



**Licking Memorial
Health Systems**
ANNUAL REPORT 2010



CONNECTING TO THE COMMUNITY



Robert A. Montagnese
President & CEO

A Message from the President ...

At Licking Memorial Health Systems (LMHS), 2010 was a year for expanding and reinforcing our connection to the community. As the county's largest employer, we have been in a fortunate position to look beyond our facilities' walls to find ways to protect our community's quality of life, and to nurture a progression toward better community health.

A new physician practice, Licking Memorial Endocrinology, opened in October. Although there is a nationwide shortage of endocrinologists, LMHS was successful in recruiting Jaime T. Goodman, M.D., to provide care for patients with glandular conditions, such as: diabetes, thyroid disease, growth problems and cholesterol disorders.

We further enhanced our response to new mothers' preference for increased privacy and services. Licking Memorial Hospital (LMH) had previously provided privacy to the majority of new mothers by assigning only one patient to a double room whenever possible. However, with remodeling and the addition of five patient rooms, LMH is now able to guarantee each new mother that she and her family will be able to enjoy the first days of their newborn's life in the comfort of a private suite.

Experience taught us that the community had a potential weakness in the power supply delivery system. Anyone who remembers the widespread power outages in December 2004, knows the inconvenience of a long-term electrical outage for the average family. For families who are dependent on electrical home-based medical equipment, such as pressurized oxygen machines, an outage can be life-threatening. Although it has not happened in our area, extremely hot summer weather could potentially cause sweeping power outages by overtaxing the power grid. As part of the proactive solution, LMHS voluntarily joined a multi-state initiative, Demand Response, to alleviate the burden on the power grid during times of peak demand. Under Demand Response, LMH will use generators to supplement electricity purchased from the power grid.

LMHS increased outreach to the community with a popular goodwill event in 2010. The Heart Truth – A Red Dress Event relocated to the Bryn Du Field House in Granville to accommodate more guests. Approximately 300 women attended the event in 2010, which is double the capacity of the previous years. As a result, more women in the community are now better educated about improving their cardiac health.

LMHS has expanded its scope of protection to the community's students. In addition to the annual free-of-charge Heart to Play program that includes pre-participation sports screenings and ECGs for student athletes, LMHS is adding ImPACT (Immediate Post-Concussion Assessment and Cognitive Testing) concussion screenings. The ImPACT screenings debuted in a trial run with the Newark Generals Varsity and JV Club Hockey teams in 2010, and will be added to the pre-participation sports screenings in 2011.

We also provided opportunities to promote family values and goodwill toward the Health Systems with three open-air LMHS Family Movie Night events free of charge at the Pataskala Health Campus. Families placed chairs and blankets on the lawn, and relaxed for the evening, receiving free blood pressure checks, snacking on complimentary popcorn, and enjoying hot cocoa and spiced cider on the cool nights as they watched classic films. The Family Movie Night events were a perfect opportunity for LMHS to demonstrate that the Health Systems cares about the community's quality of life, as well as the quality of the community's health care.

Robert A. Montagnese
President & CEO

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Did You Know?

Licking Memorial Health Systems (LMHS) is continuously looking for opportunities to fulfill its mission, “to improve the health of the community.” LMHS staff provides excellent, high-tech medical care and also understands that the community’s health is shaped by more than medical science. In 2010, the Health Systems launched the “Did You Know?” campaign to raise awareness of LMHS’ role in the community – a role that is based on caring, goodwill and trust to build confidence in the county’s main source of health care.

Did You Know?

- LMHS previously donated more than \$300,000 to equip Licking County’s EMS vehicles with ECG transmission equipment. In 2010, the Health Systems invested an additional \$50,000 to upgrade the equipment.
- The Licking Memorial Dental Clinic for Children, located in the office of Keith Wing and Matthew Mack, D.D.S., Inc., at 1420 Dickerson Street in Newark, provides free and reduced-rate pediatric dental services to families in financial need. The fees are adjusted according to the family’s household income. The Health Systems received a grant from the Licking County Foundation to establish the Dental Clinic.
- More than 1,000 participants attended educational programs that LMHS hosted in 2010 to increase awareness of maintaining a healthy lifestyle. These events included The Heart Truth – A Red Dress Event, Art from the Heart, Camp Feelin’ Fine for children with asthma, the Betsy Eaton O’Neill Health Resource Center lecture series, and monthly Community Education programs.



