



Community Connection

Licking Memorial Health Systems

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August 2005

Measurably Different ... for Your Health!

Critical Care Groundbreaking Ceremony



The LMH and LMHS Boards of Directors join the 12 representatives holding shovels as they prepare to break ground.

On a picturesque Friday morning, June 24, 2005, Licking Memorial Hospital (LMH) broke ground for construction of a new Critical Care Pavilion consisting of approximately 83,000 square feet of new construction and 7,000 square feet of renovation. This two-story addition will provide both a new Emergency Department and Surgery Department.

“We are building a beautiful two-story building for Emergency and Surgical Services and we will be making improvements to the entire building over the next two years that will help us to continue to provide top-notch care for our patients in a safe and attractive environment with the highest level of technology available,” said Judith Pierce, LMH Board Chairman.

by distributing shovels as Development Council Chairman and LMH Board Member Bob McGaughy announced each representative. The representatives included: Dan Dupps, Licking County Hospital Commission; Marcia Phelps, Licking County Commissioners; Marye Crispin, Volunteer Organization; Dr. Debra Heldman, LMH Medical Staff; William Andrews, Licking Memorial Health Systems (LMHS); Judith Pierce, LMH Board of Directors; Glenn Abel, LMHS Board of Directors; Ann Howard, LMHS retirees; Trent White, donors and the future; Carol Barnes, LMHS employees and TWIGS Organization; Charles Robison, LMH patients; and Tim Weisert, City of Newark.

In the actual groundbreaking, there were 12 groups represented. Executive Vice President Rob Montagnese assisted

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Licking Memorial Hospital Caregiver Honored

Loretta McCollum, Licking Memorial Hospital Community Case Manager, was one of 66 hospital employees from all over Ohio who were honored for this year’s Albert E. Dyckes Health Care Worker of the Year Award presented by the Ohio Hospital Association (OHA). Nominees for this award included nurses, radiology technicians, social workers and more.



Loretta McCollum was recognized as one of the four finalists for the Health Care Worker of the Year Award.

Every Ohio hospital was invited to nominate one person for the award, which was created in 1996 to honor a hospital employee who demonstrates leadership, reflects the values and ideals of Ohio’s health care facilities, goes above and beyond the call of duty, gives back to the community and has overcome odds to succeed.

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Emergency Department Entrance and Parking Changes

During the construction project, the main entrance into the Hospital will remain open. The entrance for patients and visitors going to the Emergency Department has changed. Patients and visitors must turn onto McMillen Drive and follow signage to the new entrance for the Emergency Department. Parking for the Emergency Department is now on the west side of the Hospital.

Critical Care Groundbreaking Ceremony (continued from front)



Guests were seated at the Critical Care Pavilion Groundbreaking Ceremony held on Friday, June 24, 2005.

LMHS President Bill Andrews said that several members of the management team, staff and physicians participated in many meetings making decisions relative to the design of the respective areas. "Our new facility anticipates how health care will be delivered in the coming years and allows for future growth," he said.

The Critical Care Pavilion will feature a two-story atrium with courtyard view. This striking addition will provide an easy, accessible entrance for Outpatient Surgery and other special procedures. The first floor of the Pavilion will offer a peaceful setting with a café for patients, families and visitors.

"The Health Systems Board of Directors has the vision of providing high quality, accessible health care to the families of Licking County – right in the local communities in which they live," said Glenn Abel, Licking Memorial Health Systems Board Chairman. "The Critical Care Pavilion addition supports this vision."

The new Emergency Department (ED) will increase the number of rooms, which should improve patient flow and decrease wait times. The new ED will include private rooms, and they will be larger in size. Other features include:

- Dedicated trauma elevator
- CT Scanner in the Emergency Department
- Dedicated emergency squad entrance.

The Surgery Department will be upgraded to increase privacy, both pre-operatively and post-operatively, for patients who come in for surgery. The new surgery area will accommodate interventional radiology procedures and other future technological advances.

Turner Construction Company is constructing the approximately \$39 million project. Robert G. Gesing, AIA, principle of Trinity Health Group, is the architect for the project. Completion is expected in late 2007.



Scrubs, the Hospital hound, is shaking hands with Dr. Debra Heldman, Licking Memorial Hospital Medical Staff, at the Critical Care Pavilion Groundbreaking Ceremony.

Licking Memorial Hospital Caregiver Honored (continued from front)

OHA presented the award and recognized four finalists during a recognition dinner in conjunction with the association's annual meeting at the Hilton Columbus at Easton. OHA also honored all 66 nominees, not just the ultimate recipient, for being their hospital's choice for this distinction.

