



Licking Memorial
Health Systems

ANNUAL REPORT 2009



Commitment to the Community



Robert A. Montagnese
President & CEO

A Message from the President ...

Through hard work and steady growth, Licking Memorial Health Systems (LMHS) proudly provides leading-edge health care to the community. In 2009, LMHS maintained our status as the county’s largest employer and even expanded services and technology. As the primary source of health care in Licking County, local residents depend upon the Health Systems for the highest level of care. Throughout 2009, LMHS lived up to those expectations once again, while making plans for even more advancements in 2010.

LMHS demonstrated a commitment to Improving the Health of the Community by expanding services in the western end of the county. The population in the Pataskala area has increased rapidly, but residents were still required to travel out of town for most medical services. To respond to the residents’ needs, Licking Memorial Urgent Care was opened at the Pataskala Health Campus to treat illnesses of a non life-threatening nature. In addition, eight Licking Memorial Health Professionals physician practices now welcome patients at the Pataskala Campus to make health care more accessible for the community.

In 2009, the Health Systems reached out with new free and low-cost programs to ensure the accessibility of health care and preventive services. Through a partnership with the Licking County Health Department, low-income, uninsured women can receive free screenings for breast and cervical cancer. A grant from the Licking County Foundation enabled LMHS to open a dental clinic for low-income, uninsured children. To promote good health starting from the first days of a new baby’s life, new mothers who complete an education program and deliver at Licking Memorial Hospital may qualify for a free breast pump.

LMHS has launched a year-long “Did You Know ...” community benefit marketing campaign in the local media. Newspaper and radio ads feature monthly topics to remind residents of the many LMHS community benefits and programs that are available, and to re-emphasize our commitment to the community.

We are proud that LMHS has been able to maintain the tradition of giving back to the community, especially during its time of need. Our skilled staff of more than 1,600 employees provides excellent care every day, always mindful that each patient is our neighbor, friend, family member or loved one. Our staff’s high level of dedication is a major factor in two prestigious awards we earned in 2009 – being named a 100 Top Hospital by Thomson Reuters for a 10th time, and being named on the Best Places to Work list by Columbus Business First.

This Annual Report outlines the major activities and events that encompassed our care in 2009. Our success results from the work of many people who care deeply about the community: board members, administrators, medical staff, clinical staff, support staff, development council members, volunteers and donors. This report is a tribute to the many hours these caring individuals have devoted beyond the call of duty to Improve the Health of the Community.

Robert A. Montagnese
President & CEO

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Improving the Community's Health Through Our Children

Licking Memorial Health Systems (LMHS) devotes significant resources to improve the community's health by preventing illness and injury. In many cases, the prevention measures are aimed at the county's young residents, in the belief that children will enjoy healthier and longer lives if they are introduced to healthy nutrition and lifestyles at an early age.

Breastfeeding Promotion and Support Program

Studies have consistently shown that the best nutrition for a baby is the mother's breast milk. Babies who are breastfed have lower rates of infection, diarrhea, bacterial meningitis, respiratory infection and allergies than babies who are formula fed. To encourage more new mothers in Licking County to breastfeed their babies, Licking Memorial Hospital (LMH) developed the Breastfeeding Promotion and Support Program. Under the program, new mothers who successfully complete the education-based program's requirements may receive a free electric breast pump after delivering their babies at LMH. During the first year of the program, 254 patients completed the required training and received free breast pumps.

Licking Memorial Dental Clinic for Children

LMHS partnered with the Licking County Foundation in 2009 to set the groundwork for a dental clinic to serve uninsured, low-income children in Licking County. The Licking Memorial Dental Clinic for Children is located in the dentistry practice of Keith A. Wing & Matthew D. Mack, D.D.S., Inc., on Dickerson Street in Newark. The Licking County Foundation awarded \$75,000 from the William E. and Annie S. Miller Memorial Fund to cover the costs of services, supplies and office space. The Dental Clinic opened on January 18, 2010, and provides basic dental procedures, such as exams, cleaning, fillings and tooth extractions. Fees are adjusted on a sliding scale, based upon the family's income.



Breastfeeding Promotion and Support Program



Heart to Play pre-participation screenings

Heart to Play

For the fourth consecutive year, LMHS offered free pre-participation sports screenings to high school and middle school students in Licking County. When the program began in 2006, the screenings were aimed at student athletes. In 2008, free ECG testing was added to the program. By 2009, the program had been renamed Heart to Play and was expanded to include students in band and other strenuous activities, such as the criminal justice, fire fighting and physical therapy vocational programs at C-TEC.

In a series of 16 evenings from May to July, a health care team of 80 pediatricians, cardiologists, advanced nurse practitioners, nurses and support staff members from LMHS screened nearly 1,000 Licking County students. Approximately 4 percent of the students' ECGs indicated a possible abnormality, but fortunately, most of those turned out to be a condition called "athletic hearts," which appear enlarged on the test results even though they are healthy muscle tissue. However, due to the test results, one student was advised not to participate in sports until a possible heart problem was ruled out.

In 2008, LMHS' ECG testing was credited with averting a possible tragedy when a 17-year-old was discovered to have Wolff-Parkinson-White syndrome, a potentially fatal abnormality of the heart. The student had corrective surgery and was able to resume sports later in the school year.

Boards of Directors

Licking Memorial Health Systems Board of Directors

The Licking Memorial Health Systems (LMHS) Board of Directors oversees all aspects of LMHS' three corporations: Licking Memorial Hospital, Licking Memorial Professional Corporation and Licking Memorial Health Foundation. As volunteer community leaders, the Board Members serve to ensure LMHS provides the best care and services available.



Gordon D. Wilken
Chairman



William N. Mann
Vice Chairman



John F. Hinderer
Secretary/Treasurer



Walter C. Gemmell



Lewis R. Mollica, Ph.D.



Judith B. Pierce



Gary A. Ryan



P. David Shull



Gerald R. Ehram, M.D.
Physician Advisor



Patrick M. Jeffries
Licking Memorial
Hospital
Board Chairman



Robert A. Montagnese
Ex Officio
Licking Memorial
Health Systems
President & CEO

Slogan: Measurably Different ... for Your Health!

Vision: To be the best community health care facility in the state of Ohio.

Licking Memorial Hospital Board of Directors

In 1898, a small group of dedicated women opened a nine-bed hospital with donated furnishings in a converted house at the corner of Buena Vista and Everett Avenues in Newark to meet the needs of the community. After many evolutions throughout the past century, Licking Memorial Hospital now stands on West Main Street with 227 beds and state-of-the-art technology ready to serve the community. Today, like their predecessors, our Board of Directors is made up of dedicated individuals who volunteer their time to guide the operations and policies of the Hospital.



Patrick M. Jeffries
Chairman



Linda K. Dalgarn
Vice Chairman



Jack E. Crockford
Treasurer



Patrick D. Guanciale
Secretary



Gus A. Andrews



C. Gene Branstool



Michael D. Cantlin



Kim D. Fleming



Bonnie L. Manning



Robert H. McGaughy



Thomas A. Mullady



Richard P. Reed



F. Jennifer Utrevis



Robert A. Montagnese
Ex Officio
Licking Memorial
Health Systems
President & CEO



Karen L. Smith-Silone, D.O.
Ex Officio
Licking Memorial
Hospital
Chief of Staff

Hospital-wide Directives

- Promote Patient Safety
- Incorporate Innovation & Technology
- Maintain Financial Strength
- Meet Community Needs
- Maintain Independence
- Deliver Quality Care
- Adhere to Corporate Integrity
- Attain Service Excellence
- Cultivate Relationships with Patients, Customers and Employees

Licking Memorial Health Systems Senior Management

The eight members of the Licking Memorial Health Systems (LMHS) Senior Management have extensive experience that provides strong leadership. With their collective background and vision, LMHS is able to proactively meet the community's needs.



Robert A. Montagnese,
C.P.A., M.H.A., B.A.,
President & CEO
Making a difference
since 1993.



