music and Arts Festival

Newark-Granville Altrusa Fun Run/Walk

Etna United Methodist Church Community Connection Event

Newark Jaycees Festival

Newark Mayor's Breakfast – Celebration of Licking County Eagle Scouts sponsor

The Woodlands New Beginnings 30th Anniversary sponsor

Newark-Heath Rotary Foundation Annual Memorial Golf Outing sponsor

Redskin Athletic Boosters sponsor

Granville Area Chamber of Commerce Candlelight Walking Tour sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education Classes, CPR classes, blood pressure and blood glucose screenings at C-TEC

October

Community Roundtable with youth leaders

Community Education Program – Dining with Diabetes

Funeral Directors' Breakfast

Active•Fit Guided Nature Tour at Infirmary Mound Park

Active•Fit Period 3 Winners Reception

Active•Fit Youth Wellness Program presentation – Licking Valley Elementary School

The Granville Inn Chili Cook-off

Kroger Trick-or-Treat

Licking County Courthouse Lighting Committee sponsor

Family of Faith Community Church POWER Team Event sponsor

Licking County Chamber of Commerce Local Leaders Breakfast sponsor

Northridge Walk-A-Thon sponsor

PBJ Connections sponsor

W.I.S.E. Silver Bells Christmas Bazaar sponsor

Licking County Coalition for Housing Annual Luncheon sponsor

Newark Lions Club sponsor

St. Luke's Church Turkey Trot sponsor

Village of Granville Holiday Tree sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure and blood glucose screenings at C-TEC

November

Community Education Program – Lung Cancer

Safe Trick-or-Treat on the Square

LMHS Lifetime Achievement Reception

Hosted American Red Cross blood drive at LMH

Twentieth Century Club 34th Biennial Flyer

Redskins Athletic Boosters Harlem Wizards Event sponsor

Granville High School Licking County College Fair sponsor

Licking Valley Youth Sports Association sponsor

Northridge Youth Athletic Association sponsor

Weathervane Playhouse sponsor

Mental Health America of Licking County Annual Meeting sponsor

Behavioral Health Partners of Central Ohio Annual Dinner sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure and blood glucose screenings

December

Community Roundtable with community leaders of Heath Corporate Breakfast Program – Heart Attack Awareness Holiday Magic with Santa at Heath City Hall Dining with Diabetes Holiday Reunion



Hosted American Red Cross blood drive at LMH

Pataskala Christmas Walk

Newark Campus Development Fund Next Generation Challenge sponsor

Newark Catholic Athletic Association sponsor

Carol Strawn Center Dance & Chance sponsor

Licking County Family YMCA sponsor

Pataskala Sterling Theatre Gingerbread House Auction sponsor

American Red Cross Amigo Golf Outing Lunch sponsor

American Red Cross 2014 Heroes Breakfast sponsor

St. Vincent Haven sponsor

Licking County Family YMCA Western Branch Daddy Daughter Dance sponsor Newark Area Soccer Association sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure and blood glucose screenings at C-TEC

Speakers Bureau, Health Fairs, and Screenings - In 2013, LMHS provided speakers and

health screenings to the community through the following organizations and events:

Activate Youth

Arboris – Health Fair Buckeve Lake Head Start

Cherry Valley Elementary – Community Fun Day

COTC Campus Connections Class

COTC Nursing Class

C-TEC Employee Health fair

C-TEC Nutrition Class

Creative Minds Learning Center

Denison University

Denison University Career Fair

Denison University – Employee Health and Wellness Fair

Dentistry from the Heart

Dining with Diabetes Holiday Reunion

First Federal Savings

Granville Area Chamber of Commerce Granville Middle School – Arts Mania Day

Granville Rotary

Harry and David - Lunch and Learn

Heath Church of Christ

Heath Fire Department – Open House

Hendrickson

Heritage Middle School

Homer Fire Department – Open House

Interim Healthcare

John Clem Elementary – "Just Say No" Club

Johnstown Monroe High School

Kendal at Granville – Employee Health Fair

Lakewood Middle School Liberty Middle School Licking County Aging Program

Licking County Board of Developmental Disabilities

Licking County Chamber of Commerce

Licking County Family YMCA – Activate Youth Program

Licking County Safety Council

Licking County School Nurses Meeting

Licking/Knox Goodwill Industries – Youth Works Program

Lowes – Safety Day Mental Health America

Monroe Township Fire Department – Open House Newark City Schools – Employee Health Fair

