

LMHS 2008 Annual Report



Proud To Serve The Community





Robert A. Montagnese
President & CEO

A Message from the President ...

Licking Memorial Health Systems (LMHS) is proud to have maintained a high-quality level of health care and even expanded services during 2008's nationwide economic uncertainty and hardship. At LMHS, our Medical Staff and employees rolled up their sleeves and worked harder than ever to ensure that our community received the highest quality of health care and services available.

We have continued to renovate areas of Licking Memorial Hospital by proactively incorporating new technology and modern interior design concepts in anticipation of our community's ever-changing needs. The Women's Imaging Center opened on the first floor in October 2008. The Center features state-of-the-art testing rooms, dressing suites, and waiting areas that were designed with women's comfort in mind. Other areas of renovation on the first and second floors include the Wound Clinic, Pain Management and the addition of a new Step-down Unit.

In the early spring of 2009, we will be unveiling the expansion of the Pataskala Health Campus. Western Licking County has experienced rapid growth, and we recognized the community's need for additional services. In addition to the current offerings of Family Practice, Women's Health, Pediatrics and Psychiatric Services, the renovated Pataskala facility will now include Gastroenterology, Otolaryngology (ear, nose and throat), Reconstructive & Cosmetic Services, Surgical Services, Urology and an Urgent Care Center. These new and expanded services will make health care much more accessible and convenient to our patients in the Pataskala and surrounding communities, and we are proud to be able to meet their needs.

Every day, we continue to strive to be the best community hospital in the state of Ohio. Other organizations have noticed our work, and in 2008, Licking Memorial received the Non-Profit of the Year Award from the Licking County Chamber of Commerce and a ninth designation as a 100 Top Hospital by Thomson Reuters. In the U.S., only six hospitals have won the 100 Top Hospital award more times, and Licking Memorial was the sole hospital in central Ohio to receive the award in 2008.

This Annual Report highlights our activity throughout the past year. A great deal was accomplished in one year's time. I am especially proud of all that was achieved as our employees continued their daily responsibilities to improve the health of the community.

Robert A. Montagnese
President & CEO

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Preventing Cardiac Deaths in Licking County

In 2006, Licking Memorial Health Systems (LMHS) began an innovative combination of preventive and emergency measures to reduce the number of cardiac deaths in Licking County. Recognizing that every passing minute makes an enormous difference in cardiac patients' outcomes, LMHS resolved to increase prevention and treatment in the community with a three-pronged approach:

1. 12-Lead EKGs

In 2007, LMHS made a \$300,000 investment in the community's health by unifying the county's 18 emergency medical departments under a single system for recording and transmitting patient data to Licking Memorial Hospital (LMH). LMHS purchased or upgraded Medtronic LIFEPAK® 12-lead defibrillator/EKG monitors for the emergency squads to provide diagnostic-quality information from the response location to the LMH Emergency Department (ED). All emergency squad vehicles were equipped with cell phones and cables for transmission of EKG results, and LMH trained the emergency medical technicians to use the new technology. As a result, LMH's ED team can now begin the patient's diagnostic process even before the squad arrives.

2. Automated External Defibrillators

LMHS made another large donation in 2008 to place potentially lifesaving devices throughout the community by equipping law enforcement agencies and schools with 117 automated external defibrillator (AED) devices to use on suspected cases of sudden cardiac arrest. An AED can detect when a person is experiencing a fatal heart rhythm. If it determines that a fatal rhythm is present, a synthesized voice will advise the user to deliver a shock. The AED then re-examines the patient's heart rhythm to determine if an additional shock will be required before emergency medical personnel arrive.

The cost of the AED donation was approximately \$155,000. The project included: 70 units to area police departments, 3 units to Licking County Adult Probation, 42 units to the Licking County Sheriff's Department and 2 units to local schools. In addition to the equipment donation, LMHS provided 3-hour AED training sessions to approximately 175 law enforcement officers from several Licking County police departments.

3. Sports Screenings

LMHS strongly supports school athletic programs to help students develop a lifetime of good health and fitness. In 2006, LMHS worked with schools and parents to ensure student-athletes were properly prepared for the physical demands of sports. LMHS offered the required annual pre-participation sports screenings to the community's middle and high school students free of charge.

In 2008, LMHS began augmenting the pre-participation sports screenings for high school students with free electrocardiogram (ECG) testing. The ECGs check for undiagnosed heart conditions and are now required biennially for clearance of LMHS' pre-participation athletic examination. The tests are performed in a physician's office, and the results are read by board-certified cardiologists. In advance of the new ECG tests, LMHS hosted a community education program to educate school personnel and parents about the dangers of undiagnosed heart conditions and importance of the painless ECG test.

More than 150 Licking Memorial staff members and physicians volunteered their services in 2008 to screen 1,008 student-athletes and provided 547 ECGs at an expense of \$14,000 to LMHS. Nearly 3 percent of the ECGs performed indicated a need for further evaluation, and those students were referred to their primary care providers. One 17-year-old student was discovered to have Wolff-Parkinson-White syndrome, a potentially fatal abnormality of the heart's electrical impulses. As a result, he had corrective radiofrequency cardiac ablation surgery performed and was able to resume playing football in the fall of 2008.

During a potentially fatal cardiac event, additional heart damage occurs with every passing minute. Therefore, it is imperative for the patient to begin receiving treatment as soon as possible. With LMHS' three-fold approach to preventing cardiac deaths and providing state-of-the-art treatment facilities in Newark, Licking County residents are only minutes away from the high-quality care that can save their lives.