Sallie K. Arnett, M.S., RHIA
Vice President
Information Systems
Making a difference
since 2001.



Craig B. Cairns, M.D., M.P.H.
Vice President
Medical Affairs
Making a difference
since 1999.



Veronica K. Link, B.B.A.
Vice President
Development & Public Relations
Making a difference
since 1984.



Christine L. McGee, R.N., B.B.A.
Vice President
Physician Practices
Making a difference
since 1995.



Anne C. Peterson, B.A.
Vice President
Human Resources &
Support Services
Making a difference
since 2001.



Cindy L. Webster, B.B.A.
Vice President
Financial Services
Making a difference
since 1991.



Deborah M. Young, R.N.,
M.S., C.C.M.,
Vice President
Patient Care Services
Making a difference
since 1996.

Licking Memorial Hospital Medical Staff Executive Committee

The Licking Memorial Hospital (LMH) Medical Staff Executive Committee is comprised of the Medical Staff officers and the chiefs of each Medical Staff department. Committee members set policies, review new physicians' credentials, analyze cases and help to educate staff members on medical advances.



Peter T. Nock, D.O.
Chairman
Vice Chief of Staff



Karen L. Smith-Silone, D.O.
Chief of Staff



Eric R. Pacht, M.D.
Secretary/Treasurer



Richard A. Baltisberger, M.D.
Department Chief of
Pediatrics



Lori J. Elwood, M.D.
Department Chief of
Pathology



Joseph E. Fondriest, M.D.
Department Chief of
Radiology



Talya R. Greathouse, M.D.
Department Chief of
Family Practice



Howard L. Reeves, D.O.
Department Chief of
Surgery



M. Jane Scott, M.D.
Department Chief of
Emergency



Richard N. Whitney, M.D.
Department Chief of
Behavioral Health

2009 Licking Memorial Hospital Medical Staff Appointments

Medical Staff

Highly-qualified and skilled physicians who joined the LMH Medical Staff in 2009 include:

Abhay J. Anand, M.D.

Jennifer D. Killion, M.D.

Judyth H. Box, M.D.

Jeffrey A. Oster, D.P.M.

Matthew C. Bromley, D.O.

Jackie L. Underwood, M.D.

Jinok Chung, D.O.

Latha B.S. Urs, M.D.

Michael C. Duffey, M.D.

Petter A. Vaagenes, D.O.

William E.C. Knobloch, M.D.



2009 Honorary Medical Staff Luncheon

Community Events: Dedications, Receptions and Open Houses

Licking Memorial Health Systems (LMHS) welcomes and encourages community input to ensure our technology and services anticipate patients' constantly changing needs. Residents were invited to many events during 2009 to celebrate areas of growth and to become familiar with the health care environment. Dedications, receptions and open houses in 2009 included:

Corporate Breakfasts – LMHS hosted four Corporate Breakfasts in 2009. The events serve to acquaint local business leaders with new services, equipment and health trends in the Hospital and in the health care industry.

Pastoral Care Events – During 2009, Licking Memorial Hospital (LMH) hosted one dinner and two breakfast events for Licking County's clergy. The Hospital's Pastoral Care Department provides spiritual care for LMH patients and extended LMHS family members.

Women's Health Open House – In February, community members toured the newly renovated Women's Health on Messimer Drive in Newark. Individuals had the opportunity to speak with physicians concerning obstetrics and gynecological care, and explore the latest in radiographic technologies.

Me Lab Reception at The Works – Community leaders and families were invited to attend an opening ceremony event in March at The Works museum to unveil the Me Lab exhibit, a collaboration between LMHS, The Licking County Foundation and The Works. The exhibit promotes lifelong fitness and health for children and their families.

Funeral Directors Breakfast – The LMH Development Council hosted a breakfast for Licking County's funeral directors in March. By coordinating services and procedures with the funeral directors, LMH is better able to help families through times of bereavement.

John W. Alford Memorial Dinner – The Ohio Cancer Research Associates honored LMHS President & CEO Rob Montagnese at their 20th anniversary dinner at Cherry Valley Lodge. Rob was selected for the John W. Alford Memorial award for his community and civic involvement, as well as his support of cancer research.

Art from the Heart Reception – Families who participated in the Art from the Heart event at The Works museum were invited to a reception in the LMH Café in April to view their children's framed artwork. The artwork displays are located throughout various areas of the Hospital.

Pataskala Health Campus and Urgent Care Open House – In April, LMHS expanded the Pataskala Health Campus to serve the community's need for additional services. Community members had the opportunity to tour the new Licking Memorial Urgent Care, and speak with physicians of new practices at the Health Campus. The Campus now includes four new offices: Heart Care, Gastroenterology, Otolaryngology (Ear, Nose, Throat), and Urology.

Reception for Elnora Welsh – LMHS hosted a reception in October honoring a 50-year employee. Elnora Welsh, a point-of-care technician in the Cardiology Department, was surrounded by family and friends at the event, and was presented recognition for her years of service by LMHS President & CEO Rob Montagnese, LMH Board Chairman Pat Jeffries and State Representative Jay Hottinger.

Lifetime Achievement Reception – Each fall, LMHS hosts a gala Lifetime Achievement Reception to honor individuals who have made a difference in the community. This tradition has been carried out since 1989. The 2009 recipient, C. Daniel DeLawder, a former LMHS Board member, has made a tremendous impact in the community through his years of leadership and volunteer service with numerous charity and service organizations. Also during the 21st annual event, the Granville High School Key Club was presented with the Building a Healthier Community Award. The Key Club was recognized for their bone marrow project.

Rededication of Dr. Burton Donation – The Aesculapius sculpture, a well-known Hospital landmark, was rededicated during a reception in November. The sculpture was a gift to the Hospital from the late Andrew Burton, M.D., in 1969.

Retirement Reception for Dr. Harris – A reception was hosted in honor of family practice physician, Donald E. Harris, D.O., who retired in December. Colleagues, patients, friends and family members attended the event to show appreciation for his 21 years of patient care in the Newark area.



Changes, Enhancements and Technology

Licking Memorial Health Systems (LMHS) is constantly evolving to keep abreast of medical advances and to improve the health care experience for patients and visitors. In many instances, the changes are subtle and take place without the public's awareness. Changes and improvements at LMHS over the past year included:

Urgent Care in Pataskala – In April, Licking Memorial Urgent Care opened at the Pataskala Health Campus, staffed by emergency physicians from Licking Memorial Hospital (LMH). Urgent Care provides an alternative to the Emergency Department for patients who need immediate care for illnesses and injuries that are not life-threatening. In the first eight months of operation, Urgent Care received 4,777 patient visits, averaging 20 to 25 visits per day in the fourth quarter of 2009.

Licking Memorial Pastoral Care – In response to the success and growing need for pastoral care services, a part-time pastor was added to the program. Licking Memorial Pastoral Care provides coordination between the Hospital and Licking County clergy, and also offers pastoral services to patients and their families.

Quit for Your Health Program – According to an Ohio Department of Health report, 23 percent of adults in Licking County smoke cigarettes. To address this special concern in the community, LMHS reorganized a comprehensive smoking and tobacco cessation program in 2009, that includes intervention, counseling and nicotine-replacement therapy. Two certified tobacco treatment specialists provide counseling, therapy and follow-up visits through the Quit for Your Health program.

Internal Renovation Project – Renovations on the first floor of the Hospital included an improved, more efficient Cardiology Department. Now, the cardiologists, Licking Memorial Heart Center, Interventional Cardiology, Licking Memorial Heart Failure Clinic, and Cardiac Rehabilitation are all centrally located for the patients' convenience.

Two additional patient rooms were added to the Intensive Care Unit (ICU) on the Hospital's second floor. The additional ICU rooms complete the Critical Care expansion that included five additional Coronary Care Unit (CCU) rooms and a new seven-room Step-Down Unit to care for patients with complex needs, but not requiring admittance to the ICU or CCU.