- LMHS provides free tobacco cessation services. The Quit for Your Health program offers education, counseling and nicotine replacement products.
- Licking Memorial Hospital (LMH) joined a program in 2010 that is designed to protect the electrical transmission grid from massive blackouts similar to the one experienced in the Northeast in 2003. Under the Demand Response program, LMH will voluntarily reduce usage from the power grid during times of high energy demand. During a test of the system in the summer of 2010, LMH was able to reduce its energy consumption from the power grid by 99.7 percent while running on power supplied by its three 2,000 kW backup generators.
- In 2010, LMH built a data center to protect digital information, including patient records. The new data center includes multiple layers of redundancy so that patients’ medical records are always available. The level of technology and redundancy built into the new data center is among the most advanced that can be found anywhere in central Ohio.
- LMHS provided \$35.6 million of uncompensated care to the community in 2010. The uncompensated care value is determined by LMHS’ actual costs at standard charges to deliver services and supplies. Since 1995, the year that Licking Memorial Health Professionals was formed, LMHS has provided more than \$285 million in uncompensated care.



Boards of Directors

Licking Memorial Health Systems Board of Directors

The Licking Memorial Health Systems (LMHS) Board of Directors oversees all aspects of LMHS' three corporations: Licking Memorial Hospital, Licking Memorial Professional Corporation and Licking Memorial Health Foundation. As volunteer community leaders, the Board Members serve to ensure LMHS provides the best care and services available.



Gordon D. Wilken
Chairman



William N. Mann
Vice Chairman



John F. Hinderer
Secretary/Treasurer



Walter C. Gemmell



Lewis R. Mollica, Ph.D.



Judith B. Pierce



Gary A. Ryan



P. David Shull



Gerald R. Ehram, M.D.
Physician Advisor



Patrick M. Jeffries
Licking Memorial
Hospital
Board Chairman



Robert A. Montagnese
Ex Officio
Licking Memorial
Health Systems
President & CEO

Slogan: Measurably Different ... for Your Health!

Vision: To be the best community healthcare facility in the state of Ohio.

Licking Memorial Hospital Board of Directors

In 1898, a small group of dedicated women opened a nine-bed hospital with donated furnishings in a converted house at the corner of Buena Vista and Everett Avenues in Newark to meet the needs of the community. After many evolutions throughout the past century, Licking Memorial Hospital now stands on West Main Street with 227 beds and state-of-the-art technology ready to serve the community. Today, like their predecessors, our Board of Directors is made up of dedicated individuals who volunteer their time to guide the operations and policies of the Hospital.



Patrick M. Jeffries
Chairman



Linda K. Dalgarn
Vice Chairman



Kim D. Fleming
Treasurer



Patrick D. Guanciale
Secretary



Gus A. Andrews



Craig Baldwin



C. Gene Branstool



Michael D. Cantlin



Bonnie L. Manning



Thomas A. Mullady



Nancy Neely



Richard P. Reed



F. Jennifer Utrevis



Robert A. Montagnese
Ex Officio
Licking Memorial
Health Systems
President & CEO



Karen L. Smith-Silone, D.O.
Ex Officio
Licking Memorial
Hospital
Chief of Staff

Hospital-Wide Directives

- Promote Patient Safety
- Incorporate Innovation & Technology
- Maintain Financial Strength
- Meet Community Needs
- Maintain Independence
- Deliver Quality Care
- Adhere to Corporate Integrity
- Attain Service Excellence
- Cultivate Relationships with Patients, Customers and Employees

Licking Memorial Health Systems Senior Management

The nine members of the Licking Memorial Health Systems (LMHS) Senior Management have extensive experience that provides strong leadership. With their collective background and vision, LMHS is able to proactively meet the community's needs.



