2021 ANNUAL REPORT III



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Mission: Licking Memorial Health Systems Exists to Improve the Health of the Community.

Slogan: Measurably Different ... for Your Health!

Vision: To be the best community healthcare facility in the State of Ohio.



A Message from the President

Throughout the COVID-19 pandemic, Licking Memorial Health Systems (LMHS) continued to adapt and implement new medical advances to offer the best quality care to Licking County residents. The challenges faced throughout 2021 have strengthened and expanded our employees' dedication to the mission of improving the health of the community. LMHS staff members understand that the people who visit Licking Memorial Hospital (LMH), Licking Memorial Urgent Care facilities, and physician and specialist offices are not strangers – they are our family members, friends, and neighbors. Dedicating ourselves to personal, quality healthcare is not a difficult task because we want the best for and often have a personal connection with our patients.

A continual challenge for LMHS is to determine which medical advances would best serve the health of the community. New technologies generally offer better outcomes for patients, and it is imperative that LMHS progress and adapt to assure area residents that they will receive excellent care close to home. Robotic surgery has been available for several years, but typically only in larger metropolitan hospitals because equipment and training are costly. However, with the recruitment of a number of new surgeons and specialists, including urologists and a urogynecologist who had prior training, and with support from a number of Licking County residents – most notably, Mark & Megan Kvamme – LMHS acquired the da Vinci Robotic Surgical System. The system allows greater precision during surgery with less blood loss and faster recovery times. Many of the physicians and medical staff have since embraced the new technology and received training, allowing us to provide more minimally invasive surgical options.

At the beginning of 2021, COVID-19 vaccines, which were becoming more readily available, presented a large challenge for LMHS. The State of Ohio created a phased distribution plan for the vaccine, placing those at highest risk first. LMHS initially created a vaccine clinic near LMH before relocating to a larger facility to accommodate the demand from those interested in receiving the vaccine. LMHS employees and Board Members dedicated themselves to the monumental task – assisting in a variety of roles. The vaccination efforts expanded later in the year when booster doses and child vaccinations were authorized. Newly created home test kits were also distributed

free to the community. The commitment to slow the spread of COVID-19 for the wellbeing of the community was gratifying to witness.

As more people received the vaccine and the state loosened pandemic restrictions, LMHS returned to offering some limited activities for the community. During the summer, we partnered with the Career and Technology Education Centers of Licking County and Second Presbyterian Church to offer Active Senior Yoga for the first time. The classes present an opportunity for seniors, ages 60 and older, to exercise and socialize, which is vital in maintaining well-being. Because the classes were so popular, it was decided to continue the yoga program throughout the coming year. LMHS also was able to present Camp Med, a two-day educational event for high school seniors, and summer camps for children with asthma, diabetes, and those who have been impacted by cancer. In addition, several Active•Fit youth programs were offered in the summer, including a Mini-triathlon and Field Day – an afternoon event for children, ages 6 to 12, to participate in a number of sports and water games.

The activities, vaccine clinics, and acquisition of new technology are only a fraction of the commitment shown to our community in 2021. Most significantly, LMHS employees risked their own health and well-being to provide care for the ill. The pandemic presented various challenges throughout the year, and many staff members dedicated long hours to serving patients. Although the stress and fatigue from the extra workload were difficult, LMHS employees persisted in their efforts to maintain top quality care. I am humbled to witness the devotion of each LMHS employee to our community. Healthcare is a challenging career, but LMHS employees have proven in difficult circumstances to be a dedicated group of professionals who place service above self.

Robert A. Montagnese
President & CFO

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Boards of **Directors**

Licking Memorial Health Systems Board of Directors

The Licking Memorial Health Systems (LMHS) Board of Directors oversees all aspects of LMHS' three corporations: Licking Memorial Hospital, Licking Memorial Professional Corporation, and Licking Memorial Health Foundation. As volunteer community leaders, the Board Members serve to ensure LMHS provides the best care and services available.



Patrick D. Guanciale Chair



Nancy G. Neely Vice Chair



Judge Craig R. Baldwin, J.D. Secretary/Treasurer



Eschol Curl, Jr.



David E. Doney



Joyce L. Malainy, Ed.D.



Michael J. Massaro



Brian J. Mortellaro



Jacqueline H. Parrill, Ed.D. Licking Memorial Hospital Board Chair



Robert A. Montagnese Ex Officio Licking Memorial Health Systems President & CEO

Licking Memorial Hospital Board of Directors

In 1898, a small group of dedicated women opened a nine-bed Hospital with donated furnishings in a converted house at 154 North Third Street in Newark to meet the needs of the community. After many evolutions throughout the past century, Licking Memorial Hospital now stands on West Main Street with 227 beds and state-of-the-art technology ready to serve the community. Today, like their predecessors, our Board of Directors is comprised of dedicated individuals who volunteer their time to guide the operations and policies of the Hospital.



Jacqueline H. Parrill, Ed.D. Chair



James R. Cooper, Esq. Vice Chair



Sharad Thakkar, Ph.D. Secretary



Paul M. Thompson **Treasurer**



Marcia W. Downes



C. Daniel Hayes, Esq.



Scott Hayes



Alexander R. Miller, Ed.D.



Mark A. Mitchell, M.D.



Charles S. Moore



André M. Sarap



Jack A. Treinish, Jr.



Philip H. Wagner, Ph.D.



Jay Young



Andrew C. Seipel, M.D. Ex Officio Licking Memorial Hospital Chief of Staff



Robert A. Montagnese Ex Officio Licking Memorial Health Systems President & CEO

Hospital-wide Directives

- Promote patient safety
- Incorporate innovation and technology
- Maintain financial strength
- Meet community needs
- Maintain independence
- Deliver quality care
- Adhere to corporate integrity
- Attain service excellence
- Cultivate relationships with patients, customers, and employees

Licking Memorial Health Systems Senior Management

The 10 members of the Licking Memorial Health Systems (LMHS) Senior Management have extensive experience that provides strong leadership. With their collective background and vision, LMHS is able to proactively meet the community's needs.



Robert A. Montagnese, C.P.A., M.H.A., B.A. President & CEO Making a difference since 1993.



Sallie K. Arnett, M.S., RHIA Vice President Information Systems Making a difference since 2001.



Benjamin J. Broyles, OTR/L Vice President Community Health & Wellness Making a difference since 2014.



Heather M. Burkhart, M.H.A., B.S.N., R.N. Vice President Acute Care Services Making a difference since 2000.



Craig B. Cairns, M.D., M.P.H.
Vice President
Medical Affairs
Making a difference
since 1999.



Veronica K. Patton, B.B.A.
Vice President
Development &
Public Relations
Making a difference
since 1984.



Anne C. Peterson, B.A. Vice President Human Resources & Support Services Making a difference since 2001.



Holly D. Slaughter, M.B.A.
Vice President
Safety & Security
and Human Resources
Making a difference
since 2007.



Gregory A. Wallis, M.H.A., B.S.N., R.N. Vice President Physician Practices Making a difference since 1997.



Cynthia L. Webster, B.B.A. Vice President Financial Services Making a difference since 1991.

Licking Memorial Hospital Medical Staff Executive Committee

The Licking Memorial Hospital (LMH) Medical Staff Executive Committee is comprised of the Medical Staff officers and the chiefs of each Medical Staff department. Committee members set policies, review new physicians' credentials, analyze cases, and help to educate staff members on medical advances.



Andrew C. Seipel, M.D. Chief of Staff



Gary D. Sutliff, M.D. Vice Chief of Staff



Elizabeth A. Yoder, D.O. Department Chief of Behavioral Health Secretary/Treasurer



Richard A. Baltisberger, M.D. Department Chief of Pediatrics Department Chief of Pathology



Lori J. Elwood, M.D.



Joseph E. Fondriest, M.D. Department Chief of Radiology



Kevin T. Graham, M.D. Department Chief of Family Practice



Scott D. Jolly, D.O. Department Chief of **Emergency Medicine**



Bassam Kret, M.D. Department Chief of Medicine



Bradlev R. Lewis, M.D. Department Chief of Anesthesiology & Pain Management



Brent M. Savage, M.D. Department Chief of Surgery Immediate Past Chief of Staff

Licking Memorial Hospital Medical Staff Appointments

Highly qualified and skilled professionals who joined the LMH Active and Consulting Medical Staffs from March 2021 to February 2022 include:

Alexandra T. Black, D.P.M. Roy R. Brown Jr., M.D. Lee W. Gemma, M.D. Laura M. Gravelin, M.D. Anael L. Hatef, M.D. Rami M. Hanna, M.D.

Varsha Kharat, M.D. Amanda M. Lutter, D.P.M. Tara Menon, M.D. Christopher S. Meyer, M.D. Nicole C. Miller, D.O. Curt A. Misko, M.D.

Ibiene A. Osuobeni, M.D. Gurunanthan Palani, M.D. Pragna B. Patel, M.D. Suba Pathmanathan, M.D. Charles B. Penvose, D.P.M. Yuxuan (Tony) Qiu, M.D.

Derrick L. Reedus, M.D. Chandra S. Veerla, M.D. Tyler J. Weese, M.D.