Though only one person can receive the award, each of the nominees represents the extraordinary employees in their hospitals. As Governor Bob Taft wrote in declaring June 20 as Ohio Hospital Employee Appreciation Day, "I commend all of Ohio's over 230,000 hospital workers for their dedication to providing excellent health care around the clock. The commitment these employees make to their communities is an inspiration to all of us!"

Sharlene Wilson, a rehabilitation aide at Toledo Hospital, was the Health Care Worker of the Year Award recipient, and the four finalists included Loretta McCollum, Licking Memorial Hospital in Newark; Betty Barnes, Berger Health System in Circleville; Cathy Warner, Fairfield Medical Center in Lancaster; and Carol Powell, Saint Thomas Medical Center in Akron.

Loretta is a registered nurse and certified diabetes educator in the Community Case Management Department. She was instrumental in coordinating the efforts of getting the diabetes self-management education program called "Are You Puzzled About Your Diabetes?" recognized by the American Diabetes Association. Loretta even lost weight so she could serve as a good role model for patients.

Cornerstone Club Highlight: Donna and Phil Shipley

The Development Department of Licking Memorial Hospital (LMH) is pleased to acknowledge a recent gift from Donna and Phil Shipley. The Utica couple recently made a \$1,000 donation to the Hospital for the Critical Care Pavilion.

“As a donor and a member of the Board of Directors, you continue to ensure the excellence of care that Licking Memorial is proud to offer our patients both today and tomorrow,” said (LMHS) Vice President of Development and Public Relations Veronica Link to Donna Shipley, who serves as Secretary of the LMH Board of Directors. “We thank you and Phil for your very generous gift.”

Licking Memorial Health Systems (LMHS) President Bill Andrews noted that the Shipleys’ donation will be directed to the Critical Care Pavilion project in which a new two-story addition will be connected to the Hospital to provide an expanded Emergency Department and Surgical Services. A groundbreaking ceremony took place June 24, and project completion is anticipated by late 2007.

“Phil and I are extremely excited about the Critical Care Pavilion project,” Donna said. “It is an example of how Licking Memorial Hospital stays on top of the latest advancements in health care. The addition of the pavilion at LMH will increase the Hospital’s already strong standing as a top-notch, local health care provider.” Knowing where their gift is going to be used made the Shipleys’ decision to donate via the Cornerstone Club an easy one. “We are pleased that we could donate to the Critical Care Pavilion project,” Donna said. “We support that project and look forward to seeing the pavilion open in 2007.” Founded in June, 1987, the Cornerstone Club is a group of community leaders dedicated to ensuring that the latest advances in medical technology are available to the citi-

zens of our community. Memberships are available for individuals, couples and businesses who pledge an annual gift of at least \$100. Donations are used to provide new medical equipment and expanded services; they do not assist with general operating expenses. Cornerstone Club funds have helped to:

- Renovate the Emergency Department and Outpatient Testing areas;
- Purchase a second mammography unit for the Radiology Department;
- Renovate the Maternal Child, Coronary Care, Intensive Care and Outpatient Surgery units;
- Purchase a state-of-the-art color digital imager for the Cardiology Department;
- Propel LMHS into the age of advanced communications by developing a system which will utilize voice, data, images and video technology to enhance patient care;
- Implement phase one of a communications system that connects all entities of LMHS by computer and telephone; and
- Purchase a third mammography machine so that services could be expanded at Licking Memorial Women’s Health.

To learn more about Cornerstone Club, please call the LMH Development Department at (740) 348-4102.

LMH 2005 Golf Gala

The Licking Memorial Hospital (LMH) Development Council sponsored the 2005 Golf Gala on Monday, June 13, at Moundbuilders Country Club. “The event was a huge success, and we are pleased with the support that we received from various sponsors and golfers,” said Al Kanuch, Co-chair of the event.

“There were 112 golfers who gathered to play 18 holes of golf and enjoy prizes and food. The weather started out a little rainy but was perfect for the shotgun start,” said Barb Kanuch, Co-chair of the event.

The funds raised will be used toward the construction of the new Critical Care Pavilion. Plans are being developed and include the expansion of the Licking Memorial Hospital Emergency Department. “We wish to express our appreciation to all of the community-minded businesses and individuals who helped sponsor the event,” said Veronica Link, Licking Memorial Health Systems Vice President of Development



The Licking Memorial Hospital (LMH) Development Council sponsored the 2005 Golf Gala held on Monday, June 13, at Moundbuilders Country Club.

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and Public Relations. "The date for next year's Golf Gala has been set for Monday, June 12," she added.