Boards of Directors

2008 Licking Memorial Health Systems Board of Directors

The Licking Memorial Health Systems (LMHS) Board of Directors oversees all aspects of LMHS' three components: Licking Memorial Hospital, Licking Memorial Professional Corporation and Licking Memorial Health Foundation. As volunteer community leaders, the Board Members serve to ensure LMHS provides the best care and services available.



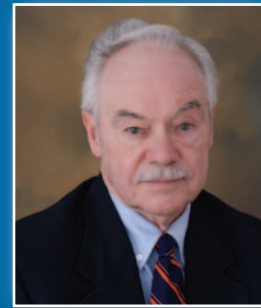
Gordon D. Wilken
Chairman



William N. Mann
Vice Chairman



John F. Hinderer
Secretary/Treasurer



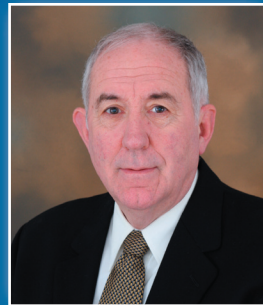
Walter C. Gemmell



Lewis R. Mollica, Ph.D.



Judith B. Pierce



Gary A. Ryan



P. David Shull



Gerald R. Ehram, M.D.
Physician Advisor



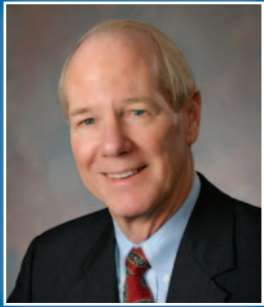
Patrick M. Jeffries
Ex Officio with vote
Licking Memorial
Hospital
Board Chairman



Robert A. Montagnese
Ex Officio
Licking Memorial
Health Systems
President & CEO

2008 Licking Memorial Hospital Board of Directors

In 1898, a small group of dedicated women opened a nine-bed hospital with donated furnishings in a converted house at the corner of Buena Vista and Everett Avenues in Newark to meet the needs of the community. After many evolutions throughout the past century, Licking Memorial Hospital now stands on West Main Street with 227 beds and state-of-the-art technology ready to serve the community. Today, like their predecessors, our Board of Directors is made up of dedicated individuals who volunteer their time to guide the operations and policies of the Hospital.



Patrick M. Jeffries
Chairman



Linda K. Dalgarn
Vice Chairman



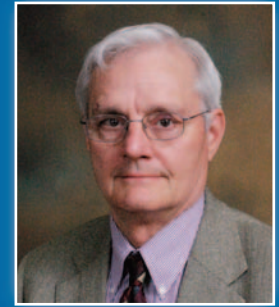
Jack E. Crockford
Treasurer



Patrick D. Guanciale
Secretary



Gus A. Andrews



C. Gene Branstool



Michael D. Cantlin



Kim D. Fleming



Bonnie L. Manning



Robert H. McGaughy



Thomas A. Mullady



Richard P. Reed



F. Jennifer Utrevis



Robert A. Montagnese
Ex Officio
Licking Memorial
Health Systems
President & CEO



Jacqueline J. Jones, M.D.,
Ex Officio
Licking Memorial
Hospital
Chief of Staff

Hospital-wide Directives

- Promote Patient Safety
- Incorporate Innovation & Technology
- Maintain Financial Strength
- Meet Community Needs
- Maintain Independence
- Deliver Quality Care
- Adhere to Corporate Integrity
- Attain Service Excellence
- Cultivate Relationships with Patients, Customers and Employees

Licking Memorial Health Systems Executive Administration

The nine members of the Licking Memorial Health Systems (LMHS) Executive Administration have extensive experience that provides strong leadership. With their collective background and vision, LMHS is able to proactively meet the community's needs.



Robert A. Montagnese,
C.P.A., M.H.A., B.A.,
President & CEO
Making a difference
since 1993.



Sallie K. Arnett,
M.S., RHIA,
Vice President
Information Systems
Making a difference
since 2001.



Craig B. Cairns,
M.D., M.P.H.,
Vice President
Medical Affairs
Making a difference
since 1999.



C. Ann Hubbuch,
J.D., RHIA,
Vice President
Corporate Compliance
Making a difference
since 2000.



Veronica K. Link,
B.B.A., Vice President
Development & Public
Relations
Making a difference
since 1984.



Christine L. McGee,
R.N., B.B.A.,
Vice President
Physician Practices
Making a difference
since 1995.



Anne C. Peterson,
B.A., Vice President
Human Resources &
Support Services
Making a difference
since 2001.



Cindy L. Webster,
B.B.A.,
Vice President
Revenue Cycle & Interim
Vice President
Financial Services
Making a difference
since 1991.



Deborah M. Young,
R.N., M.S., C.C.M.,
Vice President
Patient Care Services
Making a difference
since 1996.

2008 Licking Memorial Hospital Medical Staff Executive Committee

The Licking Memorial Hospital (LMH) Medical Staff Executive Committee is comprised of the Medical Staff officers and the chiefs of each Medical Staff department. Committee members set policies, review new doctors' credentials, analyze cases and help to educate staff members on medical advances.