CareFusion® – LMH integrated new technology to reduce the opportunity for error in recording inpatient data. The CareFusion™ Nursing Data Collection Application uses a small, hand-held scanner to electronically capture the patient's vital signs and enter them on the patient's chart, eliminating the need to enter the information manually on a keyboard.

PillCam® and Bravo® pH Monitor Imaging – Two new, minimally invasive gastroenterological procedures are now available at LMH. PillCam® capsule endoscopy uses a swallowable capsule with a tiny digital camera to record images of the digestive tract. Bravo® pH Monitoring also uses a tiny camera that the gastroenterologist temporarily attaches to the esophagus to diagnose acid reflux disorders. The benefit of the PillCam and Bravo Monitoring technologies is that they provide more comfortable testing for LMH's patients.

Advanced Technology – Every day, patients who compare LMH's services with similar services offered in larger cities are surprised to learn that the most advanced medical technology is available in their own community. LMH's perseverance in acquiring and maintaining state-of-the-art equipment and training is unequalled in central Ohio. Few community hospitals in the nation have the resources to offer these services, and even many large hospitals in Columbus have not made the investment of the required equipment and staffing.

LMH offers many high-technology services to promote patient health, safety and comfort. Some examples of LMH's advanced technology include:

- **Women's Imaging Center.** The spa-like atmosphere was designed with women's comfort in mind. However, the unique center's improvements are more than cosmetic. State-of-the-art full-field digital mammography uses computer-aided science to improve diagnostic abilities. Full-field digital mammography also uses a lower amount of radiation, which makes the procedure safer for patients.
- **Integrated operating room (OR).** The extra-large surgery room contains biplane technology that allows for highly skilled surgery procedures, such as vascular stenting and kyphoplasty. In the integrated OR, the surgeon can view X-ray and computer images without leaving the patient's side. As a result, surgery is quicker and more precise.
- **Alcon Intrepid® Micro-Incisional Cataract Surgery System.** An ultrasound device in the Surgery Department has improved cataract-removal procedures. The high-tech equipment uses ultrasonic energy to chip the cataract from the patient's eye and suction it away. The surgery is quicker than conventional cataract removal, and the risk of complications is reduced.
- **Interventional Cardiology.** LMH offers a wide range of less invasive treatment options for cardiovascular disease. Procedures such as coronary angioplasty and stenting provide excellent patient outcomes including the preservation of vital heart muscle, quicker recovery times, and considerably reducing the risk of death.

Community Outreach

Licking Memorial Health Systems (LMHS) is firmly committed to our mission “to Improve the Health of the Community.” The best way to protect community health is to prevent injury and disease; therefore, LMHS devotes many resources to educating the public about healthier lifestyles and proper medical care. In addition, LMHS is committed to giving back to the community through support of local groups and events.

The public is apprised of all LMHS programs and health trends through press releases, radio and newspaper interviews, the bimonthly Community Connection publication, monthly Quality Report Cards and an extensive Web site.

LMHS partnered with many local organizations throughout 2009 for various events, including American Red Cross Blood Drives, Art from the Heart Family Day at The Works, and the “For Your Health” 5K Run and Fun Walk. Many of LMHS’ programs and screenings are offered free of charge. Others are provided at a nominal cost.

2009 events and programs included:

January

Honored first baby of the New Year
Hosted Pastoral Care Breakfast
Licking Memorial Hospital’s 111th Birthday Celebration – Winter outerwear donation by LMHS employees to New Beginnings and Salvation Army of Licking County
Honored babies born on LMH’s 111th birthday, January 18
Hosted Red Cross Blood Drive at LMH
Community Roundtable with athletic directors
Community Education Program – What to Expect in the First Years of Life
Licking County Chamber of Commerce 53rd Annual Groundhog Breakfast sponsor
Licking County United Way Appreciation Breakfast sponsor

Licking Valley Youth Sports Association Varsity League sponsor
Newark Catholic Athletic Association wrestling tournament sponsor
Newark Catholic High School baseball sponsor
North Newark Little League farm and varsity teams sponsor
Par Excellence Academy’s 15th Annual Par Excellence Breakfast sponsor
Rotary Club of Granville 8th Annual Culinary Festival sponsor
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes

February

Women’s Heart Health – A Red Dress Event
Art from the Heart Family Day at The Works
Corporate Breakfast Program – Wellness: Managing Stress and Weight Through Exercise
Community Roundtable with school superintendents
Participated in Food Pantry Network of Licking County’s Supermarket Sweep
Big Brothers Big Sisters Bowl for Kids’ Sake sponsor
Carol Strawn Center 7th Annual Dance & Chance sponsor
Center for Disability Services 17th Annual Sweetheart Swing sponsor
Mental Health America of Licking County 10th Annual Java & Jazz sponsor
Newark Catholic Athletic Association Softball sponsor
Reese Adult Day Center’s Taste of Italy Event sponsor
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes

March

Hosted Funeral Directors’ Breakfast
Hosted Pastoral Care Dinner
Community Education Program – Colorectal Cancer Awareness Program
Doctors’ Day recognition
Participated in the Taste of Home event
Operation Feed Campaign with Food Pantry Network of Licking County
Community Roundtable with dentists
Hosted Red Cross Blood Drive at LMH



Sponsored the American Red Cross of Licking County 2009 Heroes Breakfast
 Newark City Schools Building A Brighter Future Campaign sponsor
 C-TEC Outstanding Student Award sponsor
 Northridge Athletic Boosters 4th Annual Dinner/Auction sponsor
 Ohio Cancer Research Associates' Grand Illusions Event sponsor
 The Advocate, Newspapers in Education sponsor
 Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-
 Management Diabetes Program, Childbirth Education classes, CPR classes

April

Art from the Heart Reception
 Community Education Program – Substance Use Disorders
 Dining with Diabetes Program
 Community Roundtable with Nursing Homes and Health Insurance
 City of Heath softball team sponsorship
 Lakewood Girls Summer Softball sponsorship
 Licking County Sports Association sponsorship
 Licking Heights High School sponsorship
 Licking Heights Youth Association sponsorship
 Lou and Gib Reese Ice Arena Spring 2009 Ice Show sponsorship
 National MS Society – Ohio Buckeye Chapter MS Walk sponsorship
 Northridge Athletic Boosters, baseball, football, and soccer sponsorship
 Northridge Youth Athletic Association sponsorship
 Southwest Licking Youth Baseball sponsorship
 The Woodlands' Women of Achievement sponsorship
 Watkins Memorial Athletic Association sponsorship
 Weathervane Playhouse 2009 sponsorship
 Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-
 Management Diabetes Program, Childbirth Education classes, CPR classes

May

Licking County Chamber of Commerce Business Fest
 Community Education Program – Sports Screenings
 Pre-Participation Sports Screenings
 Park National Bank – Shred-It Day
 Newark City Schools Levy Rally
 Hosted Red Cross Blood Drive at LMH
 Corporate Breakfast Program – Common Foot Myths
 Community Education Program – Skin Cancer Awareness and Screening
 Johnstown Athletic Boosters sponsorship
 LICCO, Inc., 5-K Walk/Run sponsorship
 Newark Midland Theatre 2009-2010 Presenters Circle sponsorship
 Northridge Athletic Boosters sponsorship
 Stand Up! Citizens for SWL Kids and Community Golf Outing sponsorship
 St. Francis de Sales Parish 5th Annual Spring Festival sponsorship
 20th Century Club 27th Annual Pro-Am Golf Tournament sponsorship
 Zonta Club of Newark 33rd Annual Zonta Luncheon & Fashion
 Show sponsorship
 Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-
 Management Diabetes Program, Childbirth Education classes, CPR classes