The hole-in-one prizes were a brand new 2005 Honda Accord provided by John Hinderer Honda and a seven-day Hawaii vacation for two, donated by Hill-Rom; unfortunately, no one hit the mark. The event also included various prizes and contests. LMH Emergency Room Physicians placed first. Team members included: Jeff Bare, D.O., Terrill Burnworth, D.O., Steve Sigrist, M.D., and Thom Wood, M.D. The Longest Putt winner was Brian Davidson. The Longest Drive – Women's winner was Kim Fleming from the Park National Bank team and the Longest Drive – Men's winner was Ed Dowell from the ThyssenKrupp Elevator team. The Closest to the Pin winner was Mark Coleman from the WesBanco Bank, Inc. team.

The golfers were treated to hors d'oeuvres on the patio following the event with a brief program during which the awards and door prizes were distributed.



LMH Emergency Room Physicians placed first. Team members included: Jeff Bare, D.O., Terrill Burnworth, D.O., Steve Sigrist, M.D., and Thom Wood, M.D.

Golf Gala Sponsors and Donors

Event Sponsors (\$1,000)

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Reed Egan Funeral Home
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Eva Wray

August is Immunization Awareness Month

As parents bustle to arm their children with school supplies and organize schedules to prepare for the new school year, the medical staff at Licking Memorial Health Systems suggests that a quick review of the students' immunization history be put on the to-do list. Many times, students are not fully immunized when they are ready to enter school, and the parents have to scramble to comply with state standards.

Connie Kyle, R.N., works at Licking Memorial Pediatrics in Newark. She knows all too well that although children may receive their first vaccines as infants, they often are missing vital immunizations several years later. "The parents just need to follow through," Connie urged. "We tell them at each visit when they need to come back, but there's a lot of noncompliance. I've been in pediatrics for at least 15 years and it's always been that way."

Even the most loving and conscientious parents may not have their children properly immunized, Connie explained. "For whatever reason ... maybe their baby was crying after the last vaccination, or for religious reasons or maybe they've heard from someone else that their child got something from the vaccine, they don't get all of the required vaccinations for their children." With proper documentation, schools will accept non-immunized students who have religious objections to immunizations, Kyle said. She further explained that although children may have some fever or rash after immunizations, the symptoms are usually mild and much less dangerous than the diseases they prevent.

Health officials are now recommending a meningitis vaccine for high school and college students. Connie said parents should check with their health insurance provider to see if they will cover the cost of the meningitis vaccine. Kyle added that although it is even a very good idea to have children vaccinated for chicken pox before entering kindergarten now, it is going to be required by the state in 2006.

Serious childhood diseases such as polio, diphtheria, mumps, rubella, measles and chicken pox used to be nightmares for worried parents. "These are all fully preventable if the child is fully immunized," Connie assured.

The American Academy of Pediatrics' immunization guidelines vary based on the type of vaccine and the age at first immunization. However, the following immunizations need to be given to children before the age of 5 years:

- DPT – five doses
- IPV – four doses
- HIB – four doses (may vary)

- Hepatitis B – three to four doses
- MMR (measles, mumps and rubella) – two doses
- Vanvax – one dose
- Prevnar – four doses (may vary)

At the age of 12 years, a MMR and dT booster may be required.

Immunization Card



	Date	Dose	Material	Physician
DPT (Diphtheria, Pertussis, Tetanus) or DT (Diphtheria, Tetanus - Pediatric type)				
OPV (Oral Polio Vaccine)				
MMR (Measles, Mumps, Rubella)				
HIB Vaccine (Haemophilus Influenza Type B)				

	Date	Dose	Physician
dT (Diphtheria-Adult Type, Tetanus)			
Chicken Pox			
Pneumovax			
Hepatitis			
Annual Flu Vaccine			
Other			



	Date	Material	Method	Result	Physician
HgB/HcT					
Tuberculin Skin Test					
Other					

2005 AMDIS Award Winner

Gerald Ehram, M.D., and Licking Memorial Health Professionals (LMHP) were recently awarded the 2005 AMDIS (Association of Medical Directors of Information Systems) award for outstanding achievement in applied medical informatics. Dr. Ehram was one of five winners of this award. Dr. Ehram is a board-certified Internist with Licking Memorial Internal Medicine, which is part of the LMHP physician group consisting of more than 70 health care providers.