Karen L. Smith-Silone,
D.O.,
Chairman
Vice Chief of Staff



Jacqueline J. Jones, M.D.,
Chief of Staff



Peter T. Nock, D.O.,
Secretary/Treasurer



Richard A. Baltisberger,
M.D.,
Department Chief of
Pediatrics



Lori J. Elwood, M.D.,
Department Chief of
Pathology



Joseph E. Fondriest, M.D.,
Department Chief of
Radiology



Eric R. Pacht, M.D.,
Department Chief of
Medicine



Howard L. Reeves, D.O.,
Department Chief of
Surgery



Mary Jane Scott, M.D.,
Department Chief of
Emergency



Andrew C. Seipel, M.D.,
Department Chief of
Family Practice



Richard N. Whitney, M.D.,
Department Chief of
Behavioral Health

2008 Licking Memorial Hospital Medical Staff Appointments



2008 Honorary Medical Staff Luncheon.

Medical Staff

Highly-qualified and skilled physicians who joined the LMH Medical Staff in 2008 include:

Gary M. Ansel, M.D.
Audrey K. Bennett, M.D.
Dennis A. Calnon, M.D.
Thomas W. Goodlive, M.D.
Roberta J. Hunter, M.D.
Tiffany E.D. Inglis, M.D.
Shakil A. Karim, D.O.
Michael M. Kassur, M.D.
Brian T. Klima, M.D.

Rajendra C. Patel, M.D.
Gerald M. Penn, M.D.
Jacob E. Reed, D.O.
Randolph O. Schultz, M.D.
Susan G. Sweda, M.D.
Melissa D.S. Winterhalter, M.D.
Steven J. Yakubov, M.D.
Hong Zhang, M.D.

Honorary Medical Staff

Inductees to the LMH Honorary Medical Staff in 2008 include:
Darryl Cherdron, M.D.
Thom Wood, M.D.



Dedications, Receptions and Open Houses

Licking Memorial Health Systems (LMHS) welcomes and encourages community input to ensure our technology and services anticipate patients' constantly changing needs. Residents were invited to many events during 2008 to celebrate areas of growth and to become familiar with the health care environment. Dedications, receptions and open houses in 2008 included:



Pastoral Care Breakfast – Licking Memorial Hospital (LMH) hosted a breakfast for Licking County's clergy in January. The Hospital's Pastoral Care Department facilitates religious and spiritual services to promote patients' emotional healing.

Funeral Directors Breakfast – The LMH Development Council hosted a breakfast for Licking County's funeral directors in March. By coordinating services and procedures with the funeral directors, LMH is better able to help families through times of bereavement.

Art from the Heart Reception – Families who participated in the Art from the Heart event at The Works were invited to a reception in the LMH Café in April as their children's framed artwork was unveiled. All 130 paintings are now displayed throughout the Café on the LMH ground floor.

AED Donation Reception – Licking County emergency responders and community leaders were able to get a first-hand look at new lifesaving equipment during a reception in July. LMHS donated 117 automated external defibrillators to various organizations throughout the county.

McConnell Courtyard Rededication – In May, the Jane Cook McConnell Courtyard at LMH was rededicated with a formal reception. A new water sculpture, "Offering" by William Robinson, was added to the peaceful Courtyard, which is located in the John & Mary Alford Pavilion. The rock fountain that had been temporarily placed in the Courtyard was preserved and relocated in the outdoor patio area of the LMH Café.

Wellness Center Appreciation Reception – LMH hosted a reception in August to recognize patients who use the Wellness Center to improve their health. More than 200 guests attended the event.

Lifetime Achievement Reception – Each fall, LMHS hosts a gala Lifetime Achievement Reception to honor individuals who have made a difference in the community. This tradition has been carried out since 1989. The 2008 recipient, Glenn Abel, has been very active in the community and has volunteered many years as a board member of LMH and LMHS.

Corporate Breakfasts – LMHS hosted 3 Corporate Breakfasts in 2008. The events serve to acquaint local business leaders with new services, equipment and health trends in the Hospital and the community.

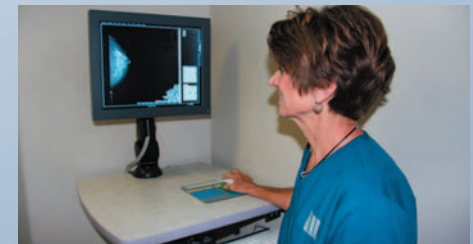
Tree Dedication – In November, a northern red oak sapling was dedicated in memory of Donald G. Jones, former director of the LMH Physical Therapy Department. The tree was planted near the Physical Therapy Department on Tamarack Road.

Cardiac Rehabilitation Dinner – LMH's Cardiology Department hosted an annual dinner in December to honor patients who have successfully completed the cardiac rehabilitation program. More than 2,300 patients have graduated from the program since its inception in 1987.