Dedicated to Our Community

Licking Memorial Health Systems (LMHS) has long embraced the mission to improve the health of the community, which has never been more vital than during the unprecedented trials presented by COVID-19. LMHS employees – from those who directly care for patients to the support staff – risk their own health to provide top quality care in safe, clean facilities for the Licking County community. The continuous surging and ebbing of coronavirus infections placed a strain on the employees throughout 2021 as they battled fatigue due to long hours, stress from the increased patient load, and concern of becoming ill. In the face of these demanding circumstances, LMHS staff members demonstrated dedication to our community by remaining on the front lines of the battle against COVID-19 and working to slow the spread of the virus.

Initially located at Doctors Park Building 5, 1272 West Main Street in Newark, the Clinic moved to 1440 Granville Road in Newark to accommodate the growing number of people who wished to receive the vaccine.

LMHS utilized MyChart, the patient portal that launched on February 27 as part of the new electronic health record designed by Epic Systems Corporation, to offer online appointment scheduling for vaccinations and the LMH COVID-19 Testing Clinic. MyChart also offers an app for both Apple and Android smartphones that provides a quick and easy method to review COVID-19 test results and provide proof of vaccination status. The Epic system stores all patient records within one platform to provide a better continuum of care. The software enables providers to have access to complete medical information, which will lead to more informed diagnoses and a better quality of care for patients. Individuals have personal and family information at their fingertips through MyChart, which also allows patients to schedule appointments, view

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and pay medical bills. Other features, such as tracking daily health readings, messaging providers, and viewing important health information, make it easy for individuals to take a

test results, manage medications

proactive approach in managing their health.

As demand for the vaccine waned, the Clinic moved again and was re-established as a walk-in clinic at 1717 West Main Street. In October, LMHS opened a COVID-19 Booster Clinic at Doctors Park

Building 5 for individuals who were eligible to receive a booster dose of the Pfizer/Comirnaty or Moderna vaccine at least six months following their twodose primary series. By November, the COVID-19 Vaccination Clinic and Booster Clinic had consolidated to one location at Doctors Park Building 5.



LMHS established a COVID-19 Pediatric Vaccination Clinic in early November at Licking Memorial Pediatrics – Tamarack, located at 1865 Tamarack Road in Newark. The Clinic offered vaccinations for children, ages 5 to 11, after the CDC recommended this age group receive the Pfizer-BioNTech COVID-19 vaccine pediatric formulation following a thorough review of the vaccine's safety and effectiveness. LMHS' clinics are part of the continued and widespread vaccination effort to reach protective immunity in the community.

While many resources and employees were dedicated to the fight against COVID-19, LMHS leadership continued to search for better ways to serve and improve the health of the community. New technology, medical advances, and specialists were added in 2021 to offer residents the opportunity to receive top quality care without having to travel far from home. With the acquisition of the da Vinci Robotic Surgical System, patients in need of certain surgeries now can receive minimally invasive options that allow faster recovery times. A number



LMHS was proud to be designated as an authorized provider for the COVID-19 vaccines. On January 18, the COVID-19 Vaccination Clinic was established and began providing vaccinations by appointment to individuals 80 years and older. The Clinic expanded to offer vaccinations to subsequent age groups and other individuals who were eligible for the vaccine according to the COVID-19 Vaccination Program set forth by the State of Ohio.

of the medical staff have embraced the new technology and received training, and several new specialists, including a urogynecologist, were hired. Curt A. Misko, M.D. (next page, right), is board certified in obstetrics and gynecology, and female pelvic medicine and reconstructive surgery. Urogynecology is a medical specialty that focuses on treating pelvic floor conditions, such as weak bladder or pelvic muscles, reproductive issues, and bladder incontinence.

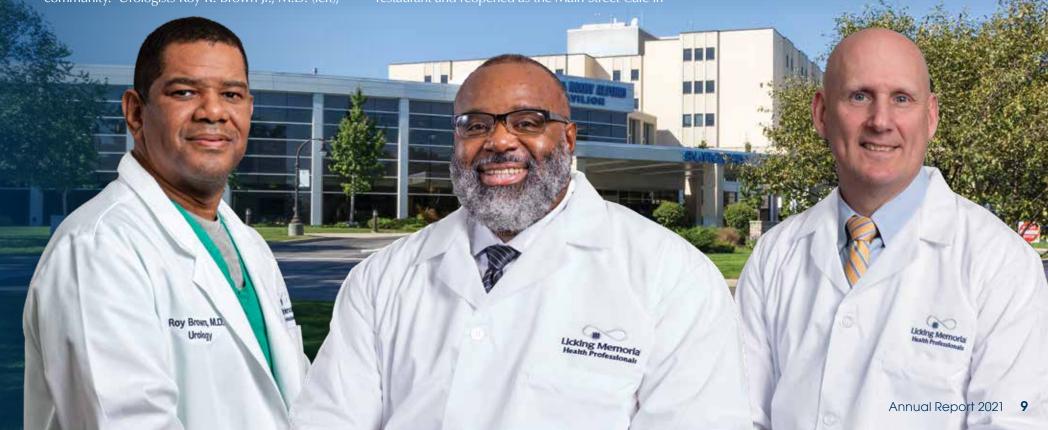
LMHS also hired two physicians and two advanced practitioners to increase access to urology health services within the community. Licking Memorial Urology is part of Licking Memorial Health Professionals, a group of more than 100 healthcare physicians in over 25 areas of specialty who are dedicated to improving the health of the community. Urologists Roy R. Brown Jr., M.D. (left),

and Derrick L. Reedus, M.D. (center), joined the practice in October. Urology is a specialty which focuses on the diagnosis and treatment of diseases of the urinary tract and urogenital system, which includes the organs used in the production and excretion of urine, as well as the male reproduction organs. A urologist is a specialist trained to diagnose and treat conditions such as kidney stones, incontinence, urinary tract infection, overactive bladder, and urologic cancers.

Despite the many changes and challenges brought about by the current health crisis, LMHS continues to look for ways to improve the lives and wellbeing of members of the community. To provide a comforting atmosphere for employees, families, and visitors who need reprieve during stressful times, the LMH Café was remodeled to resemble a modern restaurant and reopened as the Main Street Café in

December. The new serving area allows for a unique and individualized dining experience while the seating area offers a more modern, relaxing style.

During the past year, the organization has focused on offering new opportunities through technology and services to meet the medical needs of Licking County residents. The LMHS staff continues to show their dedication by working diligently to provide care and assure that LMHS facilities are a safe, clean environment. From vaccine clinics to testing options, LMHS remains on the front line of the battle to contain the spread of COVID-19. Through these strenuous trials, the mission to improve the health of the community remains the foundation of the service provided by everyone at LMHS.



Changes, Enhancements, Technology

Licking Memorial Health Systems (LMHS) implements the best modern medical advances to improve healthcare experiences and outcomes for patients. Changes may be subtle and take place without public awareness. Enhancements and modifications at LMHS over the past year include:

da Vinci Robotic Surgical System

In July, Licking Memorial Hospital (LMH) acquired a da Vinci Robotic Surgical System, which offers greater possibilities for minimally invasive surgeries through robotic-assisted procedures that enhance the capabilities of surgeons' eyes and hands. The new Surgical System allows surgeons to view the operative field in 3D and more precisely perform delicate techniques. Due to the enhanced accuracy, roboticassisted surgery offers less blood loss, decreased damage to skin, muscles, and tissue, reduced risk of infection, and smaller, less visible scars. Other benefits include less pain, faster recovery times, and shorter stays in the Hospital.

The Surgical System is comprised of three components: the surgeon console, patient-side cart, and vision cart. The surgeon sits at a console and controls the instruments

during the procedure. The console delivers a 3D high-definition view of the patient's anatomy, which is magnified 10 times to what the human eye can see. The tiny instruments move like a human hand with a much greater range of motion. The system's built-in tremorfiltration technology assists the surgeon to move the

instruments with smooth precision. From a position near the operating table, the instruments on the patient side-cart move in real time in response to the surgeon's hand movements at the console. The vision cart makes communication between the system's components possible and provides a screen for the surgical team to view the procedure.

LMH physicians and medical staff received training on the Surgical System during the summer, and the first surgical procedure using the robot was performed in August. The Surgical System is used in procedures such as hernia repair, gall bladder removal, prostate surgery, and colorectal surgery. Some urogynecology and general surgery procedures also utilize the new system.