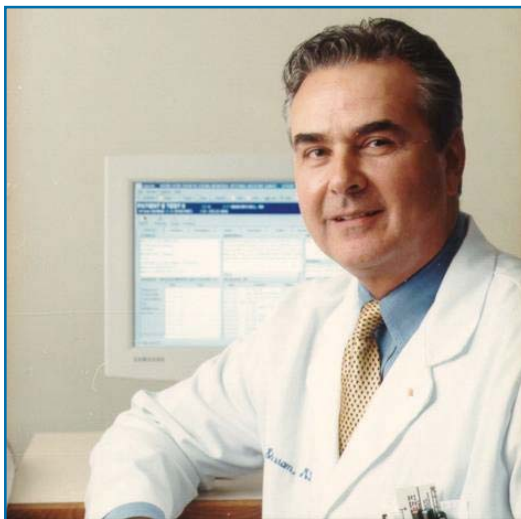
Since its inception 10 years ago, LMHP has placed high value on measuring and improving quality, safety and cost-effectiveness of health care. Initially, the clinical quality indicators chosen by LMHP's Quality Committee were tracked by monthly random chart audits. "More than four years ago, LMHP implemented an electronic medical record (EMR) in the physician office setting," said Christine McGee, Vice President of Physician Practices. Utilizing the tools of the EMR, such as patient-specific reminders at the time the patient is being seen, the organization was able to better manage patient care and improve the health of the community. Patient care and outcomes can be improved by identifying gaps in care and addressing those measures when the patient presents for an appointment. In addition, because of the technology available with the EMR, the clinical quality measures can now be tracked for every patient seen.

"Being successful with preventive measures and disease management is all about improving one's processes," said Dr. Ehram. Dr. Ehram has taken an active role in improving the processes of LMHP from the organization's inception. He has chaired both the Quality Committee of LMHP and the EMR Task Force since they were formed. He has in-depth knowledge of the

EMR and its capabilities. Because of his leadership, practical end-user knowledge of the EMR and understanding of how measuring quality and patient safety issues can improve the health of the community, Dr. Ehram was named Director of Medical Informatics for LMHP. As Director, Dr. Ehram leads a multi-disciplinary team that meets weekly to focus on identifying, prioritizing and implementing new initiatives regarding use of technology in clinical practice. This team has implemented a live Intranet portal as a complement to the EMR to provide an easy-to-use tool to view quality measures, patient safety and prevention data live 24 hours a day, seven days a week.

"Dr. Ehram was nominated for the 2005 AMDIS award because of his leadership and vision of integrating information technology into the care and safety of our patients," said Christine. Dr. Ehram and the four other winners will be honored at the 15th annual Physician Computer Connection Symposium, July 20-22, 2005, in San Diego, California.

AMDIS is a non-profit organization representing more than 1,200 physician leaders who have a high interest in and are responsible for information technology in their organizations.



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LMHS Supports Local Baseball Teams

In an effort to continually support the community we serve, Licking Memorial Health Systems sponsors several local youth baseball teams throughout Licking County. This month, we will be featuring the Licking Memorial – Granville baseball team.

Licking Memorial Health Systems (LMHS) is proud to sponsor a Youth Minor League baseball team in Granville. The team consists of 11 boys, ages 9 and 10. Ken Tietz is the head coach and his assistants include

Scott Burkholder, Frank Sahner and John Downey. Team members include: Brandon Tietz, Bradley Burkholder, Alex Downey, Alex Marcum, Eric Henry, Steven Stein, Matthew Cannon, Scott Herb, Dane Heughebart, Hunter Orth and Trevor Steyn.

The boys have had a very successful season, and they have just finished playing in tournaments.

Visit us at the Hartford Fair!

Be sure to visit the Licking Memorial Health Systems (LMHS) booth in the Merchants' Building during the 2005 Hartford Fair – Sunday, August 7, through Saturday, August 13 – at the Hartford Fairgrounds.

Throughout the week, LMHS representatives will provide valuable health information on a variety of topics, as well as conduct screenings. Don't forget to enter to win the LMHS daily door prize drawing.

Topics will change daily. Please visit the LMHS fair booth for an up-to-date list of scheduled topics or call (740) 348-4044. The current schedule is as follows:

- Backpack Safety: Sunday, August 7
- Glucose Testing: Monday, August 8
- Healthy Eating: Tuesday, August 9
- Ask-A-Doc with Kenneth Szekely, M.D., of Licking

Camp Feelin' Fine

Thirty children with asthma took a deep breath of fresh air in June as Licking Memorial Health Systems (LMHS) sponsored Camp Feelin' Fine at Infirmary Mound Park near Granville. At the day-long camp, the children played educational games, made crafts and learned techniques to deal with their asthma.