Changes and Enhancements

Licking Memorial Health Systems (LMHS) is constantly evolving to keep abreast of medical advances and to improve the health care experience for patients and visitors. In many instances the changes are subtle and take place without the public's awareness. Changes and improvements at LMHS in 2008 included:

- **Internal Renovation Project** – The 2008 Internal Renovation Project at Licking Memorial Hospital (LMH) included the addition of patient rooms, improved patient services, enhanced technology and relocated some physicians closer to their patients. The \$9 million project included:
 - The new Women's Imaging Center featuring comfortable dressing rooms and radiology and ultrasound services. This new center was designed with women's comfort in mind. By relocating some radiology and ultrasound procedures to the Women's Imaging Center, individuals can often receive multiple services in one convenient visit.
 - As an enhancement to our Critical Care services, a 7-room Step-down Unit was added to the support needs of complex patients not requiring admittance to the Intensive Care Unit or the Coronary Care Unit.
 - Addition of a new Molecular Lab. By locating Histology near Surgery, specimens can be transported more quickly for evaluation, increasing efficiency and patient safety.
 - Relocation of Respiratory Services. The Respiratory Services Department is now located on the second floor to provide convenient access to Acute Care Services.
 - Five new private rooms were added on the Coronary Care Unit.
- **"Sim Man" Training** – The Education Department at LMH acquired a high-fidelity \$37,000 mannequin called "Sim Man." The interactive mannequin has a "heartbeat" and simulates breathing, coughing and speaking. "Sim Man" is used to train clinical personnel.
- **Digital Mammography** – Full field digital mammography was added to the Radiology Department at LMH and made available in the new Women's Imaging Center. The high-tech procedure produces a better quality image for diagnosis and uses a lower amount of radiation. Full field digital mammography can also be used in conjunction with computer software for more precise diagnostic results.
- **New Color-Coded Patient Wrist Bands** – LMH was among the first hospitals in central Ohio to comply with recommendations to standardize patient wrist bands across the state for added patient safety. Extensive planning among LMH's departments enabled the transition to take place in January 2009.
- **Alcon Intrepid Micro-Incisional Cataract Surgery System** – A high-tech ultrasound device was added in the Surgery Department to improve cataract removal procedures. The equipment makes cataract removal safer for the patient.
- **Renovation of Licking Memorial Women's Health** – Remodeling work took place in 2008 to update the Women's Health practice on Messimer Drive. A new imaging suite includes digital mammography, ultrasound and DEXA scanning for bone density testing. The renovations were unveiled at an Open House in January 2009.
- **Pataskala Campus** – Renovation and Licking Memorial Urgent Care – An Open House in the early spring of 2009 will unveil an extensive project in Pataskala that adds physician offices and a new Urgent Care Center. The Campus' existing physician practices of Pediatrics, Women's Health and Psychiatric Services moved upstairs to the second floor. The Family Practice offices remain on the first floor. Several new physician practices: Gastroenterology, Otolaryngology (ear, nose and throat), Reconstructive & Cosmetic Services, Surgical Services and Urology will be located on the second floor. The first floor has been renovated to include Licking Memorial Urgent Care, a center where patients can seek treatment for urgent medical conditions and minor trauma when their primary physicians are not available. No appointment will be required for these visits.





Community Outreach

Licking Memorial Health Systems (LMHS) is firmly committed to our mission “to improve the health of the community.” The best way to protect community health is to prevent injury and disease; therefore, LMHS devotes many resources to educating the public about healthier lifestyles and proper medical care.

The public is apprised of all LMHS programs and health trends through press releases, radio and newspaper interviews, the bimonthly Community Connection newsletter, monthly Quality Report Cards and an extensive Web site.

LMHS partnered with many local organizations throughout 2008 for various events, including Red Cross blood drives, the Mall Walkers program at Indian Mound Mall, and Dining with Diabetes. Many of LMHS’ programs and screenings are offered free of charge. Others are provided at a nominal cost.



2008 Events and programs included:

January

- Honored first baby of the New Year
- Hosted Pastoral Care Breakfast
- Licking Memorial Hospital’s 110th Birthday celebration – Winter outerwear donation by LMHS employees to New Beginnings and Salvation Army of Licking County
- Honored babies born on LMH’s 110th birthday, January 18
- LMHS at Dawes – Emergency Preparedness and Fitness Walk
- Women’s Heart Health – Red Dress Event

February

- Art from the Heart family day at The Works
- Community Education Program – Pain Management
- LMHS at Dawes – Heart Health and Fitness Walk

March

- Participated in Food Pantry Network of Licking County’s Supermarket Sweep
- Hosted Funeral Directors’ Breakfast
- Community Education Program – ADHD Medication Management
- LMHS at Dawes – Personal Exercise and Fitness Walk
- Doctors’ Day recognition

April

- Art from the Heart Reception
- Community Education Program – Colorectal Cancer Awareness
- LMHS at Dawes – Preventing Diabetes and Lowering Blood Sugar with Exercise and Fitness Walk

May

- Granville Business Fest
- Community Education Program – Pre-participation Sports Screenings
- Park National Bank – Shred-It Day
- Community Education Program – Skin Cancer Awareness
- American Cancer Society – Mike Radabaugh Relay for Life
- LMHS at Dawes – Healthy Food Preparation for Summer Cookouts and Fitness Walk

June

- Community Education Program – Holistic Medicine
- Licking County Settlers – LMHS Day
- Camp Feelin’ Fine – A day camp for children with asthma
- United Way – Day of Caring
- LMHS at Dawes – Skin Care Through the Summer Months and Fitness Walk

July

- Community Education Program – Learning to Live with Hearing Loss
- American Cancer Society – Relay for Life – Pataskala

August

Dawes Arboretum – “For Your Health” 5K Run and Fun Walk
Hartford Fair
Babe Ruth Baseball – LMHS Night
Sunny 95 – Potters Grove Block Party
Pataskala Street Fair
Community Education Program – Healthy Weight Loss

September

LMHS Women’s Health Expo
Community Education Program – Prostate Cancer Awareness
Kids First! Fest in Heath
Licking County Arthritis Association – Arthritis Walk