Robert A. Montagnese,
C.P.A., M.H.A., B.A.
President & CEO
Making a difference
since 1993.



Sallie K. Arnett, M.S., RHIA
Vice President
Information Systems
Making a difference
since 2001.



Craig B. Cairns, M.D., M.P.H.
Vice President
Medical Affairs
Making a difference
since 1999.



Jeanine M. Fisher, J.D.
Vice President
Corporate Compliance
Making a difference
since 2010.



Veronica K. Link, B.B.A.
Vice President
Development & Public Relations
Making a difference
since 1984.



Christine L. McGee, R.N., B.B.A.
Vice President
Physician Practices
Making a difference
since 1995.



Anne C. Peterson, B.A.
Vice President
Human Resources &
Support Services
Making a difference
since 2001.



Cindy L. Webster, B.B.A.
Vice President
Financial Services
Making a difference
since 1991.



Deborah M. Young, R.N.,
M.S., C.C.M.,
Vice President
Patient Care Services
Making a difference
since 1996.

Licking Memorial Hospital Medical Staff Executive Committee

The Licking Memorial Hospital (LMH) Medical Staff Executive Committee is comprised of the Medical Staff officers and the chiefs of each Medical Staff department. Committee members set policies, review new physicians' credentials, analyze cases and help to educate staff members on medical advances.



Peter T. Nock, D.O.
Chairman
Vice Chief of Staff



Karen L. Smith-Silone, D.O.
Chief of Staff



Eric R. Pacht, M.D.
Secretary/Treasurer



Richard A. Baltisberger, M.D.
Department Chief of
Pediatrics



Lori J. Elwood, M.D.
Department Chief of
Pathology



Joseph E. Fondriest, M.D.
Department Chief of
Radiology



Talya R. Greathouse, M.D.
Department Chief of
Family Practice



Howard L. Reeves, D.O.
Department Chief of
Surgery



M. Jane Scott, M.D.
Department Chief of
Emergency



Richard N. Whitney, M.D.
Department Chief of
Behavioral Health

2010 Licking Memorial Hospital Medical Staff Appointments

Highly-qualified and skilled professionals who joined the LMH Active and Consulting Medical Staffs in 2010 include:

Nawar Al-Saieg, M.D.

Sean K. Choice, M.D.

Sandeep Chopra, M.D.

Paul G. del Valle, M.D.

Dalia S. Elkhairi, M.D.

Raymond J. Gagliardi, M.D., FACS

Jaime T. Goodman, M.D.

Robert J. Herbert, D.O.

Daria J. Hopkins, M.D.

Xiangyang Jiao, M.D.

May U. Mbah, M.D.

Brent M. Savage, M.D.

Trent E. Tipple, M.D.

Vincent I. Walsh, D.O.

Robert C. Woskobnick, D.O.



2010 Honorary Medical Staff Luncheon

Community Events: Dedications, Receptions and Open Houses

Licking Memorial Health Systems (LMHS) welcomes and encourages input to ensure our technology and services anticipate patients' constantly changing needs. Residents and employees were invited to many events during 2010 to celebrate areas of growth and to become familiar with the healthcare environment. Dedications, receptions and open houses in 2010 included:

Corporate Breakfasts – The Licking Memorial Hospital (LMH) Development Council hosted three Corporate Breakfasts in 2010. The events serve to acquaint local business and community leaders with new services, technology and health trends in the Hospital and in the healthcare industry.

Art from the Heart Reception – Families who participated in the Art from the Heart event at The Works museum in February were invited to a reception in the LMH Café in April to view the children's framed artwork. The artwork was on display throughout the year in various areas of the Hospital.

Betsy Eaton O'Neill Health Resource Center Dedication Ceremony – In April, LMH dedicated the newly opened Health Resource Center in memory of Betsy Eaton O'Neill. The center offers an abundance of free medical resources to support and educate patients, family members, friends and professionals who are involved in the physical and emotional care of patients.

Pastoral Care Events – During 2010, Licking Memorial Hospital hosted various events for members of Licking County's clergy. The Hospital's Pastoral Care Department facilitates religious and spiritual services for patients and extended family members.