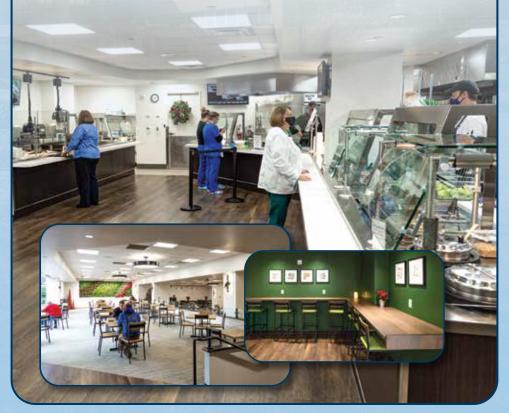
Cardiac CT Scan with **Calcium Scoring**

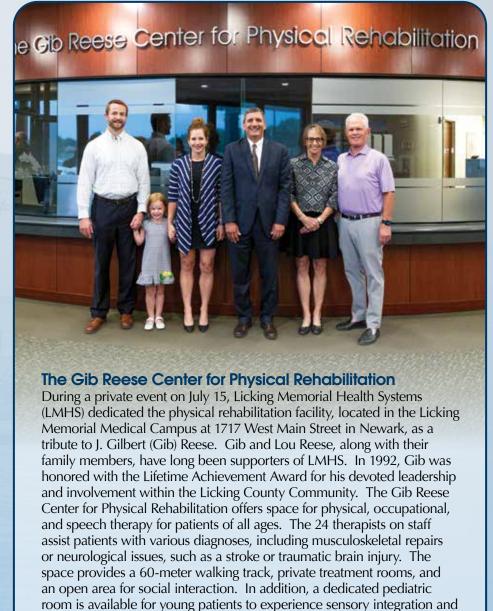
LMH began offering a cardiac computed tomography (CT) scan with calcium scoring to asymptomatic patients who are at an intermediate or borderline risk for atherosclerotic cardiovascular disease. Coronary calcium scoring is a means of early detection and a visible measure of coronary atherosclerosis. This non-invasive procedure is a guick and convenient way to determine the amount of calcified plaque in the coronary arteries and helps further refine a patient's risk stratification for future cardiovascular events. Cardiac CT scan with calcium scoring is recommended for patients who are 45 to 75 years of age and have more than one traditional risk factor for coronary artery disease.



LMH Café Renovations

Remodeling of the LMH Café began in the summer to address the growing needs of the Hospital and community and to provide a comforting atmosphere for employees, families, and visitors who need respite during stressful times. The five phases of construction included rerouting the employee entrance hallway to create the Ground Floor Conference Room and two additional restroom facilities. The former Moundview Room was incorporated into the existing dining room to expand the seating area, and a vestibule was added to the patio entrance. Reconstruction of the Café serving area improved workflow and functionality for the Culinary Services staff. The new space includes an upgraded pasta and omelet station and an improved hot sandwich station. A new build-your-own station offers a variety of hot entrée items with a rotating menu theme, providing guests with an individualized experience similar to ordering meals at Chipotle or Piada. Two coffee and tea bars were also added. The final phase of construction included installation of new electronic menu boards and new, locally-sourced tables, chairs, and booths that give the dining area a modern style and the look of a traditional restaurant. The renamed Main Street Café re-opened on December 7.





assist in building different types of motor skills. Therapists have access to a room that is arranged similar to an apartment with a stove, refrigerator, and other household items, which allows patients to practice daily living skills. A driving simulator is also available to assist patients who may need

to strengthen their basic driving skills.

2021 Awards and Recognitions

Licking Memorial Health Systems (LMHS) and its dedicated employees, Medical Staff, volunteers, and community members work diligently every day to ensure that the community has access to excellent healthcare. Over the past year, LMHS received the following awards and recognitions:

- "A" Rating by The Leapfrog Group Spring and Fall (11th consecutive)
- The Leapfrog Group Top General Hospital **Award**
- The Food Pantry Network of Licking County **Operation Feed Campaign - Grand Gourmet Award** (2nd overall campaign contributor)
- Fortune and Great Place to Work® Best **Workplaces in Health Care**
- American Heart Association Mission: Lifeline STEMI Receiving Center Gold Level **Recognition Award**
- American Heart Association Mission: Lifeline STEMI Referring Center Gold Level **Recognition Award**
- American Heart Association Mission: Lifeline NSTEMI Receiving Center Gold **Level Recognition Award**
- NATIONALLY RECOGNIZED LEAPFROG HOSPITAL







- Chime 2021 Digital Health Most Wired -**Certified Acute Level 7**
- Lifeline of Ohio Platinum Recognition for National Hospital Organ Donation Campaign
- 2021 Lown Hospitals Index Outstanding Performance for National Social Responsibility, Value of Care, Clinical **Outcomes, Cost Efficiency**
- Clinical Laboratory Improvement Amendments (CLIA) Accreditation by the Joint Commission
- Newark Advocate Best of the Best Licking County **Best Hospital Best Physical Therapist Best Place to Work**

- Licking County Board of Developmental **Disabilities Community Partner Award**
- Columbus Business First Corporate Citizenship list - Top 25 Organizations in **Central Ohio**
- 2021 Columbus Business First Healthcare Hero - Dr. Craia Cairns
- Licking County Health Department 2020 Public Health Guardian Award -**Ben Brovles**
- Red Cross 2021 Frontline Heroes Award -Lorei Kraft
- Newark Advocate 20 Under 40 -**Stephen Gombos**



























2021 Employee Recognition







Joshua Farrar



Sheryl Hayes









Patient Testimonials



Anthony "Tony" Shonebarger – Heart Care

"While I was out jogging, I felt pain in my chest, as if someone had put a stake through my heart, and then put an anvil on top of my chest. I knew it was possible that I was experiencing a cardiac event, but I kept making excuses. The pain continued at home and when my arm went numb, I knew that I needed to seek medical attention. When I arrived at the Licking Memorial Hospital (LMH) Emergency Department, the nurse on duty took immediate action and suggested I call my wife and let her know what was happening. I was diagnosed with a ST-elevation myocardial infarction (STEMI). Hassan Rajjoub, M.D., of Licking Memorial Cardiology, placed four stents in my heart. After the procedure, my body continued to produce blood clots and my heart stopped several times. The staff responded with true professionalism and moved in military-like precision to quickly resuscitate and stabilize me. The entire LMH staff was amazing. They offer excellent patient care in all they do, and you can tell they enjoy their jobs. I cannot thank them all enough."

Sherry Selfe - Cancer Care

"During a scheduled thyroid ultrasound, the technician noted that several lymph nodes on the right side of my neck were enlarged. A needle biopsy confirmed that I had Hodgkin's lymphoma. I began treatment at Licking Memorial Hematology/ Oncology with Aruna Gowda, M.D. Dr. Gowda was amazing to me and was very kind and encouraging as she explained the process. After six months of treatment, Dr. Gowda believed that I needed a stem cell transplant, which was performed at The Ohio State University (OSU) Comprehensive Cancer Center. Dr. Gowda called me regularly to check on me and get updates on my progress. She worked hand-in-hand with the healthcare professionals at OSU, and I was able to return to LMH for follow-up care. During a maintenance chemotherapy treatment, I experienced a toxic reaction to the medication and was taken to the Intensive Care Unit (ICU). The Hematology/Oncology Department staff are an absolutely remarkable team. They were always by my side checking on me and visited me in the ICU. I know they saved my life."





David Riffle - Respiratory Care

"I thought the tightness in my chest was due to my asthma. I had forgotten my inhaler while working and figured the symptoms would pass when I got home. My symptoms began to worsen, and my wife, Christy, called EMS. I was rushed to LMH and remember being taken into a room, closing my eyes, and thinking I was dying. The next thing I remember was waking up many days later with tubes and wires everywhere. I was diagnosed with acute respiratory distress syndrome (ARDS) due to the coronavirus and was on a ventilator for more than two weeks. Due to safety precautions to limit the transmission of COVID-19, visitors were not allowed in the unit. Brittani Hunt, B.S.N., and other nursing staff spoke with Christy every day to keep her informed and comfort her. Brittani became a very important part of our family, first connecting with my wife, then caring for and helping me. Having COVID-19 was a life-changing experience, and to this day, LMH staff members continue to check in on me and my family. I am blessed to have been cared for by such dedicated professionals."



Abigail Rehbeck - Emergency Care

"My husband and I had planned to have our third child, Stella, at the same hospital in Columbus where our two sons were born. One week before my due date, I began to have contractions. My last checkup showed no signs of labor, and I thought they were a false alarm. As the contractions became more regular and more intense, we began making preparations to leave for the hospital. I soon realized that I could not make the drive to Columbus. We live only minutes from LMH, so my husband began driving to the Emergency Department (ED). On the way there, my water broke and I delivered Stella. We arrived at the ED, and within minutes, the staff had moved Stella and me on a gurney to a trauma room. Jeff A. Bare, D.O., assisted me by delivering the placenta and ensuring the spontaneous birth had not caused tears or other internal damage. His presence and demeanor were calming. Though the situation was frantic, I never felt panicked. The staff's confidence was reassuring and comforting, and it was clear that Stella's health and safety was their first priority. There are so many wonderful nurses, physicians, and other staff members who touched our lives and made us feel special. We are grateful to everyone who cared for us."

Sophia Bordenkircher - Pediatric Care

"In June 2020, I gave birth to my daughter, Sophia. She began losing weight within 24 hours of being born because she was unable to keep warm, and her body was using energy and oxygen to generate heat. She was transferred to the Special Care Nursery and placed in an incubator to regulate her temperature. She was transferred to Nationwide Children's Hospital for more intensive care. I had chosen Sean M. Gallagher, M.D., of Licking Memorial Pediatrics – East, as Sophia's pediatrician, and he followed her progress while she was treated at Children's Hospital so that he could fully understand her condition and be prepared to offer her the best care possible. During Sophia's first visit with Dr. Gallagher, he discovered she had a bacterial infection in her blood. He worked with the LMH pharmacists and another local pharmacy to locate an appropriate, hard-to-obtain antibiotic that successfully treated the blood infection. It was wonderful to have a physician who would familiarize himself with her case, monitor her while she was in the hospital, and work through the diagnoses with us."