October

LMH Flu Clinic at Indian Mound Mall
Heath Fire Department – Open House
Community Education Program – Breast Cancer Awareness
LMHS Lifetime Achievement Reception
Newark Courthouse Square – Safe Trick or Treat
Kids’ Night Out at Kroger

November

LMH Flu Clinic at Indian Mound Mall
Community Education Program – Palliative Care and End of Life Decisions

December

Honored babies born on Christmas Day

Speakers Bureau, Health Fairs and Screenings – In 2008, LMHS provided speakers and health screenings to the community through the following organizations and events:

The Advantage Club Women’s Health and Wellness Fair
Bayer Corporation
Bible Baptist Church
Bill E. Mitchell Retirement Village
Blessed Sacrament – Oktoberfest
Candlewick Commons
Celiac Support Group
Chestnut House Health Fair
Compeer of Licking County
Coterie Club
Denison University
Denison University Wellness Fair
Dogwood Blossoms
The Energy Cooperative
The Energy Cooperative – Black Run
The Energy Cooperative – Coshocton
The Energy Cooperative – Hebron
Erinwood Condos
Fiberglas Federal Senior Group
First United Methodist Church
Glenn’s Market
Granville United Methodist Church
Harry and David
Hebron Lions
Hendrickson Auxillary Axel Systems
Hillview Elementary School
Johnny John Apartments

Kirkersville Fit Kids
Kroger Company
Lakewood High School
Lakewood Middle School
LEADS Headstart
Licking County Aging Program Health Fair
Licking County Health Department
Licking Rural Electric Cooperative
Licking Valley High School
Newark Area Financial Planning
Newark Business and Professional Women
Newark Church of the Nazarene – Women’s Wellness Group
Newark High School – Nutrition Talks
Newark Kiwanis
Newark Newcomers Club
Newark Rotary
Newark Water Department
Northridge Middle School Health Fair
The Ohio State University – Newark
Park National Bank
Park National Bank – Lunch and Learn
Park National Bank – Wellness Fair
Parkinson Support Group

Salvation Army Women’s League
Seventh Day Adventist – Community Health Fair
Shiloh Missionary Baptist Church
State Farm – New Albany
State Farm Health Fair
Trinity Episcopal Church
USA-1 Realty Health Fair
Washington Square Apartments Health Fair
Willis C. Adams Middle School
The Woodlands
YMCA’s Activate Ohio



2008 Development Council

The Licking Memorial Hospital (LMH) Development Council was established in 1987 and falls under the auspices of the Licking Memorial Health Foundation. Its purpose is to increase charitable giving to LMH and to enhance and promote meaningful community relations for the Hospital. Although LMH is financially sound, we are not immune to today's financial challenges that include government cutbacks in Medicare reimbursements, revenue shortfalls, and the continuing cost of charity care. Donations to the Licking Memorial Health Foundation enable LMH to provide for capital needs, services and programs that may otherwise go unfunded. The Licking Memorial Health Foundation is a not-for-profit corporation.

Development Council Mission

To increase charitable giving to the Hospital, and to enhance and promote meaningful community relations resulting in the Hospital's ability to meet community needs and better serve its publics.

Executive Committee

Robert McGaughey, Chairman
P. David Shull, Vice Chairman
Glenn Abel
Thomas Cumiskey
John Gard
Thomas Hall, M.D.
Patrick Jeffries
Bonnie Manning
Robert O'Neill
Stuart Parsons
Cara Riddel
Cindy Steen
Omar Whisman

Annual Support Committee

Thomas Cumiskey, Chairman
Cara Riddel, Vice Chairman
James Atkinson
Carol Barnes
Mike Buskirk
Mary Jane Carrier
Darryl Cherdron, M.D.
Cindy Davis
Greg Dawson
Donald Hill
Paulette Ivan
Jeffrey James
Charles Johnston
Nicole Judd
Leigh Ann Miller
James Mitchell
Doris Spriggs
Richard Stewart
Russell Suskind
Ashley Wade
Charles Walker
Cindy Webster
Omar Whisman

Community Relations Committee

Cindy Steen, Chairman
Robert O'Neill, Vice Chairman
Tony Adams
Edward Bohren
Karen Burger
Marcia Downes
Stephen Fowler
Ann Howard
Carol Hutchison
Patrick Jeffries
Alfred Kanuch
Barbara Kanuch
Willard Kuhlwein
Linda Linham
Mary Jane McDonald
Michele Layman
Christopher Meyer
Thomas Mullady
Diane Paetz
Melissa Johnston
Patricia Parker
Sarah Phillips
Linda Ramey-Greiw
John Weaver
James Young

Education and Membership Committee

John Gard, Chairman
Bonnie Manning, Vice Chairman
Mary Albright
Julie Barrett
Christopher Cohagen
Jack Crockford
Eschol Curl
Kim Fleming
Terry Frame
Nasie Gallagher
Shari Gallup
Todd Hartshorn
Cheri Hottinger
Patricia Landon
Kim Lust
Nelson McCray, Ph.D.
David Morrison
Richard Reed
Jennifer Roberts
John Row
Donna Shipley
Thomas Slater
Orville Varasso
Charles Walker
Ray Wilson

Fundraising

Licking Memorial Health Systems (LMHS) relies, in part, on charitable donations to proactively incorporate technological advances and meet growing community needs. The Development Department at Licking Memorial Hospital (LMH) works diligently to ensure the Hospital has the funds available for continuous improvements and to offset the expense of charity care. Contributions to LMHS are used to purchase equipment and fund programs, capital expenses and facility improvements. The contributions are not used for salaries or general operating expenses.