Funeral Directors' Breakfast – The LMH Development Council hosted a breakfast for Licking County's funeral directors in March. The Hospital works to coordinate services and procedures with funeral directors to better help families during times of bereavement.

Open Houses at Licking Memorial Family Practices in Newark and Johnstown – In August, LMHS invited the community to farewell receptions for Keith Szekely, M.D., of Licking Memorial Family Practice – Newark and Ken Szekely, M.D., of Licking Memorial Family Practice – Johnstown. Each open house event also was an opportunity for the community to meet new family physicians, Vincent Walsh, D.O., and Robert Woskobnick, D.O.

Lifetime Achievement Reception – Each fall, the LMH Development Council hosts a gala Lifetime Achievement Reception in recognition of individuals who have made an extraordinary difference in the community. The 2010 recipient was Robert H. McGaughy, who is Chairman of the LMH Development Council and served on the LMH Board of Directors from March 2002 to March 2011.

Cardiac Rehabilitation Dinner – The LMH Cardiology Department hosted a dinner reception in December to honor patients who have successfully completed the cardiac rehabilitation program. More than 2,500 patients have graduated from the program since its inception in 1987.

Shepherd Hill's 25th Anniversary

Shepherd Hill, LMH's Behavioral Health Department, celebrated 25 years of providing comprehensive care for chemical dependency to the community. More than 100 former patients gathered at the outdoor luncheon to reconnect with Shepherd Hill staff members and celebrate the nationally accredited treatment center's commitment to helping individuals recover from alcohol and drug dependencies.

Donor Appreciation Reception

LMHS thanked contributors during the annual Donor Appreciation Reception in September. The event is an opportunity for donors to be recognized for their generous gifts and receive information on current and future projects at LMHS. At the 2010 reception, the latest piece in the LMHS Main Street Collection, a replica of the LMH Water Wall feature that was made possible by The Lindorf Family Foundation's generous gift, was unveiled for donors who have reached the \$6,000 level of giving. All donations are used to purchase new medical equipment and technology, and enhance the healthcare facilities at LMH.

Retirement Reception for Dr. Underwood

A reception was hosted in honor of Family Practice Physician Jackie L. Underwood, M.D., who retired from Licking Memorial Family Practice – Newark, in December. Colleagues, patients, friends and family members attended the event to show appreciation for her 28 years of patient care in Licking County.



6 Betsy Eaton O'Neill Health Resource Center Dedication

Changes, Enhancements and Technology

Licking Memorial Health Systems (LMHS) is constantly advancing to keep abreast of medical advances and to improve the health care experience for patients and visitors. In many instances, the changes are subtle and take place without the public's awareness. Changes and improvements at LMHS over the past year included:

Additional Mother-Baby Suites – In 2010, Licking Memorial Hospital (LMH) completed renovations on the Hospital's third floor that include the addition of five new mother-baby suites. The new rooms ensure that parents will be able to enjoy the intimacy of their newborn's first hours in private. The LMH Maternal Child Department now features 16 spacious suites that include private bathrooms with showers, cable television, new flooring and reclining chairs.

New Breastfeeding Center – LMH opened a new Outpatient Lactation Clinic that provides support, education and assistance to breastfeeding mothers in Licking County. The Clinic, located on the third floor of the Hospital, offers individualized consultations with a board certified lactation consultant who helps new mothers manage breastfeeding issues that can occur. The clinic also offers a phone line to provide access to a certified lactation consultant, giving mothers an opportunity to find answers to their breastfeeding questions.

Betsy Eaton O'Neill Health Resource Center

Made possible through a generous donation from the Jack and Betsy O'Neill family, Licking Memorial Hospital opened the Betsy Eaton O'Neill Health Resource Center in April 2010. The mission of the Health Resource Center is to support and educate patients, family members, friends and professionals who are involved in the physical and emotional care of those with medical illnesses. The Health Resource Center is dedicated to Betsy Eaton O'Neill in memory of her passion for education, health care and helping others.