Karen Crawford - Surgical Care

"During a routine colonoscopy, it was discovered that I had an enlarged appendix and there was concern about what might be causing the protuberance. I was referred to Brent M. Savage, M.D., of Licking Memorial Surgical Services, who sent me for a computed tomography (CT) scan, which confirmed that I had appendicitis and needed surgery. Dr. Savage spent time discussing the situation with me and encouraged me to ask questions. He made pop culture references, joking about the movies, *Alien* and *The Matrix*, that made me laugh. I felt comfortable with him. He explained that I would undergo minimally invasive surgery using the da Vinci Robotic Surgical System – a new robotic-assisted surgical system that LMH had recently acquired. I was one of the first patients to have surgery using the da Vinci robot. I did experience pain and some nausea in the first days after my procedure, but went home the same day as my surgery and was back to work in a week. The scars are hardly visible. I am so pleased with the care that I received at LMH. The expert staff quickly realized that there was something wrong during a routine colonoscopy and took the steps necessary to make sure the problem was resolved quickly. They saved my life, and I will always be grateful."

Community Events

Throughout 2021, Licking Memorial Health Systems (LMHS) employees and local residents were invited to events that celebrated LMHS' achievements and areas of growth. These events informed the community about the healthcare environment, communicated our appreciation to community members, and highlighted services. The events in 2021 included:

Corporate Breakfast Events

The Licking Memorial Hospital (LMH) Development Council hosted two Corporate Breakfast events in 2021 to inform community leaders about LMHS' services and medical advances. The topics included a recap of 2020 and dietary interventions to prevent colon cancer and polyp formation.

The Heart Truth: A Red Dress Event

LMHS celebrated women's heart health with The Heart Truth: A Virtual Red Dress Event on February 5. The event, designed to encourage women to make heart-healthy lifestyle choices, was streamed live in accordance with COVID-19 guidelines. Featured speaker Laurie Schaeffer, D.O., of Licking Memorial Dermatology – Pataskala, discussed how to reduce stress in difficult times. Residents of Licking County were invited to view this annual event in collaboration with the American Heart Association's "Go Red for Women Day," which was celebrated nationally on February 7. The red dress has become a national symbol to increase awareness of women's heart health.



Active Programs

In 2021, LMHS hosted two events as part of the Active•Fit Youth Wellness Program – a Mini-triathlon and Field Day. During the Mini-triathlon, participants completed a 2.5K bike ride, 1K run, and a 1-lap swim. A variety of activities, such as soccer, flag football, kickball, and freeze tag, were available at the Field Day event. The Active•Senior Wellness Program also featured a number of events, including the Brunch Walk, Celebration, and Gourmet Gardener. A new Yoga event was offered this year during five- to sixweek sessions in the summer and winter. Classes included both chair and standard yoga.

LMHS Summer Camps

LMHS staff devoted their time over the summer to educate local youth, ages 7 to 13, about various health topics in fun, outdoor day camp settings. On June 11, Camp Feelin' Fine participants gathered to learn more about asthma, manage their symptoms, and interact with others who also have the condition. On July 23, LMHS hosted Camp A1C, which is for youth who have diabetes. Camp Courage, held on July 30, was designed to help reduce anxiety about cancer for children who have had an encounter with the disease whether personally or through a close friend or family member. Also in July, high school seniors interested in pursuing a career in healthcare were invited to participate in Camp Med. The two-day event consisted of interactive demonstrations and discussions on a variety of healthcare topics.

"For Your Health" 5K Run/Walk & 1-mile Fun Walk Virtual Event

The 2021 "For Your Health" 5K Run/Walk and 1-mile Fun Walk was held virtually from July 24 through July 28. Participants raced remotely on their favorite local routes at a convenient time, while simultaneously



competing with others in the same event. Real-Time Remote Racing provided the virtual experience using GPS speed and distance to place each runner or walker on the Dawes Arboretum event course, enabling them to track their position relative to other participants. David Subler, M.D., and his wife, Pamela, served as the honorary chairs for the event.

Volunteer and TWIGS Recognitions

LMH held the annual Volunteer Recognition Dinner on July 21 and the TWIGS Recognition Dinner on September 9 to show gratitude to the individuals who regularly dedicate their time to benefit the Hospital. Thirteen volunteers were honored with Service Awards, and the 2021 Donald Day Volunteer of the Year Award was presented to Lori Brown and Michael Baker. Service awards were presented to 22 TWIGS members celebrating milestone achievements, including Helen Norris and Darlene Baker for 50 years of service. Since May, more than 150 volunteers devoted more than 13,000 hours serving the Hospital. The volunteers delivered approximately 24,000 newspapers, 640 cards and flowers, and completed over 600 messenger runs among other activities. The TWIGS organizations provided more than \$50,000 in donations.



Cancer Survivors Picnic

Approximately 200 Licking County residents gathered on the Licking Memorial Medical Campus lawn on August 23 for the 10th annual Cancer Survivors Picnic. The event celebrated and honored cancer survivors for serving as an inspiration to those currently receiving cancer treatment. Guest speakers included D'Anna Mullins, M.D., of Licking Memorial Hematology/Oncology, and Sara Rochester, M.D., of Licking Memorial Outpatient Psychiatric Services. LMHS President & CEO Rob Montagnese recognized the attending cancer survivors and thanked family and friends for their continued support that they provided to loved ones who received a cancer diagnosis.

Walk with a Doc

Each month, LMHS Active Medical Staff physicians were joined by community members as they enjoyed a walk at various locations in Licking County, including Infirmary Mound Park and Wildwood Park in Granville. During the walk events, the physicians led discussions on various topics, such as the importance of physical activity, obesity, and how to make the most of an office visit with your physician. The Walk with a Doc events for January through April were streamed live on Facebook. Participants were encouraged to walk in their neighborhood, at a park, on a walking path, or on a treadmill as they viewed presentations from the LMHS physicians.





Family Drive-in Movie Night

LMHS hosted two free, drive-in Family Movie Nights in 2021. In June, more than 200 community members attended the event at the Pataskala Health Campus to watch the Marvel Studios film, *Guardians of the Galaxy*, on a 30 foot-high inflatable screen. In September, participants viewed the Disney/Pixar film, *Soul*. Families also were provided pre-packaged healthy snacks and beverages at no cost to enjoy as they watched the movies.

Be Wise...Immunize

In October, LMHS offered free influenza vaccines to Licking County infants and children. More than 250 youth, up to the age of 18, attended the "Be Wise ... Immunize" Youth Vaccination Clinic at Licking Memorial Family Practice – Downtown Newark and Licking Memorial Pediatrics – Pataskala. Staff members from Licking Memorial Pediatrics administered the vaccines after consulting with the children's parents.



Lifetime Achievement Reception

Each year, the LMH Development Council hosts the Lifetime Achievement Reception to recognize those whose actions provide a better quality of life for citizens of Licking County. On November 5, the 2021 Lifetime Achievement Award recipient, James M. Matesich, and the 2020 Lifetime Achievement Award recipient, Thomas A. Mullady, were recognized for their devoted leadership and involvement within the Licking County Community. Created in 1989, the Lifetime Achievement Award is the highest honor that LMH bestows each year. The 2020 and 2021 Mary Jane McDonald Building a Healthier Community Award was presented to LMHS employees and Vertical 196, respectively. The LMHS employees were recognized for their selfless devotion to the community during the COVID-19 pandemic, and Vertical 196 was honored for their support and care of homeless Licking County residents.

Community Outreach

Licking Memorial Health Systems (LMHS) is committed to our mission to improve the health of the community. The best way to protect community health is to prevent injury and disease; therefore, LMHS devotes many resources to educating the public about healthier lifestyles and proper medical care. In addition, LMHS is committed to giving back to the community through support of local groups and events.

The public is informed of all LMHS Programs and health trends through press releases, local media, social media, the bimonthly Community Connection magazine, monthly Quality Report Cards, and an extensive website.

LMHS partnered with many local organizations, such as the American Red Cross and Career and Technology Education Centers of Licking County (C-TEC), throughout 2021 for various events, including blood drives and Active Fit and Active Senior events. Most of LMHS' programs and screenings are offered free of charge. Others are provided at a nominal cost.