Community Cornerstone Club

The Community Cornerstone Club is comprised of community members who contribute \$100 or more to LMH. Thirty-three new members joined the Club in 2008, adding \$4,349. Altogether, the Community Cornerstone Club has 146 members who raised \$19,650 in 2008 toward the Women's Imaging Center project at LMH. Community Cornerstone Club members are awarded a carved, wooden piece of the Main Street Collection every year they achieve a \$500 milestone level of giving. The most recent addition to the Main Street Collection in 2008, a likeness of LMHS' North Newark office, was unveiled to honor donors who have reached the \$5,000 level of giving.

Caduceus Society

Physicians at LMHS have their own opportunities to lend financial support. The Caduceus Society is a prestigious organization made up of physicians who pledge a gift of \$10,000 or more over a period of 10 years. The Caduceus Society increased by 8 commitments during 2008, bringing the total number of \$10,000 (or more) commitments to 39. The new commitments include: Mary Testa, D.O., Lori Elwood, M.D., Audrey Bennett, M.D., Robert Seese, M.D., Dr. Tiffany and Mr. Brian Inglis, Dr. Ramon and Mrs. Michelle Barcelona, Dr. Shelly A. M. Gittens and Mr. Richard Collins, and Dr. Talya Greathouse-Cain and Mr. Malcolm Cain.

The John Alford Fellowship and The William Schaffner Society

The John Alford Fellowship added two new commitments in 2008: Susan Sweda, M.D., and Dr. Peter and Mrs. Jeannine Nock. There are currently 21 commitments of the John Alford Fellowship, each pledging a contribution of at least \$25,000 over 10 years. The William Schaffner Society welcomed 7 new commitments in 2008, pledging at least \$10,000 over 10 years. The William Schaffner Society has a total of 98 commitments. The new William Schaffner Society commitments in 2008 included: Teresa Wood, Ph.D., Mary Alice Swank, Rita J. Allen, Diana Hall, Marcia Fisher, Vicky Walbright, and Paul and Kathleen Gatens (donated in memory by Timothy Gatens, M.D.).

PRIDE

LMHS employees have a special opportunity to support the Health Systems with charitable contributions through payroll deductions to PRIDE (Providing Resources in Dedicated Employees). As of December 2008, PRIDE had 629 members. Since 1987, PRIDE contributions have exceeded \$1.35 million.

Golf Gala

The annual Licking Memorial Golf Gala took place at the Granville Golf Course on June 16, with Glenn F. Abel serving as honorary chairman. The first place team of the tournament was ThyssenKrupp Elevator, whose members included Ed Dowell, Dan Eisert, Heath Hayes and Glenn Steele. Park National Bank was our Ace Sponsor of the Golf Gala with a contribution of \$5,000. Eagle Sponsors (\$2,500) included: The Jerry McClain Companies, MedBen and Turner Construction. Birdie Sponsors (\$1,000) included Dynamix Engineering, LTD, Fifth Third Bank, Limbach Corporation, L.L.C., National City Bank, Sauer Incorporated, Stedman Flooring, Inc. and Summit Custom Cabinets. More than 120 golfers played in the 2008 Golf Gala, which raised \$46,358 to benefit the Health Systems.





Employment

With more than 1,650 full- and part-time employees, Licking Memorial Health Systems (LMHS) was Licking County's largest employer in 2008 according to a report by the Licking County Chamber of Commerce. The Health Systems' staff is comprised of employees with varied complementary skills working together with one common goal – to improve the health of the community.



LMHS is proud to celebrate achievements and special events with its staff throughout the year. In 2008, employees celebrated the 110th birthday of Licking Memorial Hospital (LMH), LMH's designation as a 100 Top Hospital for the ninth time, National Hospital and Healthcare Week, LMHS Day at a Licking County Settlers game and the Winter Holiday party.

LMHS employees are recognized for their years of service at each five-year increment with a generous bonus check. On May 14, 161 employees were honored with a reception at the Longaberger Golf Club Restaurant. Three employees, Cindy Kikeli of Surgery, Michael Miller of Linen Services, and Diane Swain of Radiology, received special recognition for their 40 years of service to LMH.

Recognitions are extended to other LMHS employees throughout the year. The Health Systems hosts monthly Dining with the Stars gatherings for those who have been recognized for providing excellent customer service. MVPs are named annually from various departments, honoring employees who have promoted organizational values. In addition, bimonthly gatherings are held with LMHS President & CEO Robert Montagnese to celebrate employee birthdays.

Other benefits to LMHS employees include:

- Paid time off – vacation, holidays and sick time
- Comprehensive group medical insurance
- Prescription coverage
- Vision plan
- Dental plan
- Life insurance
- Short-term disability leave
- Long-term disability insurance
- Bereavement leave
- Jury duty leave
- Military leave
- Shift/weekend differentials
- Payroll direct deposit
- Flexible savings plan
- 403(b) savings plan
- Pension plan
- Uniform allowance
- LMH Wellness Center
- Membership discounts to area fitness centers

Those seeking a position with LMHS are welcome to submit an online job application by visiting our Web site, www.LMHealth.org. LMHS is an equal opportunity employer.