"It's a very serious disease – one of the top causes of childhood hospital admissions," explained Marty Chaney, Director of Cardiopulmonary Services at Licking Memorial Hospital (LMH). "Dr. Rick (Baltisberger) talked to the children about asthma, the triggers and medication. One of the things we teach them is how to measure and monitor their peak flow. This measurement is a good indicator of when medication is needed or when to seek medical attention."

Ten-year-old Katie Fuchs vividly remembers the day two or three years ago when she first felt the effects of her asthma. "I woke up that morning and I couldn't breathe at all. I was not really scared, but it really hurt," she said. Now, armed with information, Katie says she has her asthma under control and has no limitations on her activities. "I usually don't get asthma attacks at school. I only take medicine if my chest feels heavy," Katie explained. She attended Camp Feelin' Fine at the recommendation of her teacher.

Dr. Baltisberger defined asthma as a disease of the respiratory system. He said that everyday irritants that most people can withstand will trigger tightening of the over-sensitive airways in an asthmatic patient. Common triggers include tobacco smoke, dust, animal hair and dander, pollen and exercise.

Volunteer camp counselor, Lesley Mayzlik, was a camper herself just a couple of years ago. After attending Camp

Memorial Family Practice –Johnstown:
Wednesday, August 10

- Licking Memorial Hospital (LMH) Home Care and LMH Wellness Information: Thursday, August 11
- Ask-A-Doc with a Licking Memorial Health Professionals pediatrician: Friday, August 12
- Proper Hand Washing with Licking Memorial Hospital Infection Control Manager Kathy Kern: Saturday, August 13

Feelin' Fine for three years, Lesley has now reversed roles to help the children who are struggling with the same issues she once had. "When I was 11, I was diagnosed with asthma and I didn't know anything about it. It's good for the kids that they can come here and have a little more information about their condition. A lot of times when you have something, you don't know anyone else with it. When you come here, everybody has asthma, so you're all in the same boat in that respect."

Licking Memorial Health Systems sponsors Camp Feelin' Fine each June to educate children with asthma about the demands of their disease and to acquaint them with other children with whom they share a common bond. For more information about the program, contact LMH's Respiratory Therapy Department at (740) 348-4178.



Camp Feelin' Fine campers, Janice Wilden and Kevin Corl, show off t-shirts they designed during craft time.

Volunteer Spotlight – Carol McClain



Carol McClain

Carol McClain has been a long-time friend of Licking Memorial Health Systems (LMHS). Carol began volunteering approximately 29 years ago as a messenger and at the front desk. She enjoyed working at the Hospital so much that she became a full-time employee. “I have been retired for more than two years now and I volunteer and do what I can as much as possible,” said

Carol. Carol donates her time in the volunteer office and comes in on an on-call basis filling in with messenger service, newspaper deliveries and special projects. She also serves on a committee of the Volunteer Board. “The best thing about volunteering is the people. I like to see all the people I worked with and served, and it just makes me feel good. The Hospital feels like home to me, and I enjoy just being able to give back and help others,” said Carol.

Carol worked at LMHS in food services for 25 years. “When I was smaller, I always wanted to work at the Hospital. It was a goal of mine, and I did it. I loved working at the Hospital,” said Carol. She continued, “I tried to retire once, but it just wasn’t my time, so I went back to work in food services for two more years. Now I am retired but back to the Hospital to volunteer.”

Carol is the proud mother of two grown sons. She has seven grandchildren and one great-grandchild.

Licking Memorial Health Systems’ commitment to quality care is well known in the community and across the state. This recognition would be more difficult to achieve without the unwavering support and dedication of the outstanding volunteers.

If you are interested in volunteering your time and talents at LMHS, call Carol Barnes, Director of Volunteers, TWIGS and Events at (740) 348-4079.

Physician Spotlight: Diane LeMay, M.D.



Diane LeMay,
M.D.

Pediatrician Diane LeMay, M.D., joined Licking Memorial Health Professionals (LMHP) as a pediatric physician in 2001 with hopes of serving all children and adolescents in our community. “Licking Memorial Hospital and its affiliate Licking Memorial Health Professionals exist to improve the health of our community,” Dr. LeMay said. “I want to be involved with providing quality care for all the children in my community.”

Dr. LeMay was affiliated with LMH through a private pediatric practice in Newark from 1991 to 2000, at which time she left to start Rainbow Pediatrics in New Albany, Ohio. Dr. LeMay, who remained a Granville resident, missed serving the local community. “I began my practice in Newark, a town similar in size and economics to Lancaster, Ohio, where I was raised. I returned to practice at LMH because this was ‘home’ to me,” she said.