Newark High School Newark Kiwanis Newark Rotary

Newark – Granville Altrusa Newark – Heath Rotary Club

Owens Corning – Employee Health Fair PAR Excellence Academy – Health Fair

Parkinson's Support Group Plaza Garden Apartments Salvation Army – Power for Life

Savings Expo

South Newark Civic Association – Early Childhood

Resource Fair

State Farm Health and Wellness Fair

St. John's United Church of Christ - Women's Group

State Farm – Health and Wellness Fair

Tectum, Inc.
TOPS – Newark
TOPS – Johnstown
Travel Centers of America
Trinity Episcopal Church

Utica LaSertoma Utica Library

West Licking Fire Department – Open House

YES Club YMCA

Development Council

The Licking Memorial Hospital (LMH) Development Council was established in 1987 and falls under the auspices of the Licking Memorial Health Foundation. Its purpose is to increase charitable giving to LMH and to enhance and promote meaningful community relations for the Hospital. Although LMH is financially sound, it is not immune to today's financial challenges that include government cutbacks in Medicare and Medicaid reimbursements, revenue shortfalls and the continuing cost of charity care. Donations to the Licking Memorial Health Foundation enable LMH to provide for capital needs, services and programs that may otherwise go unfunded. The Licking Memorial Health Foundation is a not-for-profit corporation.

Executive Committee

Robert McGaughy, Chairman P. David Shull, Vice Chairman Glenn Abel Thomas Cummiskey John Gard

Patrick Guanciale, Ex Officio no vote

Thomas Hall, M.D.

Sally Heckman Patrick Jeffries

Bonnie Manning

Mary Jane McDonald

Christopher Meyer James Mitchell

Rob Montagnese,

Ex Officio with vote

Stuart Parsons

Annual Support Committee

Thomas Cummiskey, Chairman James Mitchell, Vice Chairman

James Atkinson Vince Brown Michael Buskirk Mary Jane Carrier Seth Conley Dave Doney Seth Ellington

Jill Evans Andrew Guanciale

Donald Hill Jeff James Nicole Judd

Joyce Malainy, Ed.D.

Jerry McClain Mike McFarland Joan Omlor Doris Spriggs Jack Stickle, II

Russell Suskind Douglas Ute Ashley Wade Charles Walker Sharon Wills

Community Relations Committee

Sally Heckman, Chairman

Christopher Meyer, Vice Chairman

Tony Adams Maggie Barno Ryan Bernath Edward Bohren Karen Burger Marcia Downes

Ann Howard
Patrick Jeffries
Melissa Johnston

Stephen Fowler

Willard Kuhlwein Michele Layman William Mann

Mary Jane McDonald

Thomas Mullady Robert O'Neill

Diane Paetz Steve Stilwell Jennifer Utrevis John Weaver Linda Wiegand

Gordon Wilken James Young

Education and Membership Committee

John Gard, Chairman

Bonnie Manning, Vice Chairman

Bonnie Manning
Mary Albright
Julie Barrett
Jack Crockford
Eschol Curl
Kim Fleming
Terry Frame
Nasie Gallagher
Shari Gallup
Todd Hartshorn
David Hile
Cheri Hottinger
Patricia Landon
Jim Lenner
Kim Lust

Nelson McCray, Ph.D.

Eloise Miller
David Morrison
Richard Reed
John Row
Donna Shipley
Thomas Slater
Charles Walker
Ray Wilson

Development Council Mission

To increase charitable giving to the Hospital, and to enhance and promote meaningful community relations resulting in the Hospital's ability to meet community needs and better serve its publics.

Fundraising

Licking Memorial Health Systems (LMHS) relies, in part, on charitable donations to proactively incorporate technological advances and meet growing community needs. The Development Department at Licking Memorial Hospital (LMH) works diligently to ensure that the Hospital has the funds available for continuous improvements and to offset the expense of charity care. Contributions to LMHS are used to purchase equipment and to fund programs, capital expenses, and facility improvements. The contributions are not used for salaries or general operating expenses.

Community Cornerstone Club - The Community Cornerstone Club is comprised of community members who contribute \$100 or more to Licking Memorial Health Foundation (LMHF). As of 2013, the Cornerstone Club has 150 members who have raised \$23,575 toward the 2013 Radiology Initiative. Donors receive a Main Street Collection recognition piece at each \$500 milestone of giving. The 2013 addition to the Main Street Collection recognizes donors who have reached the \$7,500 level of giving. The new piece is a likeness of the Howard E. LeFevre Electronic Wall that is located in the lobby of the surgery entrance of the John and Mary Alford Pavilion.