“For Your Health” 5K Run and Fun Walk



June

Sponsor at the Granville Art Affair
 Pre-Participation Sports Screenings
 Community Education Program – Tinnitus
 Community Heart Health Fair
 American Cancer Society – Mike Radabaugh Relay for Life
 Camp Feelin' Fine – a day camp for children with asthma
 Sponsored Team Up – baseball event for children with special needs
 Participant in Kids Day at The Works
 Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-
 Management Diabetes Program, Childbirth Education classes, CPR classes

July

Community Education Program – Friends and Family CPR
 Community Education Program – Abdominal Aortic Aneurysm Education and Screening
 Community Education Program – Pandemic Planning
 Pre-Participation Sports Screenings
 American Cancer Society – Relay for Life – Pataskala
 Sponsored Licking County Settlers – LMHS Night
 Community Roundtable with police and fire chiefs
 Salvation Army Day Camp at LMH
 Hosted Red Cross Blood Drive at LMH
 Simon Kenton Council 25th Annual Boy Scouts Golf Outing sponsorship
 Southwest Licking Youth Football sponsorship
 Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-
 Management Diabetes Program, Childbirth Education classes, CPR classes

August

Dawes Arboretum – “For Your Health” 5K Run and Fun Walk
Hartford Fair – participant and purchased steer for donation to Salvation Army
Pastoral Care Breakfast
United Way Campaign and Day of Caring
Community Roundtable with manufacturing and industry
Pataskala Street Fair and Parade
Battle for Broad Street – Pataskala Rotary Fundraiser
Sunny 95 – Pataskala Block Party
Community Education Program – Healthy Weight Loss
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes

September

Community Education Program – Cervical Cancer Awareness
Community Roundtable with elected officials
Corporate Breakfast Program – Electronic Medical Records and You /E-Visits
Hosted Red Cross Blood Drive at LMH
Kids First! Fest in Heath
Licking County Arthritis Association – Arthritis Walk
Arthritis Foundation-Licking County Chapter 6th Annual Arthritis Walk Sponsorship
9th Annual Cade & Katelyn Golf Outing sponsorship
Dawes Arboretum Bluegrass, Barbecue and Boom sponsorship
Kiwanis Club of Granville Maple Leaf 5K Run sponsorship
Licking County Chamber of Commerce 28th Annual Golf Outing Sponsorship
Licking County Family YMCA 9th Annual Golf Outing for Youth Sponsorship
Licking County Family YMCA Daddy’s Little Girl Dance sponsorship
Licking County Prayer Partners 19th Annual Prayer Breakfast sponsorship

Newark Elks #391 State Golf Tournament sponsorship
Young Life 1st Annual 5K Race sponsorship
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes

October

LMH Flu Clinic at Indian Mound Mall
Pataskala Fire Department – Open House
Community Education Program – Breast Cancer Awareness and Screening
Community Education Program – Family and Friends CPR
Community Education Program – Dining with Diabetes
Licking County Humane Society 5K Run/Fun Walk sponsor
Newark-Granville Symphony Orchestra – Symphony Spectacular sponsor
Newark-Heath Rotary Foundation – 14th Memorial Golf Outing sponsor
LMHS Lifetime Achievement Reception
Watkins Memorial High School Football
Newark Courthouse Square – Safe Trick or Treat
Kids’ Night Out at Kroger
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes

November

LMH Flu Clinic at Indian Mound Mall
LMH H1N1 Clinic at the Pataskala Health Campus
Hosted Red Cross Blood Drive at LMH
Community Education Program – Diabetes Awareness
Dining with Diabetes Holiday Reunion
Trend Magazine Women’s Expo sponsor
TWIGS 14 Annual Tour of Homes
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes

December

Hosted Red Cross Type O Blood Drive at LMH
Corporate Breakfast Program – Managing Holiday Stress
Honored babies born on Christmas Day
Art for Life Art contest sponsorship
Citizens for Your Library’s Future supporter
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes

Speakers Bureau, Health Fairs and Screenings – In 2009, LMHS provided speakers and health screenings to the community through the following organizations and events:

Arthritis Foundation
Board of MRDD – staff meeting
Boeing – Health and Wellness fair
Candlewick Commons
Centenary United Methodist Church
COTC – Ethics class
COTC – Radiology class



TWIGS 14 Annual Tour of Homes

Coterie Club
 Delta Kappa Gamma
 Denison University – Employee Menopause Support Group
 Denison University – Health Fair
 Denison University – Lunch and Learn
 Etna Township Municipal Building
 First United Methodist Church of Newark – Candlelighters
 Granville Childcare Center
 Granville Library
 Hanover Presbyterian Block Party
 Harry and David – Lunch and Learn
 Hartford Fair
 Healthwise – Airs on WNKO
 Heath Fire Department – training session
 Heath United Methodist Church – Women’s Society
 Hendrickson – Lunch and Learn
 Kendal at Granville – speaker series
 Lakewood Middle School – health class
 LEADS Headstart - Newark – lead screening for students
 LEADS Headstart – Pataskala
 Legacy Matters
 Licking County Aging Program – employees
 Licking County Aging Program – health fair and dinner
 Licking County Board of MRDD – health fair
 Licking County Chamber of Commerce – Education After Hours
 Licking County Government
 Licking County Health Department – Lunch and Learn
 Licking County Retired Teachers
 Licking Knox Goodwill
 Licking Valley Church of Christ – Elderberries
 Maple Avenue Christian Union Church
 MedBen – Lunch and Learn
 Mental Health America - PAVE (Prevent Assault and Violence Education)
 Mental Health America – Compeer
 Moundbuilders Country Club
 Moundbuilders Rose Society
 National Association of Retired Federal Employees
 National Spasmodic Dysphnia Association
 Neal Avenue United Methodist Church – Hot Air and Coffee Club
 Neal Avenue United Methodist Church – Retiree Group
 Newark Celiac Support Group
 Newark High School – Child Development Class
 Newark Lions Club
 Newark Public Library
 Newark Rotary
 ODOT-Jacksontown – Employee Health Fair
 ODOT-Jacksontown – Lunch and Learn
 ODOT-Newark – Lunch and Learn
 OSU-Newark – Health Class
 OSU Extension – Education Days

Community Education Program



Owens Corning Retirees
 Park National Bank – Freedom Years Health and Merchant Fair
 Parkinson Support Group – regular meeting for members
 PERI – Public Employee Retirees
 Pigeon Roost Farms
 Salvation Army – Home League
 Shiloh Missionary Baptist Church – Guild Girls and Young Davids
 Shiloh Missionary Baptist Church – Health Ministry
 Simon Kenton Council Cub Scouts Pack 40 of Newton
 Southwest Licking Fire Department – Open House
 St. Francis de Sales Church – Women’s Group
 St. Francis Elementary School – 2nd grade class
 St. Francis Elementary School
 State Farm – health fair
 State Farm-New Albany – Lunch and Learn Teleconference
 State Farm-Newark – Health and Fitness Day for Employees
 State Farm – Lunch and Learn
 THK
 TOPS (Taking Pounds Off Sensibly)
 Village of Hebron – health fair
 Wagram United Methodist Women’s Group
 Willis C. Adams Middle School – 5K Walk/Run and health fair
 WSFJ – Interview
 YMCA – Flip for a Cure
 YMCA – Weight Loss Challenge
 Zonta – Moundbuilders Country Club

Development Council

The Licking Memorial Hospital (LMH) Development Council was established in 1987 and falls under the auspices of the Licking Memorial Health Foundation. Its purpose is to increase charitable giving to LMH and to enhance and promote meaningful community relations for the Hospital. Although LMH is financially sound, we are not immune to today's financial challenges that include government cutbacks in Medicare and Medicaid reimbursements, revenue shortfalls, and the continuing cost of charity care. Donations to the Licking Memorial Health Foundation enable LMH to provide for capital needs, services and programs that may otherwise go unfunded. The Licking Memorial Health Foundation is a not-for-profit corporation.

Development Council Mission

To increase charitable giving to the Hospital, and to enhance and promote meaningful community relations resulting in the Hospital's ability to meet community needs and better serve its publics.