2021 events, programs, and sponsorships included:

January

Events

Licking Memorial Hospital's 123rd Birthday Celebration – Winter Essentials and Monetary Donations by LMHS Employees Provided to The Center for New Beginnings and The Salvation Army of Licking County Ongoing Monthly Programs - Childbirth Education Classes, CPR Classes Virtual Walk with a Doc Program

Community Support

Central Ohio Technical College, Blue Line Twilight Run Sponsor Central Ohio Technical College, Community Inter-cultural Relations Conference Gold Sponsor Heath Sertoma Youth Athletic Association, Team and Home Run Banner Sponsor Licking County Family YMCA, Daddy/Daughter Photo Sponsorship Licking County NAACP, Lifetime Corporate Membership Mental Health America of Licking County, General Contribution North Newark Little League, Farm and Varsity **Teams Sponsor** Par Excellence Academy, A Noble Cause Sponsorship

February

Events

Corporate Breakfast Program – The Year In Review and a Look Ahead to 2021 The Heart Truth – A Virtual Red Dress Event Ongoing Monthly Programs – Childbirth Education Classes, CPR Classes Virtual Walk with a Doc Program

Blood Services Vehicle Sponsorship

Community Support American Red Cross, Licking County Chapter

American Red Cross, Power of Heroes Presenting Sponsor Big Brothers Big Sisters, Bowl for Kids Corporate Sponsor Granville High School, Pennies for Patients Silver Sponsor Granville Recreation District, Ballpark Banner and Kindergarten Soccer Sponsorship Granville Recreation District, Spring Sports Sponsorship Grow Licking County, Pledge Contribution Hebron Youth Softball Team, Sponsorship and **Banner Donation** Licking Memorial Health Foundation, Donation In Memory of Lois and P.J. Connor Licking Valley Youth Sports Association, Home

Run Sponsor and Softball Team Sponsorship

Newark Catholic Athletic Association, Baseball Program Donation United Way of Licking County, Annual Report Sponsor Victory Ministries Center of Hope, First Annual 5K at Branstool Orchards Peach Sponsor

March **Events**

COVID-19 Vaccine Safety: Virtual Event National Doctors' Day Ongoing Monthly Programs - Childbirth **Education Classes, CPR Classes** Virtual Walk with a Doc Program

Community Support

American Heart Association, HeartChase Sponsorship City of Pataskala, Outdoor Movie Series Sponsorship City of Pataskala, Youth Soccer League Sponsorship C-TEC, Outstanding Medical Assisting Student of the Year Sponsorship Downtown Newark Association, 2021-2022 Membership Excellence In Learning, Auction for Education Lakewood Athletic Boosters, 2021 and 2022

Baseball Season Banner Renewal

Licking County Thunder, Breast Cancer Awareness Tournament Sponsor Northridge Youth Athletic Association, League Sponsor Susan Mosure Memorial Fund, Golf4Autism Sponsorship

Welsh Hills School, Auction Sponsor

April

Events

Community Education – Dining with Diabetes Virtual Cooking Class
Corporate Breakfast Program – Dietary Interventions to Prevent Colon Cancer and Polyp Formation
Ongoing Monthly Programs – Childbirth Education Classes, CPR Classes
Virtual Community Leader Roundtable with Youth Program Leaders
Virtual Walk with a Doc Program

Community Support

CDF Freedom Schools of Licking County, Rockin'
Cool Freedom Schools Contribution
City of Pataskala, Pace with Passion Silver
Sponsor
Granville Christian Academy, GCA's 5K and Kids
Fun Race Sponsor
Kiwanis Club of Newark, Platinum Sponsor
Learning 4 Life Farm, BarnRaiser Campaign
Contribution
Licking County Coalition for Housing,
Homelessness Action Plan Contribution

Outing Ace Sponsor Licking County Family YMCA, Don Edwards Park Sponsorship

Licking County Family YMCA, Annual Golf

Licking County Football Officials Association, LCL-MVL All-Star Game Sponsorship Licking Valley FFA Alumni, Buyers Club Support Nashport PTO, Walk-a-thon Contribution Newark City Schools, WildcatThon Sponsorship North Newark Little League, Two Teams Sponsorship

Northridge PTO, Walk-a-thon Sponsorship Pataskala Area Chamber of Commerce, Annual Golf Outing Platinum Sponsor

Robbins Hunter Museum, Celebrating Daffodils Fundraiser

Tri-Valley Touchdown Club, Golf Outing Team and Meal Sponsorship

Watkins Memorial Athletic Association, Warrior and Warrior Pride Sponsor for Football Golf Outing

May

Events

American Red Cross Blood Drive at LMH
Community Education – The Facts About Vaping
and E-Cigarettes
Ongoing Monthly Programs – Childbirth
Education Classes, CPR Classes
Project SEARCH Graduation

Community Support

Walk with a Doc Program

20th Century Club, Gold Sponsor American Childhood Cancer Organization, Karis' Cause Virtual 5K Sponsor Granville Athletic Boosters, Athletic Complex Pledge

Habitat for Humanity, Playhouse Project Sponsorship

Licking County Homeschoolers, Field Day Sponsor

Licking Valley Youth Sports Association, Home Run Sponsor

Megan Reese Edwards Fund, Memorial Gift Contribution

Newark Organization for the Creative Arts, Multi-platinum Sponsor

PBJ Connections, 14th Annual Helping Horses Help Kids & Others Sponsor

United Way of Licking County, Red White & United 5K Sponsor

June

Events

Camp Feelin' Fine

Community Education – Adventures In Plantbased Eating

Community Education – Living Well with Hearing Loss

Community Education – Quit for Your Health LMHS Family Drive-In Movie Night – Pataskala Health Campus

Ongoing Monthly Programs – Childbirth Education Classes, CPR Classes

Virtual Pataskala Area Chamber of Commerce Meeting

Walk with a Doc Program

Community Support

20th Century Club, Golf Outing Team Contribution

Blessed Sacrament, Friends of the Festival Sponsor

Boys & Girls Club of Newark, Operating Support Pledge

Community Alliance for Racial Justice, Community Conversations, Juneteenth, and Curious Kids Sponsor

Homer Volunteer Fire Department, 10th Annual Golf Outing Silver Sponsor

Licking County Family YMCA, 6th Annual Mother Son Event Sponsorship

Licking County Family YMCA, The Star Spangled Scavenger 5K Sponsor

Licking County Humane Society, Furry Friend Sponsor

Licking Valley Gridiron Association, Golf Outing Sponsor

Licking Valley Youth Sports Association, LVYSA Farm 10U All-star Baseball Sponsorship Newark Campus Development Fund, Alford

Center Pledge

Newark Catholic Athletic Boosters, Three-Season Corporate Sponsor Newark Ohio Pride Coalition, Pride Festival Green Sponsor

Northridge Athletic Boosters, Capital Campaign Pledge

Rotary Club of Granville, Granville Firecracker **Five Sponsor**

Rotary Club of Pataskala, Flags Over Pataskala Gold Sponsor

Simon Kenton Council Boy Scouts, Scout Golf Classic, Day Camp, and Mayor's Breakfast Sponsor

July

Events

Active Fit Mini-triathlon

Active Senior Yoga

Camp A1C

Camp Courage

Camp Med - A Two-day Camp for High School Seniors Interested In Pursuing a Career In the Healthcare Field

"For Your Health" Virtual 5K Run/Walk & 1-mile Fun Walk

Ongoing Monthly Programs - LMHS Selfmanagement Diabetes Program, Childbirth Education Classes, CPR Classes

Pre-participation Sports Screenings for Licking

County Student Athletes

Volunteer Recognition Dinner

Community Support

The Energy Cooperative, Brice Sumner Memorial Eagle Sponsor

Granville Area Chamber of Commerce, Eagle Sponsor

Licking County Chamber of Commerce, 18th Annual Gala Silver Sponsor

Licking County Chamber of Commerce, 40th Annual Golf Open Hole and Team Sponsor

Licking County Historical Society, Eagle Sponsorship

Licking Land Trust, Farm to Fork Bronze Sponsor Nationwide Children's Hospital, Avery Hackers Golf Classic Hole Sponsorship

Newark Lions Club, OHSAA Jamboree Football Game Sponsorship and Full-page Advertisement

Simon Kenton Council Boy Scouts, Licking County Mayor's Breakfast Sponsorship Southwest Licking Youth Baseball, Capital Improvement Project Sponsorship St. Luke's Church, Granville Turkey Trot Shirt

St. Vincent Haven, Silver Sponsor and Team for **Charity Golf Outing**

United Way of Licking County, Week of Caring **Event Sponsor**

The Woodlands, Purse with a Purpose Sponsor

August

Events

Active•Fit Field Day

Active•Senior Brunch Walk

Active•Senior Yoga

Cancer Survivors Picnic

Community Leader Roundtable with Athletic Directors

Downtown Newark Association – STEM on the

Habitat for Humanity – Playhouse Project

Hartford Fair, purchased steer for Donation to The Salvation Army

Kvamme Da Vinci Surgical Robot Fundraising **Event: A Celebration of Technology**

Ongoing Monthly Programs - LMHS Selfmanagement Diabetes Program, Childbirth

Education Classes, CPR Classes Pataskala Street Fair and Parade

Pelotonia

Community Support

BHP of Central Ohio, Trivia Night Fundraiser Carol Strawn Center, Walk to Care for Alzheimer's Granville Recreation District, Sports Sponsorship Licking County Foundation, Pickle Ball Facilities Fund

Licking County Humane Society, Fur Ball Sponsorship

Mental Health America, Lou Mitchell Memorial

Golf Outing Sponsorship Pelotonia, Colleen Pema Donation

Pelotonia, Don DeShelter Donation

Pelotonia, Elliot Davidoff Donation

Pelotonia, Karen Smith-Silone Donation Pelotonia, William Knobeloch Donation Southwest Licking Local Schools, Super Anchor Scoreboard Sponsorship United Way of Licking County, Loaned Executive Salary