Awards

Licking Memorial Health Systems is proud of the many caring and dedicated employees, volunteers and community members who regularly “go the extra mile” to improve the health of the community. In 2008, the following groups and individuals were recognized for their outstanding contributions:

100 Top Hospitals by Thomson Reuters

Licking Memorial Hospital

Non-Profit of the Year Award by Licking County Chamber of Commerce

Licking Memorial Health Systems

Green Star Merit Award by Professional Grounds Management Society

Licking Memorial Health Systems

John W. Alford Memorial Award

Robert McGaughy

Woman of Achievement Award by Park National Bank and The Woodlands

Diane Paetz

Rotarian of the Year by Newark Rotary

Thomas Mullady

Lifetime Call to Service Award by The White House's USA Freedom Corps

Margaret Baldwin

Ellen Claggett

Carolyn Cline

Janet Cook

Beverly Crockford

Don Day

Leora Day

Jeanne Jones

Betty Meyer

Mary Milhoan

Terry Miller

Maribel Neel

Katie Sheets

Noble Snow

Shirley Stradley

Phyllis Sturm

Hannah Tabor

LMHS Lifetime Achievement Award

Glenn Abel

LMHS Building a Healthier Community Award

Hospice of Central Ohio's Bereavement Services

LMH Physician of the Year

Eric Pacht, M.D.

LMHS President's Award

Chris Keck, Director of Contract Management

LMHS Managers of the Year

Rob Thompson

Rhonda Maddern, R.N.

LMHS Nursing Award for Clinical Excellence

Lisa Hayes, R.N., B.S.N., PCCM-CMC Jamie Hartman, R.N.

LMHS MVPs

David Alianiello, P.T., CSCS

Jeri Baker

Misty Bashore, R.T. (R)(M)(Q.M.)

John Bowyer

Briana Caldwell, R.N.

Rhonda Cochran, L.P.N.

Lawrence (Pete) Dils, M.D.

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Marsha Hill

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Sandy Mandich

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Julianne O'Steen

Teresa Sipos

Holly Slaughter

Susan Snyder

Patsy Somerville

Jason Sturgeon

Sheila Wayland

Diane West

Janetta Wheeler

Neil Wolfe

LMH Volunteers of the Year

Janet Anderson

Elizabeth “Ann” Wood

Central Ohio Senior Citizens Hall of Fame

Noble Snow

Hometown Hero by American Red Cross of Licking County

Craig Cairns, M.D., M.P.H.

Provider Award by Columbus Business First

Richard Baltisberger, M.D.

Forty Under 40 Award by Columbus Business First

Richard Baltisberger, M.D.

Care for Underserved Award by Columbus Business First

Diane LeMay, M.D.





TWIGS

The TWIGS (Togetherness, Willingness, Imagination, Giving and Sharing) Organization of Licking Memorial Hospital (LMH) raises funds for LMH year round with special events, sales, the Hospital Gift Shop and the TWIGS Thrift Shop in Granville. To date, the TWIGS organization has raised more than \$4.5 million toward equipment needs and capital purchases at Licking Memorial. In 2008, TWIGS contributed \$85,650 to LMH.

TWIGS first formed in 1950 to support the Hospital. Today, there are six LMH TWIGS chapters around Licking County. Chairmen of the individual LMH TWIGS chapters are: Jean Heitmann – TWIGS 4, Donna Tegtmeyer – TWIGS 6, Pam Froelich – TWIGS 8, Darlene Baker – TWIGS 13, Rose Ann Stevenson – TWIGS 14, and Susan Snyder – TWIGS 24.

Volunteers

Licking Memorial Hospital (LMH) is fortunate to have the support of a large group of dedicated volunteers. In 2008, 115 volunteers donated their time to perform many tasks that range from delivering mail and flowers to assisting with patient transporting. The 2008 Volunteer Executive Board Officers were: Richard Stewart – President, Jane Morgan – Vice President, Joan Omlor – Recording Secretary and Beverly Crockford – Corresponding Secretary.

In October, the LMH Volunteer organization received a prestigious honor from The White House, as representative Grace Ohlout presented a Presidential Service Award to the organization at its annual Fall Luncheon.

In 2008, the following individuals selflessly volunteered their time at LMH to enrich health care for the community:

- | | | | | | |
|--------------------|-------------------|----------------------|---------------------|------------------|--------------------|
| Janet Anderson | Shirley Cotton | Harry Harper | Emily McCall | Ben Rader | Thomas Thiel |
| Martha Anspach | Beverly Crockford | Freda Harris | Scott Menegay | Dorothy Rader | Betty Thompson |
| Helen Applegate | Donald Day | Bobby Hewitt | Betty Meyer | Julie Rausch | Claudia Triplett |
| Pat Bates-Woods | Leora Day | Cheri Hottinger | Mary Milhoan | Jeannie Rector | Kristen Twork |
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| Maxine Binckley | Bob Dutcher | Karley Kneller | Amber Mitchell | Richard Rothe | Patrick Wesley |
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| Patricia Brannon | Janice Farran | Anita Lafferty | Bob Moody | Vivian Sharpless | Linda White |
| Lori Brown | Joyce Fleitz | Robert Landman | Thomas Moore | Sherry Sheeran | Sue Wolfe |
| Maureen Cantlebury | Roger Flowers | Steve Launder | Jane Morgan | Katie Sheets | Thomas Wolfe |
| Julie Chrisman | Vickie Fogarty | Jennifer Lee | Doris Mummey | Audrey Snow | Elizabeth Ann Wood |
| Ellen Claggett | Robert Gabe | Molly Lee | Maribel Neel | Noble Snow | Elizabeth Yoak |
| Susan Clarke | Marie Gartner | Connie Levingston | Bob Norman | Joseph Stenson | John Yoak |
| Joyce Clemings | Frances Gault | Carole Link | Helen Norris | Nancy Stewart | Carol Yost |
| Carolyn Cline | Lois Grimm | Drew Link | Joan Omlor | Richard Stewart | |
| Eddie Cline | Rene Halblaub | Lois Lovelady | Virginia Osborne | Shirley Stradley | |
| Janet Cook | Karen Jo Hamilton | Tyler Madden | Ralph Ottensmeier | Hannah Tabor | |
| | Joanne Hanson | Sandra Maschino | Martha Peters | Lenora Thiel | |