ImPACT Concussion Screenings – LMHS introduced ImPACT, which stands for Immediate Post-Concussion Assessment and Cognitive Testing, with a trial run for the Newark Generals Varsity and JV Club Hockey teams in 2010. ImPACT will be added to the summer pre-participation sports physicals program for Licking County's middle schools and high schools in 2011. With ImPACT, each student completes a 20-minute computer test to establish a cognitive baseline. If a concussion occurs, the test is retaken and a physician compares the results. The difference in scores indicates the severity of the injury, and can help physicians determine the athlete's recovery time.

Upgrade for ECG Transmission Machines – LMHS invested more than \$50,000 to upgrade the electrocardiogram (ECG) transmission process used in communicating ECG data from an emergency medical service squad. This technology allows the Emergency Department (ED) staff to begin the evaluation process for a cardiac patient before the squad arrives. The updated technology was installed in the ED and county-wide EMS squads, and extensive training was provided for the ED and Licking County EMS staffs. This new technology will increase both accuracy and efficiency in data transmission – preventing additional heart damage and reducing the risk of death by almost 40 percent.

Wait-Time Boards for Emergency Department and Urgent Care – LMHS implemented online wait boards that compare the wait times at Licking Memorial Urgent Care and the LMH ED to help patients decide where to receive care for less severe illnesses and injuries that are not life-threatening. The wait boards show the average duration of visits to Urgent Care and the ED over both the previous four hours and the past 24-hour time frames. In addition, they show how many patients are currently waiting to be seen in each facility. Monitors also have been installed in the Hospital's ED waiting room to provide the same information.

Physical Therapy in Pataskala – The LMH Physical Therapy Department expanded its capacity to care for patients by adding an office at the Pataskala Health Campus. LMH's Physical Therapy Department creates custom treatment plans for patients with a variety of injuries and diseases, including orthopedic and neurological conditions, heart disease, and accident and post-surgical recovery.

New Endocrinology Practice – LMHS added Endocrinology to its list of more than 85 specialty physician practices. Endocrinology is a specialty that focuses on diagnosing and treating disorders of the endocrine (glandular) system which produces and regulates all hormone secretions within the body. The new practice, located at 120 McMillen Drive in Newark, is staffed by Jaime T. Goodman, M.D., who is board certified in endocrinology and internal medicine.

High-tech Backup Technology – LMH has installed a sophisticated new data center that will provide additional assurance of system availability, including patient information databases.

Main Street Coffee – In 2010, LMH opened Main Street Coffee, near the Hospital's front entrance. The shop features Starbucks™ specialty coffees, teas, sandwiches, muffins, scones and other delicious bakery items.



Upgrade for ECG Transmission Machines

Community Outreach

Licking Memorial Health Systems (LMHS) is firmly committed to our mission “to improve the health of the community.” The best way to protect community health is to prevent injury and disease; therefore, LMHS devotes many resources to educating the public about healthier lifestyles and proper medical care. In addition, LMHS is committed to giving back to the community through support of local groups and events.

The public is apprised of LMHS programs and health trends through press releases, radio and newspaper interviews, the bi-monthly Community Connection publication, monthly Quality Report Cards, an extensive Web site and announcements on the LeFevre nine-screen video wall in the John & Mary Alford Pavilion’s Surgery entrance. LMHS partnered with many local organizations throughout 2010 for various events, including American Red Cross blood drives, Art from the Heart Family Day at The Works, and the “For Your Health” 5K Run and Fun Walk. Many of LMHS’ programs and screenings are offered free of charge. Others are provided at a nominal cost.