Dr. LeMay earned her graduate degree from Wright State University School of Medicine in Dayton, Ohio, and

received her undergraduate degree from The Ohio State University in Columbus, Ohio, with a Bachelor of Arts in Chemistry. She completed her residency and internship at Children’s Hospital in Columbus. She is a Board Certified Pediatrician with the American Board of Pediatrics and has maintained her re-certifications throughout her career.

Dr. LeMay is a member of the American Academy of Pediatrics, Central Ohio Pediatric Society, Leukemia and Lymphoma Society and Saint Edward the Confessor Roman Catholic Church in Granville, Ohio. Dr. LeMay participates on organizational committees such as the Coordinating Council for LMHP and the Electronic Medical Records Task Force. She also practices at the Licking Memorial Kids’ Place, a center for the comprehensive evaluation and management of children who are or may be abused and/or neglected.

Dr. LeMay is accepting new patients. To schedule an appointment, call (740) 348-1830. Her main office is with Licking Memorial Pediatrics, 399 E. Main St., in Newark. She also practices one day per week at the McMillen Drive Pediatric Offices.

Ask-a-Doc

Now that school will be starting soon, what should I be doing to get my children back into the routine of going to bed and getting up earlier in the morning?

Summertime tends to be a hurried time for families. Although called summer break, it tends to be a time that we all hurry here and there – events keep us moving. Longer daylight hours push bedtime to later hours. As

summer begins to wind down, it is time to slow down and establish a bedtime routine two to three weeks before school begins.

Getting up earlier for school means that your child should go to sleep earlier. The average child ages 8 to 16 years old needs nine hours of restful sleep per night. Although nine hours of restful sleep is recommended,

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Ask-a-Doc (continued from page 8)

children seldom get that much sleep. The following ideas may help your child slow down before he or she goes to sleep:

- Establish a routine – do the same things in the same sequence each night before bed.
- Have a snack – offer a light snack before bed. However, do not eat a heavy meal within two hours of bedtime.
- Start early – prepare yourselves for quiet time and use a gentle, calm voice to settle your child down.

- Quiet activities – quiet activities such as reading a book, listening to soft music or bathing allow children to settle down and relax.

Parenting is not always easy. Quiet time and adequate rest are essential to appropriate learning. Start your child's school year off right by setting rules for lights out.

Development Council Spotlight: Cindy Webster and Carol (Stare) Wollenburg



Cindy Webster

Cindy Webster

Cindy Webster was honored to be asked a year ago to join the then newly reorganized Licking Memorial Hospital (LMH) Development Council. "The opportunity to further promote the mission of LMH to employees and to the community excited me," the Licking Memorial Health Systems (LMHS)

Director of Managed Care Contracting said. "Being an employee, I know firsthand the commitment LMH has to the health of our community. The Development Council provides yet another avenue for me to express my support of LMH and its mission."

A nearly 15-year employee of LMHS, Cindy is a strong supporter of PRIDE – Providing Resources in Dedicated Employees, the LMHS employee contribution program. "My primary goals as a member of the Development Council relate to my PRIDE involvement," Cindy said. "I truly believe in employees giving back to the organization, and my main goal is to continue to increase employee awareness and participation in PRIDE. Furthermore, I feel it is important to be an advocate of LMH in the community and to share the remarkable things we do at LMH with those who live and work in our community."

Cindy, who serves on the Development Council's Annual Support Committee, will complete her Bachelor's degree in Business Administration from Mount Vernon Nazarene University in August. Her family includes husband, Thaddeus, and a son, Nathan.



Carol (Stare)
Wollenburg

Carol (Stare) Wollenburg

Carol (Stare) Wollenburg said she accepted the invitation to join the Development Council to "serve as a liaison between the LMH volunteer organization and the Development Council and to seek out the Council's goals, as well as to take an active part in reaching those goals." She has been on the Council for a year and a half and has

been affiliated with Licking Memorial since 1956.

Carol is the President of the LMHS Volunteer Executive Board and a volunteer with the Hospital's messenger service group. Carol is also a former employee. "I became a member of the Licking Memorial volunteer organization in the summer of 1956 because I wanted to do volunteer work in a hospital to see if I wanted to pursue a career in nursing," Carol said. "It was great satisfaction to help someone and put a cheerful smile on his or her face." She was employed by LMHS from 1983 to 1999, working in communications and the physicians' emergency answering service.