September

Events

Active Senior Celebration American Red Cross Blood Drive at LMH LMH Golf Gala

Ongoing Monthly Programs - LMHS Selfmanagement Diabetes Program, Childbirth **Education Classes, CPR Classes TWIGS Recognition Dinner**

Walk with a Doc Program

Community Support

20th Century Club, Concert for Camp

Sponsorship

American Legion Post 92, Utica Baseball Field

Fence Donation

Friends for Parks, Paths and Trails, levy

Contribution

Habitat for Humanity MidOhio, HHI Pledge

Learning 4 Life, Gold Sponsor

The Licking County Courthouse Lighting, Courthouse Lighting Contribution

Newark Catholic Athletic Association, Hall of Fame Sponsorship

Newark Catholic High School, Inspire Campaign Pledge

Newark City Schools, Citizen of the Month Luncheon Sponsorship

Newark City Schools, Cops and Kids Contribution

Newark-Granville Symphony Orchestra, Concert Sponsor

Newark-Heath Rotary, Pilsners for Polio Sponsorship

Ohio Academy of Family Physicians Foundation, Virtual Family Medicine 5K Gold Sponsor

Pau Hana, 3rd Annual Golf Scramble Hole Sponsorship

Rural Organizing, Newark Think Tank Recovery Café Donation

Shepherd Hill, Donation In Memory of Randy Abrams United Way of Licking County, Women United **Bold Sponsor** Utica Police Department, K9 Program Donation

West Licking Historical Society, Team Hole and Sponsorship

West Licking Special Olympics, Special Olympics Sponsor

October

Events

Active Senior Gourmet Gardener

Active•Senior Yoga

Be Wise...Immunize Flu Vaccine Clinic

LMHS Family Drive-In Movie Night – Pataskala

Health Campus

Newark Pride Festival

Ongoing Monthly Programs - LMHS Selfmanagement Diabetes Program, Childbirth

Education Classes, CPR Classes

Pink Strides 5K

Walk with a Doc Program

Community Support

Friendship Club of Licking County, Honor the

Service Sponsorship

Granville Area Chamber of Commerce, Platinum and tree Sponsorships

Licking Valley Athletic Boosters, 1st Annual 5K Corporate Sponsor

Licking Valley Athletic Boosters, Home Run **Package Sponsor**

Mental Health America of Licking County, Annual **Dinner Sponsor**

Newark Lions Club, OHSAA Foundation Game Full page Advertisement

Pataskala Lions Club, Main Street Christmas Mistletoe Sponsor

Weathervane Playhouse, WYART Theater Presenting Sponsorship

Young Life Licking County, Bronze Sponsor

November

Events

Active Senior Yoga American Red Cross Blood Drive at LMH Lifetime Achievement Reception Ongoing Monthly Programs – LMHS Selfmanagement Diabetes Program, Childbirth **Education Classes, CPR Classes** Walk with a Doc Program

Community Support

Buckeye Valley Family YMCA, 13th Annual Daddy/Daughter Dance Sponsorship A Call to College, General Contribution COTC, Community Inter-cultural Relations Conference Sponsorship Look Up Center, O' Holy Night 5K Fun Run/ Walk Sponsorship

National Child Safety Council Contribution, Sponsorship

The Salvation Army, Red Kettle Campaign Sponsorship

The Starfish Assignment, Corporate Sponsorship

December

Events

Main Street Christmas Pataskala Cookie Walk and Parade

Ongoing Monthly Programs - LMHS Selfmanagement Diabetes Program, Childbirth **Education Classes, CPR Classes** Virtual Gift of Life

Community Support

City of Pataskala, parks and Team Sponsorship Global Outreach International, Cairns Litein Kenya Mental Health Expansion Sponsorship Licking County Coalition of Care, Annual Campaign Donation Licking County Family YMCA, Run Run Reindeer Sponsorship Newark Catholic Athletic Association, Rolling Flag Contribution Par Excellence, Capital Campaign Sponsorship

Speakers Bureau, Health Fairs and Screenings

In 2021, LMHS provided speakers and health screenings to the community through the following organizations and events:

Adult Court Services Day Reporting Program Bible Baptist Church Boys & Girls Club of Newark C-TEC Annual Open House A Call to College Celebrity Reader Week Equity Resources, Inc. Granville Township Fire Department Open House Indian Mound Mall Licking County Aging Program Licking County Board of Developmental Disabilities Licking County Community Center Licking County Library Newark Garden Club Kiwanis Club of Granville Kiwanis Club of Newark Watkins Memorial High School Drug Free Club

The Works

Employment

Licking Memorial Health Systems (LMHS) has provided employment opportunities for Licking County residents for more than 123 years. LMHS is the primary healthcare provider in Licking County and has an established reputation as the community's leading healthcare provider. This distinction is largely due to the dedication of LMHS' 2,200-plus employees who serve diligently to improve the health of the community.

LMHS has high standards for its employees and believes in recognizing and rewarding their accomplishments through various celebrations, including monthly Dining with the Stars recognition, employee birthday events, annual recognition events, as well as daily on-the-spot and peer recognition programs. LMHS also offers a comprehensive benefits package that includes a retirement savings plan with a generous employer contribution, tuition assistance, free uniforms, and free access to an employee wellness center, in addition to excellent health, dental, and vision insurance,

123 Years of Caring at LMHS

In January 2021, employees celebrated 123 years of providing quality healthcare to the community with a donation-themed celebration. Divided into interdepartmental teams, a friendly competition occurred to determine which groups could donate the largest quantity of cold weather items in pounds, and the most monetary donations. After all items were weighed, contributions equaled 165.5 pounds of cold weather items (outerwear, blankets, etc.), while monetary donations reached \$9,623. The collected goods were donated to The Center for New Beginnings and the Salvation Army of Licking County to help needy individuals and families in Licking County stay warm during the cold winter months.

National Doctors' Day

National Doctors' Day provides the opportunity to honor physicians throughout the U.S. each year who guide and treat patients to positively impact their health. During the month of March, LMHS celebrates the Licking Memorial Hospital (LMH) Active Medical Staff and their dedicated service. Patients from the community also are invited to recognize physicians by giving a donation to LMHF in their physician's honor. The LMH Active Medical Staff includes approximately 168 physicians and 56 consulting physicians who provide their expertise and care to the community.

Hospital and Healthcare Week

During the annual observance of National Hospital & Healthcare Week in May, LMHS paid tribute to

all employees who contribute to the organization's award-winning care. The five-day celebration in May included a variety of wellness activities such as healthy eating tips, an employee health fair, breakfast treat deliveries to outbuildings, caricature drawings, employee bingo event, an employee recognition event, and a cookout. To conclude the week's celebration, the Clarissa Ann Howard Nursing Award for Clinical Excellence and MVP awards were presented.

Employee Recognition Event

On May 11, LMHS employees who observe anniversaries in five-year increments in 2021 were invited to the Midland Theatre for the annual LMHS Employee Recognition Event, which featured a game show theme and offered honorees an opportunity to win prizes. The 310 honored employees represented 3,680 combined years of service. Employees celebrating 35-, 40-, and 45-year anniversaries received a framed proclamation for their dedicated service at LMHS. The event also presented the President's Award and Manager of the Year to employees.

Medical Staff Recognition

In October, LMH Chief of Staff Brent Savage, M.D., introduced new physician appointees and recognized those receiving their 5-, 10-, and 15-year service awards. LMHS President & CEO Rob Montagnese recognized physicians receiving their 20-, 25-, 30-, 35-, 50-, and 55-year service awards. Rob also presented the 2021 Physician of the Year award to Kevin Ouweleen, M.D., of Licking Memorial Orthopedic Surgery, at the Medical Staff meeting in the LMH First Floor Conference Rooms. The award recognizes a physician who has consistently demonstrated care and concern for patients, clinical knowledge, and a good relationship with peers and other Hospital staff members.

Birthdays with Rob Celebrations

LMHS President & CEO Rob Montagnese hosted four birthday celebrations for employees in 2021. All events were held virtually or outdoors, and employees were able to attend with social distancing standards. Employees had the opportunity to win prizes, enjoy refreshments and ice cream, receive a gift for attending, and join in open discussions regarding any

LMHS matter or issue. In December, Rob also hosted a virtual birthday celebration and employees were able to join in open discussions and had an opportunity to win prizes.