2010 events and programs included:

January

Honored first baby of the New Year
Community Roundtable with spas, stylists and barber services
112th Birthday Celebration of Licking Memorial Hospital (LMH) – winter outerwear donation by LMHS employees for the Center for New Beginnings and Salvation Army of Licking County
Honored babies born on LMH’s 112th birthday, January 18
Hosted American Red Cross blood drive
Community Roundtable with athletic directors
Community education program – ADD/ADHD
Licking County United Way Partner Appreciation Breakfast sponsor
Midland Theatre Diva Nation Party sponsor
Newark Catholic Athletic Association High School Baseball sponsor
Newark Generals Hockey Club sponsor
Par Excellence Academy’s 16th Annual Breakfast sponsor
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMH Diabetes Self-Management Program, Childbirth Education classes, CPR classes

February

The Heart Truth – A Red Dress Event
Art from the Heart Family Day at The Works
LMH Development Council’s Corporate Breakfast program – 2009 Review and a Look into 2010
Participated in Food Pantry Network of Licking County’s Supermarket Sweep
Big Brothers Big Sisters’ 2010 events sponsor
City of Heath Softball Team sponsor
Heath Sertoma Youth Athletic Association’s 2010 season sponsor
Lakewood Girls Summer Softball 2010 Team sponsor
Licking County Chamber of Commerce’s Lunch & Learn sponsor
Licking Valley Youth Sports Association Varsity Baseball Team sponsor
North Newark Little League Farm & Varsity 2010 season sponsor
Mental Health America’s 11th Annual Java & Jazz sponsor
People for Parks Licking Park District’s levy campaign sponsor
Reese Adult Day Center’s 9th Annual Taste of Italy sponsor
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMH Diabetes Self-Management Program, Childbirth Education classes, CPR classes

March

Hosted Funeral Directors’ Breakfast
Hosted Pastoral Care Dinner
Doctors’ Day Recognition
Participated in the Taste of Home event
Hosted American Red Cross blood drive
Community education program – Colorectal Cancer Awareness
Operation Feed Campaign with Food Pantry Network of Licking County
American Red Cross of Licking County’s 2010 Heroes Breakfast sponsor
Granville Intermediate School Running Club sponsor
Granville High School Spring Break Service Trip sponsor
Licking County Sports Association sponsor
National Child Safety Council’s Child Safety & Drug Awareness Program sponsor
Newark Catholic Athletic Association Softball sponsor
Southwest Licking Youth Baseball League Summer and Fall Baseball sponsor
Watkins Memorial Athletic Association Basketball sponsor
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMH Diabetes Self-Management Program, Childbirth Education classes, CPR classes



Art from the Heart Family Day at The Works

April

Community Roundtable with health insurance professionals
Community education program – Anxiety, Depression & Stress Management
Community Roundtable with nursing home administrators
Community education program – Dining with Diabetes
Art from the Heart Reception
Mental Health Recovery Board’s “Continue to Care” Licking County levy campaign sponsor
Newark Catholic High School’s 26th Annual Touch of Class Dinner and Auction sponsor
Relay for Life of Denison University sponsor
Twentieth Century Club’s 32nd Biennial Flyer sponsor
Weathervane Playhouse Half Corporate sponsor
Welsh Hills Schools’ Casino Night and Auction sponsor
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMH Diabetes Self-Management Program, Childbirth Education classes, CPR classes

May

Community Roundtable with realtors
Licking Memorial Urgent Care tours for Pataskala Elementary students
LMH Development Council’s Corporate Breakfast program – Diabetes Prevention and Awareness
Community Education Program – Skin Cancer Awareness and Screening
Park National Bank’s Shred-It Day
Hosted American Red Cross blood drive
Pre-participation Sports Screenings for Licking County student athletes
Boy Scouts of America Newark Good Scout Reception sponsor
Center for Disability Services’ Garden Party sponsor
C-TEC 2009-2010 Outstanding Student Award sponsor
Lester Williams’ “Pride in the Red Helmet” First Annual Golf Outing sponsor
LICCO, Inc.’s Spring Fitness 5K sponsor
Stand-up! Citizens for Southwest Licking Kids & Community’s 2nd Annual Golf Outing sponsor
St. Francis de Sales Parish’s 2010 Festival sponsor
Twentieth Century Club’s 28th Annual Pro-Am Golf Tournament sponsor
Zonta Club of Newark’s Luncheon and Fashion Show sponsor
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMH Diabetes Self-Management Program, Childbirth Education classes, CPR classes