The Caduceus Society - Physicians have their own opportunities to lend financial support through The Caduceus Society, which is a prestigious giving level for physicians who pledge a gift of \$10,000 or more over a period of 10 years. New members in 2013 included two anonymous donors, Jill Nicholson, M.D., Sarah & KW Tim Park, M.D., William A. Stallworth, M.D., and Dr. and Mrs. Edward J. Starinchak. The Caduceus Society has a total of 70 members.

The William Schaffner Society – The William Schaffner Society gained seven members in 2013, and now has a total of 106 members. The William Schaffner Society was created in memory of William Schaffner, the first chairman of the Licking County Hospital Commission. Members pledge at least \$10,000 over 10 years. Those who joined in 2013 are: Keith and Heather Burkhart, Shannon Garten, Patrick and Carol Guanciale, Jan and Lew Mollica, Janine and Brian Mortellaro, Tom and Ann Mullady, and Dr. Jack L. & Nancy G. Neely.

Golden Corporate Honor Roll - The Golden Corporate Honor Roll distinguishes companies which have made a total commitment of \$10,000 or more to LMH. Participation in this program signifies the company's alliance with the Hospital to ensure the continuation of excellent healthcare services. The Golden Corporate Honor Roll gained five members in 2013, including The Energy Cooperative, Kaiser Aluminum, Fifth Third Foundation, Greenfield/Lewis Investment Counsel and Packaging Corporation of America.









The John Alford Fellowship - The John Alford Fellowship gained six members in 2013, and now has a total of 34 members. The John Alford Fellowship was created to memorialize the extraordinary commitment of LMH's long-time supporter, John W. Alford. New members in 2013 included: Glenn and Alice Ann Abel, Mark and Leslee Arthur, Diane M. LeMay, M.D., Stuart and Marcia Parsons, Lorei Frame Reinhard, and Jeff and Nancy Smith.

Platinum Circle - The Platinum Circle is reserved for LMHF's business and corporate donors who have contributed \$25,000 to \$49,999. These gifts enable LMH to purchase new equipment and provide additional services to meet the healthcare needs of the citizens of Licking County. Gutridge Plumbing, Inc. joined the Platinum Circle in 2013.

Benefactor Level - Benefactors are special friends of LMHS, both individuals and businesses, who support the LMHS mission to improve the health of the community by donating between \$50,000 and \$100,000. LMHF has nine Benefactor Level contributors. James J. and Christine L. McGee advanced to the Benefactor Level of giving in 2013 after completing their previous John Alford Fellowship and William Schaffner Society commitments. Twentieth Century Club was also recognized as a Benefactor.

Founder Level – Founder Level members are altruistic individuals who have made outstanding contributions to LMHF by providing gifts of \$100,000 or more. LMHF is fortunate to have 15 Founder Level memberships. The Licking County Foundation became a Founder Level donor in 2013.

Licking Memorial Golf Gala - The annual Licking Memorial Golf Gala took place at the Granville Golf Course on June 24, with John Hinderer serving as honorary chair. The team from Kool 101.7/WNKO, whose members

included Richard Day, Todd Harrold, Tom Swank, and Mark Walters, took first-place in the tournament. MedBen, Newark Advocate Media, Park National Bank, Stedman Flooring, Inc., and Turner Construction were Ace Sponsors with a contribution of \$5,000 each. Eagle sponsors (\$2,500) included CS Construction, Gutridge Plumbing, Inc., The Jerry McClain Companies, Limbach Company, LLC, Summit Custom Cabinets, Surgical Interventions, LLC, and US Foodservice. A total of 132 golfers played in the 2013 Golf Gala, which raised \$73,255 to benefit the 2013 Radiology Initiative, an increase of more than \$4,500 from the previous year.

PRIDE – LMHS employees have a special opportunity to support the Health Systems with charitable contributions through payroll deductions to PRIDE (Providing Resources in Dedicated Employees). As of December 2013, PRIDE had 630 members. Since 1987, PRIDE contributions have raised more than \$2 million.

Paving Our Future Commemorative Bricks - LMH's Development Council offers a distinctive way to recognize family members, friends or organizations with commemorative bricks. The bricks are available in two sizes for personalization and placement in one of LMH's exterior walkways. In 2013, nine commemorative bricks were purchased, totaling \$2,500.