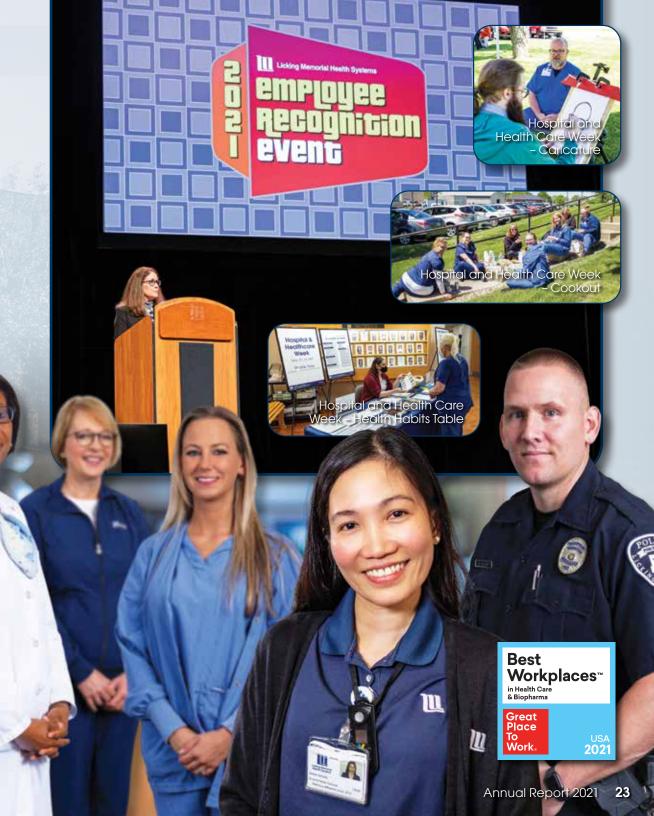
123 Years of Caring at LMHS Donation Winners

Dining with the Stars

The Dining with the Stars program is designed to thank individuals and departments when positive feedback about their customer service is submitted to LMHS. Each honoree received a letter of appreciation and was able to order two gourmet meals from the LMH Café.

LMHS Named One of the Nation's Best Places to Work in Healthcare

LMHS was named one of the nation's Best Places to Work in Health Care and Biopharma by Fortune and Great Place to Work® for the fourth-consecutive year. The list recognizes hospitals, health systems, healthcare companies, and biopharmaceutical companies that promote diversity within the workforce, employee engagement and professional growth, while also fulfilling their mission statements, creating outstanding cultures, and offering competitive benefits to their employees. Great Place to Work, a consulting and research firm, evaluated more than 50 elements of team members' experience on the job including employee pride in the organization's community impact, belief that their work makes a difference, and a feeling that their work has special meaning. The top companies get the highest marks for work/life balance, and whose employees enjoy coming to work. LMHS was recognized for its commitment to employees and facilitating close relationships among coworkers. LMHS also was recognized for the wide range of offered services, including emergency medicine and home health care. Great Place to Work based its ranking on a data-driven methodology applied to anonymous Trust IndexTM survey responses from more than 95,000 employees at Great Place to Work-Certified organizations in Health Care and Biopharma.



Fundraising

Charitable donations help Licking Memorial Health Systems (LMHS) proactively respond to the growing healthcare needs of the community through the incorporation of the latest technological advances. To generate funds for equipment purchases, capital expenses, and facility improvements, the Licking Memorial Hospital (LMH) Development Department works diligently to raise contributions to Licking Memorial Health Foundation (LMHF). The contributions provide capital for projects and programs that may otherwise go unfunded and are not used for salaries or general operating expenses.

In 2021, LMHF supported the LMH Café Renovation Project. The Café serves patients, staff, and guests with delicious, healthy, comforting meals and hosts special events for LMHS employees and local groups. This project included an expansion of the serving and dining areas to upgrade the facility, improving traffic flow as well as functionality for staff, and accommodating the ever-growing needs of the Hospital and community.

Community Cornerstone Club

The Community Cornerstone Club is comprised of individuals and businesses who contribute \$100 or more to LMHF. In 2021, 129 members raised \$31,700 toward the LMH Café Renovation Project. Donors receive a Main Street Collection recognition piece at each \$500 milestone of giving.

The Caduceus Society

Physicians have a special opportunity to lend financial support through The Caduceus Society, a prestigious giving level for physicians who pledge \$10,000 or more over a period of 10 years. The Caduceus Society has a total of 92 members. New members in 2021 included: Lydia Cortes-Betancourt, M.D., & Nathaniel Substanley; Abdul-Karim Elhabyan, M.D.; May & Val Mbah; Drs. Elizabeth and Chad McIntosh; Vishnu Mudrakola, D.O. – In honor of Yuvi & Veer Mudrakola; Jimisha Patel, M.D.; and Mary J. Torchia, M.D.



The William Schaffner Society

The William Schaffner Society, which was created in memory of William Schaffner – the first chairman of the Licking County Hospital Commission, now has 136 members who have pledged a minimum of \$10,000 over 10 years. New donors in 2021 were Dr. Terrill & Brittney Burnworth; Tracy Carr; John & Joy Coleman; Diane & Dan DeLawder; Amanda Garman; Ray & Barbara Holtz; Amber Lyndsie Knerr; Laura Kocher-Little; Holly Lantz; Jim & Amy Matesich; Joe & Krys Mortellaro; Herbert & Patricia Murphy; Kristen & Jeff Stare; and Cassie Stonerook.

Golden Corporate Honor Roll

The Golden Corporate Honor Roll distinguishes companies that have made a total commitment of \$10,000 or more to LMH. Participation in this program signifies the company's alliance with the Hospital to ensure the continuation of excellent healthcare services. The Golden Corporate Honor Roll has a total of 12 members.

The John Alford Fellowship

In 2021, Ibiene Osuobeni, M.D.; Brenda L. Kutan; Jason & Holly Slaughter; and Mr. & Mrs. Gregory Wallis joined The John Alford Fellowship, which now has a total of 45 members. The John Alford Fellowship was created to memorialize the extraordinary commitment of LMH's long-time supporter, John W. Alford. Members pledge a minimum of \$25,000 over 10 years.

The Caduceus Society and The John Alford Fellowship Val & May Mbah, M.D. (Val not pictured)

Platinum Circle

The Platinum Circle is reserved for LMHF's business and corporate donors who have contributed a minimum of \$25,000. These gifts enable LMH to purchase new equipment and provide additional services to meet the healthcare needs of the residents of Licking County. The Platinum Circle has a total of 13 members after Waste Away Systems, LLC, pledged its support in 2021.

Benefactor Level

Benefactors are special friends of LMH, both individuals and businesses, who support the LMHS mission to improve the health of the community by donating \$50,000 or more. LMHF has 14 Benefactors, including 9 individuals and 5 corporations, following generous commitments from John Hinderer Honda & John Hinderer CDJR and Dr. Mary Jane & Richard L. Scott in 2021.

Founder Level

Founders are altruistic individuals who have made outstanding contributions to LMHF by providing gifts of \$100,000 or more. LMHF is fortunate to have 26 Founder memberships after Melissa Warner Bow; Michael & Barbara Cantlin; Doug & Bev Donaldson; and The Kvamme Family joined this prestigious group in 2021.



LMH Golf Gala

The annual LMH Golf Gala took place at the Denison Golf Club on September 20, with Todd, Lori, Brooklyn, Bradie, and Bryn Londot serving as honorary chairs. The Echo 24, Incorporated team, which included Chad Floyd, Cliff Grubb, Michael Lyden, and Gary McRoberts, took first place. This year's **Club Sponsor** (\$7,500 and above) was Denison University. The **Condor Sponsors** (\$7,500 and above) were Park National Bank and Lou Reese. Ace Sponsors (\$5,000) included John Hinderer Honda; Matesich Distributing Company; MedBen; Monte Christopher Holdings; Stedman Floor Co., Inc.; and Waste Away Systems, LLC. **Eagle Sponsors** (\$2,500) included Ariel Corporation; AssuredPartners; Claypool Electric, Inc.; Coconis Furniture; Corna Kokosing Construction; Courtesy Ambulance, Inc.; Delta Dental; The Energy Cooperative; First Federal Savings; Gordon Food Service; The Granville Investment Group, LLC; Gutridge Plumbing, Inc.; Henderson~Van Atta~Stickle Funeral & Cremation Services; Kessler Sign Company; Limbach Company, LLC; The Jerry McClain Companies; Mill Tech, LLC; Mortellaro McDonald's; MPW Industrial Services, Inc.; Northpoint Ohio Architecture; Owens Corning; Scott Peterson of General Graphics; PNC Bank; Robertson Construction Services, Inc.; TrueCore Foundation; and United Collection Bureau, Inc. The **Driver Sponsor** (\$1,500) was Coughlin Chevrolet in Pataskala; the Fairway Sponsor (\$1,500) was The

Laurels of Heath; the Games Sponsor (\$1,500) was OhioHealth; the Links Sponsor (\$1,500) was Ultimate Kronos Group; the **Pro Sponsor** (\$1,500) was Griffin's Floral Design & Wine Shop; and the Hole-in-One Sponsor was

> Hinderer Motorsports. The Birdie **Sponsors** (\$1,000) were 89.3 The River; Anomatic Corporation; Brett Lowe Mechanical; Bricker & Eckler, LLP; The Burt Family; Craig Cairns, M.D., M.P.H.;

Central Ohio Technical College and The Ohio State University at Newark; Columbus Springs Hospitals; The Cummiskey Family; The DeLawder Family; The Guanciale Group; Heckman's Lawn Service; Hospice of Central Ohio, Inc.; Imprivata; Interim Healthcare of Newark; Licking Memorial Vascular Surgery; The Londot Family; The Miller Family; NBC4; Newark Veterinary Hospital; Reese Pyle Meyer PLL; Rotary Club of Newark; Shai-Hess Commercial Real Estate; Sunny 95; The Trautman Family; Vocera Communications, Inc.; and Wing, Mack, Smith & Bang, D.D.S. A total of 149 golfers played in the 2021 Golf Gala, which raised more than \$213,000.