Since becoming an LMH volunteer, Carol has donated more than 8,100 hours to the organization. In addition to giving of her time, Carol gives monetarily to the organization as a Cornerstone Club member. Her giving extends beyond Licking Memorial with membership in the following: Human Relations Commission for the City of Newark, Newark of the Worlds Commission, Newark's Neighborhood War on Drugs, Executive Board of the Licking County Democratic Club, St. Francis De Sales Church and The Ohio State University Baseball Diamond Club. Carol also is a volunteer at the Midland Theatre and served on the Charter Commission for the City of Newark. She was an elected official for 12 years, serving on the Licking County Democratic Club Central Committee, as chosen by citizens in her ward precinct. "My primary goal as a member of the Development

(continued on page 10)

Council is to inform and to assure our citizens that this is their health care facility and that the quality of care and services given to our customers is outstanding,” she said. “I am 100 percent supportive of our Hospital.”

Carol was married for 34 years to Thomas “Gene” Wollenburg, who passed away in December 1995. “I dedicate my volunteer service to my late husband who has always been the wind beneath my wings,” she said. The couple has five children: Greg, Jana, Jay, Julie and Doug. Greg is a surgical technician; Jana and Julie are both registered nurses; Jay is a teacher; and Doug is the head baseball coach and an academic advisor at The College of Art and Design in Savannah, Georgia. Jay and Doug both played professional minor league baseball – Jay with the Pittsburgh Pirates organization and Doug with the Atlanta Braves organization. Carol has 12 grandchildren and one great-grandson. In her free time, Carol enjoys reading, listening to music, volunteering and spending time with her family.

Donors

Community Cornerstone

Mr. & Mrs. Russell Campbell
Mr. & Mrs. Edward Cobb
Mr. & Mrs. Jack Crockford
Mr. & Mrs. Thomas Cumiskey
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PRIDE Cornerstone Silver

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State Farm Insurance (donation on behalf of Gordon Wilken)

Memorial Gift

Norman Sleight by Licking Memorial Hospital

Planned Gift

Eli Hull

Administrative Spotlight - Bill Andrews, President



Bill Andrews,
President

Bill Andrews has served as President of Licking Memorial Health Systems since 1986. The Health Systems encompasses Licking Memorial Hospital (LMH), Licking Memorial Health Professionals, and Licking Memorial Health Foundation.

Bill served as Vice President of Operations at LMH for two years before becoming president. Prior to that, he held the positions of Associate Administrator of Operations and Assistant Administrator at St. Rita’s Medical Center in Lima, Ohio. He also served as Administrative Coordinator at The Ohio State University Hospital in Columbus.

Bill earned a Master of Science degree in Hospital and Health Services Administration from The Ohio State University and a Bachelor of Science degree in Psychology from John Carroll University in Cleveland.

Bill has been actively involved in the community in a variety of ways, including having served on a number of boards and in various community service organizations. He also has a long history of involvement in health organizations on the state and national levels.

Licking Memorial Health Systems has received national recognition for Bill Andrews’ visionary leadership and passion for patient safety. Under Bill’s direction, LMHS has implemented cutting edge technology such as the electronic medical record, picture archiving and communications system and electronic medication dispensing system to ensure the safety of our patients. Bill Andrews pioneered the practice of reporting quality measures and outcomes to the community on a monthly basis. Standard-setting organizations such as VHA and Solucient regularly recommend that hospitals model their quality reporting program after Licking Memorial’s.

“I’m proud of the progress that we have made in Patient Safety,” said Bill Andrews. “Providing a safe environment for our patients, visitors and staff is our top priority.” He continued, “I am also proud of Licking Memorial’s ability to provide the expensive technology that ensures patient safety. We are able to accomplish this without placing burden on the community.”

He and his wife, Margie, are the parents of six children. They have two grandchildren and a third on the way. They reside in Johnstown.

Board Spotlight: P. David Dave Shull



P. David
"Dave" Shull

member to help 'improve the health of the community' – the stated mission of the Health Systems."

In addition to serving as a member of the Board, Dave is Vice Chairman of the Licking Memorial Hospital (LMH) Development Council. "The strength of LMH depends on a number of factors – its employees and volunteers, its use of technology and the dedication of its supporters,"

Newark resident P. David "Dave" Shull has been a member of the Licking Memorial Health Systems (LMHS) Board of Directors since July 2003. "It was an honor to be invited to be part of such an important local organization," Dave said. "I have learned a lot about the health care industry over the past two years and look forward to continuing to do my part as an LMHS Board

Dave said. "The Development Council works to get the word out about the good LMH is doing and how members of the community can join us in our mission."

Dave's community-minded spirit extends beyond LMHS. The Johnsonburg, Pennsylvania, native is a member of Newark Rotary, senior warden of Trinity Episcopal Church, first vice president of Licking County Family YMCA and a member of the American Society of Quality Control-Certified Engineers. He has resided in Licking County for 31 years.