Honorary and Memorial Giving Program - Many community members appreciate the opportunity to pay tribute to a loved one, commemorate a special event or celebrate a recovery through monetary contributions that benefit LMH. In 2013, LMHF received six honorary and 59 memorial donations, totaling \$6,045. In addition, 30 contributors made Doctors' Day donations to honor their physicians, for a total of \$3,430.

Employment

Licking Memorial Health Systems (LMHS) has provided employment opportunities for Licking County residents for more than 100 years. Not only is LMHS the largest employer in Licking County, but it also has established a reputation as the leading healthcare provider in the community. This distinction is largely due to the dedication of the Health Systems' 1,700 employees who serve diligently to provide quality care for patients and visitors.

LMHS has high standards for its employees and believes in recognizing and rewarding their accomplishments through various celebrations, including monthly Dining with the Stars recognition breakfasts and luncheons, bimonthly employee birthday events and various annual recognition dinners.

Hospital & Healthcare Week - The annual celebration featured a health fair to provide employees with information to enhance their own health. LMHS also hosted an outdoor employee cookout and announced special employee recognition awards throughout the week, including the Clarissa Ann Howard Award for Clinical Excellence, MVP Awards and the Manager of the Year Awards.

Employee Recognition Dinner - During the Employee Recognition Dinner at Longaberger Golf Club in May, 220 LMHS employees were recognized for their dedication in 5-year incremental years of service, including three employees celebrating 40 years.

National Doctors' Day - Physicians were treated to an honorary breakfast, free massages and a gourmet lunch in appreciation for their dedication to the community.

Medical Staff Recognition Dinner - The recipient of the LMH Physician of the Year Award, Shakil Karim, D.O., was announced at the dinner, which is held annually to honor physicians who provide dedicated care to the community.

Retiree Dinner and Luncheon - In 2013, retired LMHS employees were invited to two Retiree Luncheons at the Newark Metropolitan Hotel, in addition to the 17th Annual Retiree Dinner in the LMH Café. More than 100 LMHS retirees gathered at the Dinner on July 17 to reconnect with former coworkers and to learn about recent developments within the Health Systems.

37th Annual Holiday Party - Employees were invited to a complimentary meal of delicious holiday favorites prepared by our own food service staff, and were entertained by the Ultrasounds. The menu included three carving stations of slow-baked ham with pineapple and cherries, beef tenderloin with horseradish sauce, and roasted turkey with gravy. Employees also enjoyed citrus pepper salmon, chicken and noodles, and beef and noodles, as well as traditional side dishes, shrimp cocktail, seasonal chilled salads and an extensive selection of delicious desserts.









In January 2013, employees celebrated 115 years of providing quality health care to the community with an annual interdepartmental competition to collect new blankets and outerwear. The gifts were donated to The Center for New Beginnings and the Salvation Army of Licking County to help individuals and families in need. Additionally, LMHS employees participated in the Licking County United Way Campaign, and were the top contributors to the Food Pantry Network of Licking County's Operation Feed Campaign.

LMHS offers a comprehensive benefits package that includes tuition assistance, free uniforms, and free access to various wellness center sites, as well as excellent health, dental, and vision insurance. In 2013, LMHS implemented several new programs to better serve its employees.

New LMHS Scholarship Announced - Licking Memorial Health Systems was pleased to announce the establishment of a scholarship at COTC/OSU-N as part of the Newark Campus Development Fund. The scholarship is awarded with preference given first to LMHS employees, then to children or spouses of LMHS employees. In the event that there are no eligible candidates from either of those groups, the scholarship is offered to students on either campus who are pursuing degrees in health related fields. One to three scholarships will be awarded each year based on merit, and the amount will vary annually. Employees are invited to apply via the Employee Portal or by visiting the Human Resources offices on Tamarack Road and at the Hospital.

Employee Concierge Service - Licking Memorial Health Systems was excited to announce the addition of a new service for LMHS employees starting in December. The Volunteer Department expanded to include a concierge service, offering various benefits including dry cleaning pickup and delivery, package and mail services, and gift wrapping. The concierge service became available just in time for the holidays, offering wrapping for up to three gifts at no charge. The shop, which is located on the LMH Ground Floor next to the Maintenance Shop, is open 6:00 a.m. to 5:30 p.m., Monday through Friday.