Executive Committee

Robert McGaughy, Chairman
P. David Shull, Vice Chairman
Glenn Abel
Thomas Cummiskey
John Gard
Thomas Hall, M.D.
Patrick Jeffries
Bonnie Manning
Mary Jane McDonald
Robert O'Neill
Stuart Parsons
Cara Riddel
Cindy Steen
Omar Whisman

Annual Support Committee

Thomas Cummiskey, Chairman
Cara Riddel, Vice Chairman
James Atkinson
Carol Barnes
Mike Buskirk
Mary Jane Carrier
Cindy Davis
Jill Evans
Donald Hill
Paulette Ivan
Jeffrey James
Charles Johnston
Nicole Judd
Jerry McClain
James Mitchell
Doris Spriggs
Russell Suskind
Douglas Ute
Ashley Wade
Charles Walker
Joy Weaver
Cindy Webster
Omar Whisman
Ann Wood

Community Relations Committee

Cindy Steen, Chairman
Mary Jane McDonald, Co-Vice Chairman
Robert O'Neill, Co-Vice Chairman
Tony Adams
Edward Bohren
Karen Burger
Marcia Downes
Judy Edwards
Stephen Fowler
Ann Howard
Patrick Jeffries
Melissa Johnston
Alfred Kanuch
Barbara Kanuch
Willard Kuhlwein
Michele Layman
Linda Linham
Christopher Meyer
Thomas Mullady
Diane Paetz
Patricia Parker
Linda Ramey-Greiwe
John Weaver
Linda Wiegand
James Young

Education and Membership Committee

John Gard, Chairman
Bonnie Manning, Vice Chairman
Mary Albright
Julie Barrett
Ron Cassidy
Jack Crockford
Eschol Curl
Kim Fleming
Terry Frame
Nasie Gallagher
Shari Gallup
Todd Hartshorn
Cheri Hottinger
Patricia Landon
Kim Lust
Nelson McCray, Ph.D.
Eloise Miller
David Morrison
Richard Reed
Jennifer Roberts
John Row
Donna Shipley
Thomas Slater
Orville Varasso
Charles Walker
Ray Wilson

Fundraising

Licking Memorial Health Systems (LMHS) relies, in part, on charitable donations to stay in the forefront of technological advances and meet growing community needs. The Development Department at Licking Memorial Hospital (LMH) works diligently to ensure that the Hospital has the funds available for continuous improvements and to offset the expense of charity care. Contributions to LMHS are used to purchase equipment and fund programs, capital expenses and facility improvements. The contributions are not used for salaries or general operating expenses.

Golden Corporate Honor Roll

The Golden Corporate Honor Roll recognizes companies that have made a total commitment of \$10,000 or more to LMH. Participation in the program signifies the donors' alliance with the Hospital to provide excellent health care to the community. The newest contributor to LMH's Golden Corporate Honor Roll was Summit Custom Cabinets, owned by Scott Thomas.

Cornerstone Club

The Cornerstone Club is comprised of community members who contribute \$100 or more to LMH. Thirty-one new members joined the Club in 2009. Altogether, the Cornerstone Club has 153 members who raised \$3,225 in 2009 toward the new Step-Down Unit in the Critical Care area. Cornerstone Club members are awarded a piece of the Main Street Collection each time they achieve a 5-year milestone. The most recent addition to the Main Street Collection in 2009, a likeness of the Licking Memorial Family Practice – Heath office, was unveiled to honor donors who have reached the \$5,500 level of giving.

Caduceus Society

Physicians at LMHS have their own opportunities to lend financial support. The Caduceus Society is a prestigious organization made up of physicians who pledge a gift of \$10,000 or more over a period of 10 years. In 2009, the Caduceus Society welcomed one new membership from Dr. Richard and Sandy Simon. The Caduceus Society has a total of 37 members.

The John Alford Fellowship and The Schaffner Society

The John Alford Fellowship was created to memorialize the extraordinary commitment of LMH's long-time friend and supporter, John W. Alford. The William Schaffner Society was created in memory of William Schaffner, the first chairman of the Licking County Hospital Commission. The John Alford Fellowship added two new members in 2009 – Jacqueline J. Jones, M.D., and Susan and Stephen Schlicher. There are currently 23 members of the John Alford Fellowship, pledging a contribution of at least \$25,000 over 10 years. The Schaffner Society received seven new members in 2009, pledging at least \$10,000 over 10 years. The Schaffner Society has a total of 101 members. The new Schaffner Society members in 2009 included: Don and Janet Curtis, Bernadette and Jerame Davies, Harold and Nancy Greten, Donald and Jennifer Hughes, Suzanne McPeek, Cheryl and Roy Sweitzer, and Richard P. Wenzelberger (in memory of Kathy J. Wenzelberger).

Golf Gala

The annual Licking Memorial Golf Gala took place at the Granville Golf Course on June 15, with Bonnie and George Manning serving as honorary chairs. The first-place team of the tournament was the LMH Emergency Physicians, whose members included Jeff Bare, D.O., Scott Jolly, D.O., John Wells, D.O., and Aaron Wood. Park National Bank was the Ace Sponsor of the Golf Gala with a contribution of \$5,000. Eagle sponsors (\$2,500) included: The Jerry McClain Companies, Limbach Corporation, L.L.C., MedBen, Stedman Flooring, Summit Custom Cabinets, and Turner Construction. Birdie Sponsors (\$1,000) included Dynamix Engineering, LTD, Sauer Incorporated, and Guttridge Plumbing, Inc. More than 120 golfers played in the 2009 Golf Gala, which raised \$43,379 to benefit the Health Systems.

PRIDE

LMHS employees have a special opportunity to support the Health Systems with charitable contributions through payroll deductions to PRIDE (Providing Resources in Dedicated Employees). As of December 2009, PRIDE had 690 members. Since 1987, PRIDE contributions have exceeded \$1.35 million.

Medical Staff Contribution Presentation



Employment

In 2009, Licking Memorial Health Systems was named on the Columbus Business First's "Best Places to Work" list. In addition, LMHS was selected as one of the top five companies in the large business category. The list of honorees was chosen from more than 100 central Ohio companies. Each company was scored by an independent market research firm through employee surveys. The award was a tribute to the LMHS focus on high employee satisfaction and a culture based on principles of community devotion, generous service, teamwork and recognition of individual and team worth.

The Health Systems' staff is comprised of more than 1,600 employees with varied complementary skills working together with one common goal – to Improve the Health of the Community. As Licking County's largest employer, LMHS has a positive impact on the county's economic health, as well. During the recent recession, amid reports of mass layoffs and high unemployment in the central Ohio area, LMHS has maintained jobs, to ensure our ability to serve our patients.

In addition to providing excellent health care, our employees willingly offer their time and talents to benefit the community. Each year, LMHS sponsors numerous

community events, service activities and educational programs. Our employees voluntarily serve in these programs on our behalf. Our Speakers Bureau offers the local community a variety of experts within the Health Systems, available to speak on a wide range of topics. In addition, LMHS employees benefit the community by serving on over 25 local charitable committees and boards.

LMHS is proud to celebrate achievements and special events with its staff throughout the year. In 2009, employees celebrated the 111th birthday of Licking Memorial Hospital (LMH), LMH's designation as a 100 Top Hospital for the 10th time, National Hospital and Healthcare Week, LMHS Day at a Licking County Settlers game and the Winter Holiday Party. The Health Systems generously shows appreciation during each celebration through festive gatherings and luncheons, fun activities and prize giveaways.

LMHS employees are recognized for their years of service at each five-year increment. On May 13, 220 employees were honored with a reception at the Longaberger Golf Club Restaurant. Attendees paid special tribute to Elnora Welsh of the Cardiology Department. Elnora was recognized for her unprecedented 50 years of service to the Health Systems, and was honored



again on October 2, 2009, a date celebrated by employees as Elnora Welsh Day. A special presentation was held that morning in her honor, and a custom Café menu was created for the day featuring prices from 1959, the year Elnora began employment at LMHS. In addition, at the May recognition event, three employees, Karla Linton of the Neurovascular Laboratory, Connie Sheets of Community Case Management, and Steven Snow of the Surgery Department, received special recognition for their 40 years of service to LMH.