Facts at a Glance

2008 Statistics

Auxiliaries

Volunteers (hours):	46,590
TWIGS (dollars):	\$85,650
Development (dollars):	\$484,483

Charity and Uncompensated Care

In 2008, Licking Memorial Health Systems (LMHS) provided \$33.5 million in uncompensated care at standard charges, of which \$13.9 million was charity care.

LMHS has provided more than \$210 million in uncompensated care at standard charges since 1995, the year that the Licking Memorial Health Professionals was formed.

The total cost of uncompensated care to LMHS in 2008 was \$16.1 million. The total cost of uncompensated care since 1995 has been \$118 million.

Licking Memorial Hospital Statistics

Total registered beds:	227
Coronary:	20
Intensive Care:	11
Medical/Surgical:	135
Obstetric:	17
Psychiatric:	9
Nursery:	30
Chemical dependency:	5
Admissions (adult & pediatric):	7,971
Average daily census:	72
Average stay (days):	3.3
Emergency Department visits:	57,900
Patient days (adult & pediatric):	26,196
Patient meals served:	102,647
Babies delivered:	1,076
Laboratory tests:	703,947
Pharmacy units:	4,978,075
Pounds of laundry:	1,735,224

Radiology procedures:	112,137
Radiology, ultrasound:	7,218
Radiology, CT scans:	27,102
Radiology, MRI scans:	4,309
Rehabilitation, Occupational Therapy outpatient procedures:	7,965
Rehabilitation, Physical Therapy outpatient procedures:	34,347
Surgical procedures:	6,579
Inpatient:	2,249
Outpatient:	4,330
Medical Staff (Active):	151
Medical Staff (Consultants):	46
Full-time equivalent employees:	1,158
Salaries / benefits:	\$71,917,865
Operating expenses (includes bad debt):	\$143,252,049

Licking Memorial Hospital provided \$27.6 million in uncompensated care at standard charges, including charity, during 2008.

Licking Memorial Health Professionals Statistics

Number of physician practices:	39
Number of physicians:	90
Physician practice patient procedures:	338,048
Average companies served per month by Company Care:	264
Full-time equivalent employees:	326
Salaries / benefits:	\$38,598,165
Operating expenses (includes bad debt):	\$53,508,578

Licking Memorial Health Professionals provided \$5.9 million in uncompensated care at standard charges, including charity, during 2008.

2008 Donors

Many of our gracious neighbors in the community choose to honor friends, family members or physicians on special occasions with a monetary gift. Others remember loved ones with memorial contributions. We appreciate all donations to Licking Memorial Hospital (LMH). Every contribution, whether large or small, makes a difference, and all gifts are tax-deductible.

Donors may restrict their gifts to a specific program or service. Donations can be allocated to a general account, allowing Licking Memorial Health Systems (LMHS) to use the gift for the most urgent need. To make a gift or support one of our programs, please contact Veronica Link, Vice President Development and Public Relations, at (740) 348-4101.

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(\$100,000 plus)

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Michael and Barbara Cantlin
Howard E. LeFevre
The Lindorf Family Foundation
Bill and Jane McConnell
PRIDE – LMHS Employees
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Dr. Albert K. Ridout
TWIGS

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(\$50,000-99,999)

Harry C. Moores Foundation
Park National Bank
State Farm Insurance Companies Foundation

John Alford Fellowship

(\$25,000-49,999)

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(*denotes commitment of \$10,000)

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TWIGS Contributions

All of the profits from the TWIGS' numerous fundraising activities exclusively benefit LMH. TWIGS stands for Togetherness, Willingness, Imagination, Giving and Sharing. LMH TWIGS groups include: TWIGS 4, TWIGS 6, TWIGS 8, TWIGS 13, TWIGS 14, TWIGS 24 and TWIGS Executive Board.

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Anonymous donations, Mr. and Mrs. Andrew Bastone, Ms. Lois Beatty, Ms. Bertha Cooper, Ms. Cindy Davis, Ms. Rhonda Goldenberg, Mr. and Mrs. Herb Gregg, Ms. Beverly Jones, Ms. Sondra L. Kner, Licking 387 Memorial & Education Charity Fund, Inc., Licking County Foundation, MedBen, MultiPlan, Inc., Newark Area Zonta International 704, Newark Garden Club, Newark Moose Lodge, Park National Bank, Richard Day Research, Inc., State Farm Insurance, Thrivent Financial for Lutherans, Twentieth Century Club.

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Contributions in the name of a friend or relative also may be made to the Hospital. Individuals

who have made a contribution are listed below the name of the person they have chosen to honor or remember.

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