Employee Wellness on the Portal - To make the LMHS Balanced Lifestyles program more easily accessible to employees, a new section was added to the Employee Portal featuring walking routes, a calendar of wellness events at LMHS, exercise facility usage information and other important resources pertaining to Employee Wellness.



Lindsey Bird Kevin Brest Jessica Dagres Jan Futral Shelby Gaul Dan Glover Jill Henry-English Michelle Johnson

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Shakil Karim, D.O.
Arley Kimble
Ashlee Lake
Jessica MacDonald
Dennis McCarthy
Greg McDaniel
Wendy McKee

Eli Misel Marsha Moore Johnda Orndorff Neil Pancoast Hassan Rajjoub, M.D., FACC Holly Santos Fran Scono Ivy Smith Gail Stotts
Barb Stough
Meghan Swan
LuAnn Untied
Janetta Wheeler
Barb Wolfe
Whitney Wolfe
Theresa Wollenburg
Linda Yu, D.O.

Clarissa Ann Howard Nursing Award for Clinical Excellence

Kathy Swick, R.N. Bethany Warner, R.N., B.S.N.



LMHS Managers of the Year

Tom Argyle, Director of Public Relations Brad Copley, Patient Care Manager



Facts at a Glance

2013 Statistics

Auxiliaries

Volunteers/TWIGS (hours):	41,761
TWIGS (dollars):	\$140,621
Development (dollars):	\$708,356

Charity and Uncompensated Care

In 2013, Licking Memorial Health Systems (LMHS) provided \$50.4* million in uncompensated care at standard charges, of which \$27.4* million was charity care.

LMHS has provided more than \$419 million in uncompensated care at standard charges since 1995, the year that the Licking Memorial Health Professionals was formed.

The total cost of uncompensated care to LMHS in 2013 was \$18.7* million. The total cost of uncompensated care since 1995 has been \$204 million.

Licking Memorial Hospital Statistics

Total registered beds:	227
Coronary:	25
Intensive Care:	13
Medical/Surgical:	121
Obstetric:	
Psychiatric:	9
Nursery:	28
Acute Inpatient Rehab:	8
Chemical dependency:	
Admissions:	8,811
Average daily census (includes observation):	85
Average stay (days):	3.10
Emergency Department visits:	
Patient days:	
Patient meals served:	
Babies delivered:	
Laboratory tests:	740,356
Pharmacy units:	
Pounds of laundry:	1,874,637

Urgent Care visits:	21,420
Radiology procedures:	108,396
Radiology, ultrasound:	13,567
Radiology, CT scans:	19,694
Radiology, MRI scans:	5,087
Rehabilitation, Occupational Therapy	
outpatient procedures:	8,442
Rehabilitation, Physical Therapy	
outpatient procedures:	39,641
Surgical procedures:	7,498
Inpatient:	
Outpatient:	5,855
Medical Staff (Active):	161
Medical Staff (Consultants):	45
Full-time equivalent employees:	1,226
Salaries / benefits:	
Operating expenses:	

Licking Memorial Hospital provided \$41.8* million in uncompensated care at standard charges, including charity, during 2013.

Licking Memorial Health Professionals Statistics

Number of physician practices:	41
Number of physicians:	100
Physician practice patient encounters:	351,213
Average companies served per month by	
Company Care:	247
Full-time equivalent employees:	353
Salaries / benefits:	\$45,947,970*
Operating expenses:	\$56,422,714*

Licking Memorial Health Professionals provided \$6.4* million in uncompensated care at standard charges, including charity, during 2013.

^{*}Unaudited





TWIGS

The TWIGS (Togetherness, Willingness, Imagination, Giving, and Sharing) Organization of Licking Memorial Hospital (LMH) raises funds for LMH year-round with special events, sales, the TWIGS 8 Gift Shop at LMH, and the TWIGS 6 Granville Thrift Shop on Tamarack Road. To date, the TWIGS organization has raised more than \$4.8 million toward equipment needs and capital purchases at LMH. In 2013, TWIGS contributed \$140,621 to the Hospital.

TWIGS first formed in 1950 to support the Hospital. There are four LMH TWIGS chapters around Licking County. The chairmen of the individual LMH TWIGS chapters are: Sally Elfreich – TWIGS 6, Doris Spriggs – TWIGS 8, Rose Ann Stevenson – TWIGS 14, and Steve Schlicher – TWIGS 24. Pictured above, the LMH TWIGS Directors of Corporation Board are: Sharon Wills – Chairman, Doris Spriggs – Vice Chairman, Sally Elfreich – Secretary, and Krista Price-Brooks – Treasurer.