Recognitions are extended to other LMHS employees throughout the year. The Health Systems hosts monthly Dining with the Stars gatherings for those who have been recognized for providing excellent customer service. MVPs are named annually from various departments, honoring employees who have promoted organizational values. In addition, bimonthly gatherings are held with LMHS President & CEO Robert Montagnese to celebrate employee birthdays.

Other benefits to LMHS employees include:

- Paid time off – vacation, holidays and sick time
- Comprehensive group medical insurance
- Prescription coverage
- Vision plan
- Dental plan
- Life insurance
- Short-term disability leave
- Long-term disability insurance
- Bereavement leave
- Jury duty leave
- Military leave
- Shift/weekend differentials
- Payroll direct deposit
- Flexible savings plan
- 403(b) savings plan
- Pension plan
- Uniform allowance
- LMH Wellness Center
- Membership discounts to area fitness centers

Those seeking a position with LMHS are welcome to submit an online job application by visiting our Web site, www.LMHealth.org. LMHS is an equal opportunity employer.



Employee Recognition Dinner



Hospital and Health Care Week

2009 Awards

Licking Memorial Health Systems is proud of the many caring and dedicated employees, volunteers and community members who regularly “go the extra mile” to Improve the Health of the Community. In 2009, the following groups and individuals were recognized for their outstanding contributions:

100 Top Hospitals by Thomson Reuters

Licking Memorial Hospital

Best Places to Work List by Columbus Business First

Licking Memorial Health Systems

Green Star Merit Award by Professional Grounds Management Society

Licking Memorial Health Systems

John W. Alford Memorial Award

Robert A. Montagnese

Woman of Achievement Award by Park National Bank and The Woodlands

Diane LeMay, M.D.

LMHS Lifetime Achievement Award

C. Daniel DeLawder

LMHS Building a Healthier Community Award

Granville High School Key Club

LMH Physicians of the Year

Ann V. Govier, M.D.

David E. Subler, M.D.

LMHS President's Award

Veronica Link

LMHS Managers of the Year

Kristi Blust, R.N., M.S.N.

Steve Schlicher

Clarissa Ann Howard Nursing Award for Clinical Excellence

Jo Hicks, R.N.

Marilyn Klingler, R.N., B.S.N., C.C.M.



LMHS Lifetime Achievement Award recipient – C. Daniel DeLawder





LMH Physicians of the Year – David E. Subler, M.D. and Ann V. Govier, M.D.



LMH Volunteer of the Year – Joe Stenson

LMHS MVPs

Kathy Baldeschwiler
 Kathy Ballinger
 Melody Bird, R.T.R.
 Cathy Boykin, R.N.
 Jayne Bryan, R.N.
 Joan Charles

Joy Coleman, R.N.
 Brad Copley, R.N.
 Janae Davis, M.D.
 Kathleen Davis
 Kevin Finley, M.D.
 Peter Fleming

Robbie Graves, R.N.
 Susan Hayman
 Debbie Hoar, R.N.
 Bob Johnson
 Jacqueline Jones, M.D.
 Susan Lonsinger

Kathy McCarthy
 Linda Minot, L.P.N.
 Melonie Norris
 Randy Oliverio
 Michelle Pease, R.N.C.,
 B.S.N.

Irene Porter
 Jeanne Roelle
 Lacey Seville, R.N.
 Timothy Specht
 Annmarie Thacker, R.D.,
 L.D., C.D.E.

Kim Winegardner
 Richard Youker

LMH Volunteer of the Year

Joe Stenson

Owens Corning Global Retiree Volunteer of the Year

Tom Mullady

Lifeline of Ohio Nurse of the Year

Bruce Campbell, R.N.

2009 HomeCare Elite™ Award

Licking Memorial Home Care



LMHS MVP Award recipients

TWIGS

The TWIGS (Togetherness, Willingness, Imagination, Giving and Sharing) Organization of Licking Memorial Hospital (LMH) raises funds for LMH year round with special events, sales, the Hospital Gift Shop and the TWIGS Thrift Shop in Granville. To date, the TWIGS organization has raised more than \$4.5 million toward equipment needs and capital purchases at Licking Memorial. In 2009, TWIGS contributed \$83,180.86 to LMH.

TWIGS first formed in 1950 to support the Hospital. Today, there are six LMH TWIGS chapters around Licking County. Chairmen of the individual LMH TWIGS chapters are: Jean Heitmann – TWIGS 4, Donna Tegtmeyer – TWIGS 6, Margie Williams – TWIGS 8, Darlene Baker – TWIGS 13, Rose Ann Stevenson – TWIGS 14, and Susan Snyder – TWIGS 24. The 2010 LMH TWIGS Executive Board Officers are: Joy Weaver – Chairman, Sherry Staggers – Chairman-elect, Ruth Mann – Corresponding Secretary, Lorraine Berry – Recording Secretary, Nancy Malarky – Assistant Treasurer and Betty Siarnicki – Treasurer.

Volunteers

Licking Memorial Hospital (LMH) is fortunate to have the support of a large group of dedicated volunteers. In 2009, 150 volunteers donated their time to perform many tasks that range from delivering mail and flowers to assisting with patient transporting. The 2010 Volunteer Executive Board Officers are: Ann Wood – President, Joe Stenson – Vice President, Sharon Miller – Recording Secretary, Beverly Crockford – Corresponding Secretary.

In 2009, the following individuals selflessly volunteered their time at LMH to enrich health care for the community:

Ruba Abu-Hamdeh	Lori Brown	Bob Dutcher	Frances Gault	Carol Johnson	Drew Link	Maribel Neel	Sherry Sheeran	Claudia Triplett
Janet Anderson	Grant Buchanan	Jennifer Emerson	Connie Gelfer	Rachel Jones	Danielle Lumbatis	Arlene Newman	Patricia Shipp	Victoria Walters
Martha Anspach	Maureen Cantlebury	Ann Englefield	Lois Grimm	Nicole Judd	Natasha Marshall	Helen Norris	Audrey Snow	Joann Walton
Janice Banks	Shirley Chaney	Janice Farran	Rene Halblaub	Robert Kaczor	Michelle Mellcott	Joan Omlor	Noble Snow	Verna Wells
Tyler Bartross	Joyce Clemings	Joyce Fleitz	Karen Jo Hamilton	Maxine Keith	Betty Meyer	Virginia Osborne	Joseph Stenson	Patrick Wesley
Pat Bates-Woods	Carolyn Cline	June Flowers	Joanne Hanson	Cindy Kikeli	Sharon Miller	Ralph Ottensmeier	Nancy Stewart	Linda Wilson
Don Baughman	Eddie Cline	Roger Flowers	Harry Harper	Myra Anne Kornides	Terry Miller	Puja Patel	Richard Stewart	Sue Wolfe
Becki Becker	Ruth Coen	Vickie Fogarty	Freda Harris	Myrtle Kovach	Lillian Irene Miner	Martha Peters	Shirley Stradley	Thomas Wolfe
Clay Beckholt	Janet Cook	Sara Fondriest	Connie Helms	Anita Lafferty	Amber Mitchell	Connie Price	Mary Alice Swank	Elizabeth Ann Wood
Maxine Binckley	Carole Corbin	Janet Friel	Doris Hone	Robert Landman	Polly Mitchen	Ben Rader	Hannah Tabor	Elizabeth Yoak
John Bline	Shirley Cotton	Christine Fulton	Cheri Hottinger	Molly Lee	Donald Montell	Julie Rausch	Marilyn Taylor	John Yoak
Mary Ann Boardway	Beverly Crockford	Robert Gabe	Ann Howard	Shirley Lee	Bob Moody	Anna Mae Rhoads	Mary Tebben	Carol Yost
Charlene Boehm	Donald Day	John Gardner	Jacqueline Howard	Connie Levingston	Thomas Moore	Kim Ridgeway	Nora Thiel	Marilyn Yost
Matthew Bowman	Barbara Denson	Marie Gartner	Rosalie Hughes	Gail Lewis	Jane Morgan	Mary Lou Rome	Thomas Thiel	Edward Ziegler
Patricia Brannon	Delores Dovjak	Jenna Gaudio	Helen Irmischer-Thoma	Carole Link	Theresa Morris	Vivian Sharpless	Betty Thompson	



18 2010 LMH TWIGS Executive Board



2010 Volunteer Executive Board Officers

Facts at a Glance

2009 Statistics

Auxiliaries

Volunteers (hours):	54,559
TWIGS (dollars):	\$83,181
Development (dollars):	\$577,137

Charity and Uncompensated Care

In 2009, Licking Memorial Health Systems (LMHS) provided \$36.3* million in uncompensated care at standard charges, of which \$15.8* million was charity care.