PRIDE

Employees have a special opportunity to support LMHS with charitable contributions through payroll deductions to PRIDE (Providing Resources in Dedicated Employees). As of December 2021, PRIDE had 786 members. Since 1987, PRIDE contributions have raised more than \$3.3 million.

Paving Our Future Commemorative Bricks

The LMH Development Council offers a distinctive way to recognize family members, friends, or organizations with commemorative bricks. Personalized bricks are available in two sizes and are placed in one of LMH's exterior walkways. A total of 11 commemorative bricks were purchased and placed on the grounds in 2021.

Honorary and Memorial Giving Program

Many community members appreciate the opportunity to pay tribute to a loved one, commemorate a special event, or celebrate a recovery through monetary contributions that benefit LMH. In 2021, LMHF received 15 honorary and 24 memorial donations.

Doctors' Day Donations

In recognition of Doctors' Day on March 30, community members are invited to express

appreciation for a favorite physician by making a donation to LMHF in his or her name. A total of 52 physicians were honored through donations in 2021.

Cradle Roll

The births of 74 babies were commemorated through gifts to the Cradle Roll program in 2021. Community members offering gifts of \$150 to \$249 receive a handcrafted step-up stool, while those with gifts of \$250 or more receive a handcrafted child-size rocker. The name of the baby and donor are placed in the Cradle Roll Log in the LMH Main Lobby for any gift of \$25 or more.



Development Council

The Licking Memorial Hospital (LMH) Development Council was established in 1987 to increase charitable giving to LMH and to enhance and promote meaningful community relations for the Hospital. Approximately 75 community members with diverse backgrounds and expertise serve on the Development Council committees. They are committed to furthering the LMHS mission of improving the health of the community.

The LMH Development Council operates under the guidance of Licking Memorial Health Foundation (LMHF), a not-for-profit corporation that conducts fundraising activities to benefit and support the Hospital. LMH is financially sound, but remains subject to financial difficulties, including government cutbacks in Medicare and Medicaid reimbursements, revenue shortfalls, and the continuing cost of charity care. Donations to LMHF provide for capital needs, services, and programs at LMH that may otherwise go unfunded.

Executive Committee

Robert McGaughy, Chair P. David Shull, Vice Chair Glenn Abel

Thomas Cummiskey

John Gard Thomas Hall, M.D. Sally Heckman Cheri Hottinger

Patrick Jeffries Chris Mever lames Mitchell **Stuart Parsons**

David Doney, Ex Officio Robert Montagnese, LMHS President & CEO, Ex Officio

Annual Support Committee

Thomas Cummiskey, Chair lames Mitchell, Vice Chair lames Atkinson

Michael Buskirk Mary Jane Carrier Seth Conley

David Doney

Seth Ellington Stacy Geller Andrew Guanciale Thomas Hall, M.D. Donald Hill

leff lames Nicole ludd Jerry McClain Mike McFarland Barbara Ouackenbush Mary Jane Scott, M.D. lack Stickle, II Russell Suskind Andrea Taylor

Charles Walker Marilyn Weber Julie Wiegman Jay Young

Community Relations Committee

Sally Heckman, Chair Chris Meyer, Vice Chair Tony Adams

Rvan Bernath Ed Bohren Karen Burger

Marcia Downes

Brad Feightner, Jr. Kurt Harden Brandon Hess C. Ann Howard Patrick leffries Melissa Johnston Deb Kohman

Willard (Bill) Kuhlwein Michele Lavman Matthew Miller Konrod Morris Thomas Mullady Robert O'Neill Diane Paetz

Jennifer Utrevis Iim Ward Gordon Wilken James Young

Education and Membership Committee

John Gard, Chair Cheri Hottinger, Vice Chair Nate Adams Mary Albright

Alex Athan **Julie Barrett**

Gene Branstool

David Brillhart Seth Dobbelaer Terry Frame Nasie Gallagher Shari Gallup Todd Hartshorn Judge Michael Higgins (Retired)

loe Kurzawa Diane LeMay, M.D. Dale Lewellen Bonnie Manning David Morrison Richard Reed André Sarap

Thomas Slater Ben Streby Iulio Valladares Charles Walker

TWIGS

Since 1950, local TWIGS (Togetherness, Willingness, Imagination, Giving and Sharing) committees have donated more than \$5.7 million toward equipment and capital purchases at LMH. They raise funds year-round through sales and special events. In 2021, TWIGS contributed more than \$92,659 to the Hospital.

There are four active TWIGS Committees that continue to support LMH. The current Chairs of the individual TWIGS Committees are: Lynne Rotruck – TWIGS 6, Pam Froelich – TWIGS 8, Sharon Wills – TWIGS 13, and Janet Wells – TWIGS 24. The members of the TWIGS Executive Board are: Marilyn Weber, Chair (middle right); Eudora Newhouse, Vice Chair and Assistant Treasurer (left); Darlene Baker, Treasurer (right); and Tina Tracy, Recording/Corresponding Secretary (middle left). For information about becoming a TWIGS member, please call (220) 564-4084.



Volunteers

Volunteers returned to service at Licking Memorial Hospital (LMH) in March after being placed on hold due to the COVID-19 pandemic. Volunteers were able to perform their usual services while maintaining health and safety precautions. An average of 74 volunteers donated 8,863 hours to many important tasks, such as assisting with Hospital mailings, transporting patients, and helping guide visitors to their appointments in the Hospital and off-campus buildings.

In recognition of their service, the annual Volunteer Recognition Dinner was held in July, after being cancelled last year due to the pandemic. The event included the presentation of service awards in five-year increments and highlighted 20-year volunteers Rene Halblaub and Maxine Keith. The celebration concluded with the announcement of the 2021 Donald Day Volunteer of the Year award to co-recipients Lori Brown and Mike Barker, who have accrued more than 4,000 hours of volunteer service combined. The members of the Volunteer Executive Board are: Julie Wiegman – President, Mike Barker – Vice President, Sheri Bindley – Corresponding Secretary, and Pat Law – Recording Secretary.

Janet Anderson Mike Barker **Janice Bennett** Sheri Bindley **Bob Brooker** Lori Brown Diann Caudill Ruth Coen Mary Craig Nancy Criswell Karen Dellner Dave Douglas Lynzi Feaster Bill Fielding **Bob Gabe** Mary Gutridge Rene Halblaub **Gary Hamilton**

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Facts at a Glance

2021 Statistics

Auxiliaries

Volunteers/TWIGS (hours):	14,535
TWIGS (dollars):	\$92,659
Development (dollars):	

Charity and Uncompensated Care

In 2021, Licking Memorial Health Systems (LMHS) provided \$44.6* million in uncompensated care at standard charges, of which \$8.8* million was charity care.

LMHS has provided more than \$728* million in uncompensated care at standard charges since 1995, the year that Licking Memorial Health Professionals was formed.

The total cost of uncompensated care to LMHS in 2021 was \$17.5* million. The total cost of uncompensated care since 1995 has been \$319* million.

Licking Memorial Hospital Statistics

lotal registered beds:	22/
Coronary:	25
Intensive Care:	13
Medical/Surgical:	121
Obstetric:	18
Psychiatric:	9
Nursery:	28
Acute Inpatient Rehab:	8
Chemical Dependency:	5
Admissions:	
Average daily census (includes observation):	102
Average stay (days):	
Emergency Department visits:	
0 7 1	

	22.22
Patient days:	33,337
Patient meals served:	
Babies delivered:	865
Laboratory tests:	814,873
Pharmacy, medication administrations:	996,833
Pounds of laundry:	1,150,073
Urgent Care visits:	
Radiology procedures:	
Radiology, ultrasound:	
Radiology, CT scans:	
Radiology, MRI scans:	
Rehabilitation, Occupational Therapy procedures:	12,060
Rehabilitation, Physical Therapy procedures:	
Surgical procedures:	
Inpatient:	
Outpatient:	
Medical Staff (Active):	168
Medical Staff (Consultants):	56
Full-time equivalent employees:	
Salaries/benefits:	.\$136,164,274*
Operating expenses:	
Licking Memorial Health Professionals Statistics	
Number of physician practices:	48
Number of physicians:	
Physician practice patient encounters:	
Average companies served per month by Occupational Health: .	
Full-time equivalent employees:	
Salaries/benefits:	

Operating expenses:\$95,024,520*

*Unaudited

2021 Donors

Every donation, regardless of amount, that benefits Licking Memorial Hospital helps our mission to improve the health of the community. Many aracious community members chose to honor friends, family members or physicians, or remember loved ones with a monetary aift to Licking Memorial Health Foundation in 2021. Donations may be restricted to a specific program or service or allocated to the general account, allowing Licking Memorial Health Systems to use the aift for the most urgent need. All aifts are tax-deductible to the extent allowed by law. For more information, please contact Vice President Development & Public Relations Veronica Patton at (220) 564-4101.

(D) denotes deceased

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