Volunteers

LMH is fortunate to have the support of a large group of dedicated volunteers. In 2013, 210 volunteers donated 41,761 hours of their time to perform many tasks that range from delivering mail and greeting cards to assisting with patient transporting. The Volunteer Executive Board officers, pictured above, are: Diane Swain – Recording Secretary, Gary Hamilton – Vice President, Joan Omlor – President, and Joanne Hanson – Corresponding Secretary.

Janet Anderson James Ballanger Janice Banks Becki Becker Sheryl Bindley Maxine Binkley Patricia Brannon Bob Brooker Lori Brown Bill Butler Phil Cassone Sam Choice Joyce Clemings Carolyn Cline Eddie Cline Ruth Coen Janet Cook Carol Corbin Shirley Cotton Sue Courson CC Doll Cvnthia Donnard Delores Dovjak Ann Englefield Avery Evans Laney Evans

Patricia Farley Vickie Fogarty Janet Friel Christine Fulton Roberta Furnish Bob Gabe Marie Gartner Happy Gault Connie Gelfer Eilnore Giles Nancy Greten Lois Grimm Andrew Groff Rene Halblaub Gary Hamilton Karen Jo Hamilton Joanne Hanson Harry Harper Teena Harris Connie Helms Marjorie Hensley David Hiatt Hope Hindel Sue Hopper Savannah Hottinger Ann Howard

Bob Kaczor Kayla Kasper Maxine Keith Cindy Kikeli Myrtle Kovach Anita Lafferty Glenna Lambert Arleen Leatham Thomas LeBlanc Connie Levingston Tyler Lewis Arthur Lian Aaron Link Carole Link Drew Link Ellen Littlejohn Mary Lucas Tammy McCrillis Thelma McCurdy Rose McGuire Betty Meyer Sharon Miller Polly Mitchen Bob Moody Jane Morgan Rachel Myers

Arlene Newman Helen Norris Margaret Oakleaf Joan Omlor Ralph Ottensmeier Rhea Philipps Mary Lou Place Carol Powers Connie Price Julie Rausch Jan Rengert Glenna Rogers Mykala Ryan Susan Schlicher Neriah Shae-Licata Pattie Shanaberg Vivian Sharpless Ryan Shepherd Patricia Shipp Al Smith Audrey Snow Ann Song Mary Stewart Nancy Stewart Richard Stewart Susan Stone

Shirley Stradley Pam Sturm Diane Swain Mary Alice Swank Mary Tebben Jordon Teckmeyer Betty Thompson Brenda Tompkins Joanne Walton Sue Weiland Patrick Wesley Connie Williams Wanda Wilson Sue Wolfe Roger Yekisa Carol Yost Marilyn Yost Nicole Younkins Naomi Wilder Patricia Wysocki Trey Zangmeister Edward Ziegler Haylee Zigan

2013 Donors

Many of our gracious community members choose to honor friends, family members or physicians on special occasions with a monetary gift to Licking Memorial Health Foundation. Others remember loved ones with memorial contributions. We appreciate all donations that benefit Licking Memorial Hospital (LMH). Every contribution, whether large or small, makes a difference, and all gifts are tax-deductible to the extent of the law. Donors may restrict their gifts to a specific program or service. Donations also can be allocated to a general account, allowing Licking Memorial Health Systems to use the gift for the most urgent need. To make a gift or support one of our programs, please contact Veronica Link, Vice President Development & Public Relations, at (740) 348-4101.

Founder

(\$100,000 plus)

Mary E. Babcock Helen Marie Brooke Michael and Barbara Cantlin In memory of John and Mary Alford Howard E. LeFevre Licking County Foundation The Lindorf Family Foundation Amy and Jim Matesich In Loving Memory of Rod Callander Jerry and Debbie McClain Bill and Jane McConnell The Family of Jack and Betsy O'Neill PRIDE LMHS Employees Frederick R. Reese Mr. and Mrs. J. Gilbert Reese Dr. Albert K. Ridout In memory of Ruth M. Ridout **TWIGS**

Benefactor (\$50,000-\$99,999)

Corporations

Harry C. Moores Foundation Park National Bank State Farm Insurance Companies Foundation The Twentieth Century Club

Individuals

Eli Hull James J. and Christine L. McGee Robert and Lauren Montagnese Carol C. Schaffner Timothy and Deborah Young

The John Alford Fellowship

(\$25,000-\$49,999)

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