LMHS has provided more than \$247 million in uncompensated care at standard charges since 1995, the year that the Licking Memorial Health Professionals was formed.

The total cost of uncompensated care to LMHS in 2009 was \$16.4* million. The total cost of uncompensated care since 1995 has been \$135 million.

Licking Memorial Hospital Statistics

Total registered beds:	227
Coronary:	20
Intensive Care:	11
Medical/Surgical:	135
Obstetric:	17
Psychiatric:	9
Nursery:	30
Chemical dependency:	5
Admissions (adult & pediatric):	7,442
Average daily census:	68
Average stay (days):	3.3
Emergency Department visits:	58,311
Patient days (adult & pediatric):	24,841
Patient meals served:	102,556
Babies delivered:	1,088
Laboratory tests:	692,382
Pharmacy units:	5,012,049
Pounds of laundry:	1,625,570
Urgent Care visits	4,778

Radiology procedures:	112,145
Radiology, ultrasound:	7,252
Radiology, CT scans:	26,564
Radiology, MRI scans:	4,240
Rehabilitation, Occupational Therapy outpatient procedures:	5,509
Rehabilitation, Physical Therapy outpatient procedures:	32,595
Surgical procedures:	6,938
Inpatient:	2,425
Outpatient:	4,513
Medical Staff (Active):	154
Medical Staff (Consultants):	38
Full-time equivalent employees:	1,140
Salaries / benefits:	\$72,224,990*
Operating expenses (includes bad debt):	\$146,919,097*

Licking Memorial Hospital provided \$30.5* million in uncompensated care at standard charges, including charity, during 2009.

Licking Memorial Health Professionals Statistics

Number of physician practices:	39
Number of physicians:	87
Physician practice patient encounters:	323,696
Average companies served per month by Company Care:	259
Full-time equivalent employees:	326
Salaries / benefits:	\$39,308,695*
Operating expenses (includes bad debt):	\$52,397,788*

Licking Memorial Health Professionals provided \$5.8* million in uncompensated care at standard charges, including charity, during 2009.

*Unaudited

2009 Donors

Many of our gracious neighbors in the community choose to honor friends, family members or physicians on special occasions with a monetary gift. Others remember loved ones with memorial contributions. We appreciate all donations to Licking Memorial Hospital (LMH). Every contribution, whether large or small, makes a difference, and all gifts are tax-deductible.

Donors may restrict their gifts to a specific program or service. Donations can be allocated to a general account, allowing Licking Memorial Health Systems (LMHS) to use the gift for the most urgent need. To make a gift or support one of our programs, please contact Veronica Link, Vice President Development & Public Relations, at (740) 348-4101.

Founder

(\$100,000 plus)

Mary E. Babcock
Helen Marie Brooke
Michael and Barbara Cantlin
Howard E. LeFevre
Lindorf Family Foundation
Bill and Jane McConnell
PRIDE – LMHS Employees
Frederick R. Reese
Lou and Gilbert Reese
Dr. Albert K. Ridout
TWIGS

Benefactor

(\$50,000-\$99,999)

Harry C. Moores Foundation
Park National Bank
State Farm Insurance Companies Foundation

John Alford Fellowship

(\$25,000-\$49,999)

Ronald B. and Tracy W. Alford
Mr. and Mrs. William J. Andrews
Dr. and Mrs. Craig Cairns
Michael and Barbara Cantlin
Mr. and Mrs. C. Daniel DeLawder
Dr. and Mrs. Gerald Ehrsam
Shari Hively
Elizabeth Huffman
Drs. Jacqueline and Eugene Jones
Veronica and Paul Link
Bill and Jane McConnell
James J. and Christine L. McGee
Dr. Mark and Cathy Mitchell
Robert and Lauren Montagnese
Dr. Peter and Mrs. Jeannine Nock
Richard T. and Dorothy J. Oberfield
John and Anne Peterson
Lois Pharis, Juli and Peter
Mr. and Mrs. J. Gilbert Reese
Mr. and Mrs. Steve Schlicher
Sylvia Sinsabaugh

Susan Sweda, M.D.
Timothy and Deborah Young

Platinum Circle

(\$25,000-\$49,999)

Aladdin Shriners' Hospital Association for
Children, Inc.
Bank One
National City Bank
Nationwide Insurance Foundation
Owens Corning
Twentieth Century Club

Golden Corporate Honor Roll

(\$10,000-\$24,999)

ALLTEL Ohio, Inc.
Capital Wholesale Drug Company
Elford, Inc.
First National Bank of Zanesville
Independent Insurance Agents of Licking County
National Gas & Oil Corporation
Summit Custom Cabinets – Scott Thomas
Tamarack Farms Dairy
United Carriers Corporation/Freight Service, Inc.

Caduceus Society

(*denotes commitment of \$10,000)

*Dr. and Mrs. Don Adams
*Dr. George and Sandy Andrews
*Dr. Charles S. Baldwin
*Dr. Richard and Jane Baltisberger
*Dr. Ramon and Michelle Barcelona
*Audrey K. Bennett, M.D.
Dr. Michael Bulas
*Dr. and Mrs. Darryl R. Cherdrone
*Dr. Janae Davis and Family
*Pete L.A. Dils, M.D.
*Lori J. Elwood, M.D.
*Dr. and Mrs. Joseph Fondriest
Dr. Carl M. Frye
*Timothy R. Gatens, M.D.
*Dr. Shelley A.M. Gittens and
Mr. Richard Collins

*Dr. Talya Greathouse-Cain and
Mr. Malcolm Cain
Drs. Thomas and Mary Beth Hall
Dr. Chung Hee Han
*Debbie Heldman, M.D.
Dr. Sheila E. Hodgson
Dr. John W. Houser
*Hsien J. Hsu, M.D.
*Dr. Tiffany and Mr. Brian Inglis
*Dr. and Mrs. James Jeffries
*Dr. Connie Jenkins
Dr. Donald G. and Patsy Jones
*Dr. Jacqueline Johnson Jones
*Dr. Robert R. Kamps and Susan E. Kamps
Dr. Frederick Karaffa
*Dr. and Mrs. Harold E. Kelch
Dr. Yoon H. Kim
*Dr. Yoon S. Kim
*Elizabeth Koffler, M.D.
*Dr. and Mrs. Chang Sup Lee
Dr. Owen and Elizabeth Lee
*Diane M. LeMay, M.D.
Dr. R. Gilbert Mannino
*Dr. Chuck and Kathy Marty
Dr. Timothy McNeish
*Dr. and Mrs. T. Thomas Mills
*Drs. Alana and Jeff Milton
Dr. Young S. Moon
*Dr. Bryce and Ellen Morrice
*Eric R. Pacht, M.D.
Dr. Seung H. Park
*Dr. Kenneth Parker and Family
Dr. Carl L. Petersilge
Dr. and Mrs. John D. Quimjian
*Mr. Gregory and Dr. May-Lee Robertson
Dr. Claude Rousseau
*Dr. M. Jane and Richard L. Scott
*Robert T. Seese, M.D.
*Dr. Richard and Sandy Simon
Dr. Paul Simmons
Dr. Charles Sinsabaugh
*Dr. Donald R. and Martha M. Sperry
*Dr. David and Pamela Subler
*Mary Testa, D.O.