Dave retired from Owens Corning as an engineer. He is a graduate of Alfred University in Alfred, New York, where he earned a Bachelor of Science degree in ceramic engineering. He and his wife, Tickie, are the parents of two grown children – Jeffrey and Meredith.

Managerial Appointments

Licking Memorial Health Systems is pleased to announce the appointments of four key individuals to its management staff.



Dawn Powell

Dawn Powell began working at Licking Memorial Hospital as a registered nurse in the Operating Room in 1998. She has been promoted to the position of Manager of Surgical Services.

Dawn Powell

Dawn received her nurse's training at Central Ohio Technical College in Newark, Ohio. In 1995 she completed her clinical internship for registered nurse first assistant at Riverside Hospital.

A Muncie, Indiana native, Dawn has lived in Licking County for 39 years with her husband, Bill, and their son, Logan, and daughter, Bonnie.

Charles (Chip) Taft

Charles (Chip) Taft has been appointed to serve as Supervisor of Environmental Services.

Chip has lived in Licking County almost all his life. He was born in Newark and graduated from Newark Catholic High School. He attended Ohio University in Athens, Ohio.



Charles
(Chip)Taft

A community-conscious employee, Chip has led fund-raising efforts for Multiple Sclerosis and Operation Feed.

Chip and his wife, Tina, live in Newark and have two daughters, Carolina and Abby.



Rhonda Wells

Rhonda Wells

Rhonda Wells has been named Patient Care Manager of Critical Care. Rhonda received her Registered Nurse education from Ohio University in Zanesville, Ohio.

She is a member of the Society of Invasive Cardiovascular Procedures and has been an ACLS instructor for the American Safety Health Institute since 2001.

Rhonda is a lifelong Perry County resident and a Sheridan High School alumna. She lives in Glenford, Ohio, with her husband, Jeff. Between them, they have seven children: Tiffany, Chelsea, Cole, Kyle, Joby, Emily and Brianna.

Kathleen Yeagley

Kathleen Yeagley has joined Licking Memorial Health Systems as the Education Manager. Kathleen earned a Bachelor of Science degree in Nursing from The Ohio State University, in Columbus, Ohio, a master of science degree in Maternal Child Nursing from the University of Hawaii, in Manoa, Hawaii, and a doctorate in



Kathleen Yeagley

Community Health Promotion and Education from The Ohio State University.

She has served as an American Heart Association CPR instructor and a First Aid instructor. In addition to her contributions to health care, Kathleen has served for the past 28 years in the United States Air Force Reserves.

Kathleen resides in Somerset, Ohio, with her husband, Glenn. She has two stepchildren, Stuart and Amber.



**Licking Memorial
Health Systems**

Upcoming Dates

For more information about any LMHS event, please call (740) 348-4000, or visit www.LMHealth.org

Ask the Doc

Saturday, August 6, 13, 20 and 27
9:00 to 10:00 a.m.
Shepherd Hill Auditorium, 200 Messimer Drive, Newark, Ohio
No cost for session and registration is not required.

Cardiopulmonary Resuscitation (CPR) Classes

Basic Life Support (BLS) Instructor Course
Friday, August 19, 2005
9:00 a.m. to 3:00 p.m.
Education Center at 1915 Tamarack Road, Room 113

Cost \$125, due with advance registration – required at least 10 days prior to class. Classes will be held in the Education Center at 1915 Tamarack Road, Room 113. Classes are offered at no cost to employees, if job specific. Contact Cindy Evans at (740) 348-1434 for prerequisites or more information.

Diabetes Self-Management Training

Tuesday Classes
Tuesday, August 9, 16, 23 and 30
1:00 to 3:00 p.m.
Licking Memorial Education Center, 1915 Tamarack Road, Newark, Ohio

Wednesday Classes

Wednesday, August 10, 17, 24 and 31
1:00 to 3:00 p.m. or 7:00 to 9:00 p.m.
Licking Memorial Education Center, 1915 Tamarack Road, Newark, Ohio

Registration and physician referral required. To register for the classes, call (740) 348-4722 or for further information, call (740) 348-1450.

First Impressions Maternal Child Classes

Childbirth Education Classes
Stork Tours
Infant and Child CPR
Parenting Class
Maternity Tour
Breast-feeding Class
Sibling Preparation Class



**Licking Memorial
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You'll once again see why Licking Memorial Health Systems is measurably different ... for your health!

Visit us at www.LMHealth.org

A publication of the LMHS Public Relations Department at (740) 348-1572.

Please contact the Public Relations Department to receive future mailings.



1998, 1999, 2000,
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