*Dr. and Mrs. C. Michael Thorne
Dr. Pattye Whisman

William Schaffner Society

(\$10,000)

Glenn and Alice Ann Abel
John W. Alford
Rita J. Allen
Larry and Sue Altman
Sallie and Tim Arnett
Mr. and Mrs. Mark Arthur
Mr. and Mrs. John A. Bakos
Gary and Carol Barnes
Dr. and Mrs. Robert A. Barnes
Mr. Robert C. Battat
John and Amy Bowyer
Kathy and Tom Bradley
Betty Jane Koontz Burson
Mike and Janet Bush
Jan and Larry Campbell
Mr. Henry Chamberlain
Mr. and Mrs. Jack Crockford
Mr. and Mrs. Harold L. Cromer
Janet and Don Curtis
Jay and Linda Dalgarn
Bernadette and Jerame Davies
Cindy and Terry Davis
Sharyn Davis
Raymond P. Devereaux
Nancy Chiles Dix
Mr. and Mrs. Dean C. Edie
Jerry G. and Barbara J. Feyh
John D. and Marcia Fisher
Lois (Sam) Folk
Paul and Kathleen Gatens
Walter C. Gemmell
Larry and Kathryn Hahn
Diana and John Hall
Joan and Earl Hawkins
Robert Flory Hendricks
Kevin and Ava Herring
Mr. and Mrs. Bennie E. Hill
John and Lynn Hinderer
Clarissa Ann Howard
Ann and Tony Hubbuch

Donald E. and Jennifer L. Hughes
 Eli Hull
 Lew and Rose Huston and Family
 Carol and Don Hutchison
 Shirley A. Johnson
 Beth and Jim Kolb
 Mr. and Mrs. Howard E. LeFevre
 James H. and Susan E. Legg
 Mr. and Mrs. Rhonda Luikart
 Edward and Rhonda Maddern
 Debra L. Matesich
 Mr. and Mrs. Edgar W. McCauley
 Jerry McClain
 Mrs. William G. McCreery
 Mary Jane McDonald
 Robert H. and Patricia E. McGaughy
 Phoebe and Joe McMahan
 Suzanne L. McPeck
 Mr. and Mrs. Christopher Meyer
 Bill E. Mitchell
 William S. and Sue O. Moore
 Beth Ann Elliott Morgan
 Frank B. Murphy
 Deborah L. Newman
 Mr. and Mrs. John J. O'Neill
 Robert and Alexa O'Neill
 Stuart N. and Marcia L. Parsons
 Thomas and Sara Poulson
 Dorothy and Robert H. Pricer
 Cyril and Barbara Ransopher
 Mary B. Reid
 Lorei A. Reinhard
 Mr. and Mrs. Calvin E. Roebuck
 Marian S. Rogers
 Denny T. and Patricia L. Ross
 Carol C. Schaffner
 Susan and Stephen Schlicher
 H. David and Karen L. Schuman
 Dr. Joseph P. Shai, II
 Mr. and Mrs. Guy Sitler
 Aletha and Norman Sleight
 Helen Wells Smith
 Mr. and Mrs. Jeffrey Smith
 Stacy and Trent Snow
 Mrs. John D. Spencer
 Cynthia S. Steen
 Sheryl and Jack Stickrad, Jr.
 Mr. and Mrs. George J. Still, Jr.
 William and Mary Alice Swank
 Cheryl and Roy Sweitzer
 Trinity Health Group
 Mr. and Mrs. Orville Varasso
 Don and Jo Vernau
 Mr. and Mrs. Richard L. Vockel
 Vicky L. Walbright, R.N.
 Mr. and Mrs. John L. Warner
 Robert K. and Marilou Weakley
 Cindy and Thaddeus Webster
 Richard P. Wenzelberger – in memory of
 Kathy J. Wenzelberger
 Gordon and Ellen Wilken

Wilber W. Wilson
 Teresa Wood
 Casandra R. Woodruff
 James T. Young
 Lee and Judy Zazworsky
 Zenaide Schaffner Still and Sons

The LMH Cornerstone Club is a very special group of people who support the Hospital with a minimum donation of \$100 each year.

Abbott Laboratories, Alice Ann & Glenn Abel,
 Donna & Dennis Abend, Rita & Tony Adams,
 Mary Albright, Lowell & Barbara Anstine,
 Julie & Gary Baker, William & Vivian Baker,
 Ralph Baldwin, Julie Ketner Barrett, Patricia C.
 Bates-Woods, Michael & Diane Blaney, Judy A.
 Bradley, Patricia Brannon, Dr. Thomas A.
 Brannon, John & Dorothy Brown, Budget Blinds
 of Mid Ohio, Donna & Robert Carpenter, Thomas
 & Margaret Caw, Eddie & Carolyn Cline,
 Edward Cobb, Christopher & Laura Cohagen,
 Ellen & James Cooper, Fred M. Costaschuk, Jeff
 & Jane Cox, J. Andrew & Cheryl Crawford, Jack
 & Bev Crockford, Jack & Virginia Dean, Mark
 & Cara Delcher, James & Karen Dellner, Robert
 & Corrine Dixon, Doug & Beverly Donaldson,
 John & Gerry Eshelman, David and Sandra
 Evans, Mr. & Mrs. G. Leonard Feightner, First
 Federal Savings & Loan, Mr. & Mrs. R. Reed
 Fraley, Douglas Freeman, Ann & Dick Fryman,
 Mr. & Mrs. William Gail, Nasie Gallagher, Shari
 Gallup, John & Elaine Gard, Mr. & Mrs. Elliott
 Gerber, Jerry & Sandy Graft, Mr. & Mrs. Walter
 Greenfield, Mr. & Mrs. Theodore D. Griley, II,
 Lois A. Grimm, Dan Guanciale, Patrick & Carol
 Guanciale, Marc & Connie Guthrie, Mr. Lester
 Hallisy, Mr. & Mrs. William B. Henderson, Don
 and Rosemary Hill, Ron & Aileen Hiltner,
 Houston Plumbing and Heating, Inc. – Rick
 Houston, C. Ann Howard, Donald & Jackie
 Howard, Molly Ingold, Jeffrey James, Shirley
 James, Mr. & Mrs. Patrick Jeffries, Mr. & Mrs.
 Johnny John, Fred & Eileen Johnson, Shirley A.
 Johnson, Mr. & Mrs. Charles Johnston, Nicole &
 Anthony Judd, James & Susan Kennedy, Sally &
 Paul Kennedy, Scott & Erin Kennedy, Robert &
 Joan Kent, John & Susan Kozak, Willard
 Kuhlwein, William & Virginia Lavelle, Molly
 Lee, Christine Lindskog, Randy & Kim Lust,
 Mr. & Mrs. Donald Mandich, Sr., Mr. & Mrs.
 William Mann, Charles & Polly Manning, George
 & Bonnie Manning, Geraldine D. Marston,
 Matesich Distributing Company – Jim & Amy
 Matesich, Roger & Kathy McClain, Dr. Nelson &
 Kathleen McCray, Mary Jane McDonald, Patricia
 & Robert McGaughy, McLain, Hill, Rugg &
 Associates, Lawrence & Eloise Miller, James &

Nancy Mitchell, Mr. John W. Mitchell, Dr. &
 Mrs. Lewis Mollica, Ms. Hazel Morehart, Ms.
 Hazel J. Morgan, Ms. Marty Morrison, Tom & Ann
 Mullady, Terry & Rev. Beverly Myers, Jim &
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