June

Camp Feelin’ Fine – a day camp for children with asthma
Community education program – Tobacco Cessation
Community Roundtable with CPAs and comptrollers
Pre-participation Sports Screenings for Licking County Student Athletes
American Cancer Society’s Mike Radabaugh Memorial Relay for Life sponsor
Carol Strawn Center’s 7th Annual Walk Down Memory Lane for Alzheimer’s sponsor
C-TEC’s 20th Annual Recognition Brunch sponsor
Foundation for Hospice of Central Ohio’s 13th Annual Golf Outing sponsor
Behavioral Healthcare Partners of Central Ohio’s 2nd Annual Garden Party sponsor
Licking County Aging Program’s 15th Annual Golf Outing sponsor
Rotary Club of Pataskala’s 10th Annual Golf Outing Sponsor
The Woodlands Classic sponsor
Third Annual Watkins Memorial Football Golf Outing sponsor
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMH Diabetes Self-Management Program, Childbirth Education classes, CPR classes



Camp Feelin’ Fine

July

Betsy Eaton O’Neill Health Resource Center program – How to Be a Safe Patient
LMHS Family Movie Night at the Pataskala Health Campus
Sponsored Licking County Settlers – LMHS Night
Community education program – Healthy Weight Loss, Healthy Eating and Exercise
Pastoral Care Breakfast
Hosted American Red Cross blood drive
Salvation Army Day Camp at LMH
Pre-participation Sports Screenings for Licking County student athletes
American Cancer Society’s Relay for Life of Pataskala sponsor
Granville Rotary’s 37th Annual Granville Firecracker Five sponsor
Granville Rotary Foundation’s Art Affair and Wine Festival sponsor
Heath Band Boosters sponsor
Licking County Health Department’s 6th Annual Kickin’ Ash Splash sponsor
Licking County Settlers’ Grand Slam sponsor
Licking Valley Athletic Boosters Second Annual Golf Scramble sponsor
Midland Theatre 2010-2011 Season sponsor
Newark Athletic Booster Club Fall Sports Season sponsor
Northridge Football sponsor
Boy Scouts of America Simon Kenton Council’s 26th Annual Eagle Open Golf Outing sponsor
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMH Diabetes Self-Management Program, Childbirth Education classes, CPR classes

August

Betsy Eaton O'Neill Health Resource Center program – Children's Vaccines
Dawes Arboretum – LMHS "For Your Health" 5K Run and Fun Walk
Hartford Fair – participant and purchased steer for donation to Salvation Army
Sponsored Babe Ruth World Series – LMHS Night
Betsy Eaton O'Neill Health Resource Center program – Spirituality
Community Roundtable with pastors
Pataskala Street Fair and Parade
Community education program – Sleep Disturbance and Heart Health
LMHS Career Open House
Blessed Sacrament Parish Festival sponsor
Camp O'Bannon's 10th Annual Golf Outing sponsor
Granville Kiwanis Foundation's Maple Leaf 5K sponsor
Licking County Chamber of Commerce's 18th Annual Golf Outing sponsor
Licking County Chamber of Commerce's Lunch & Learn Self-Defense Class sponsor
Licking County Coalition for Housing's 6th Annual Golf Outing sponsor
Pelotonia 2010 race sponsor
Public Health Partnership's First Annual Moundbuilders "For the Cure" Golf Outing sponsor
Saint Vincent Haven's 4th Annual Golf Outing sponsor
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMH Diabetes Self-Management Program, Childbirth Education classes, CPR classes

September

LMHS Family Movie Night at the Pataskala Health Campus
Betsy Eaton O'Neill Health Resource Center program – Navigating Your Insurance
Shepherd Hill 25th Anniversary Reception
Kids First! Fest in Heath
Annual Donor Appreciation Reception
Community Roundtable with police and fire chiefs
Community Education Program – Treatment Options for Heartburn
Betsy Eaton O'Neill Health Resource Center Program – Flu Awareness and Prevention
Community education program – Dining with Diabetes
Betsy Eaton O'Neill Health Resource Center program – Stress Management
Community Education Program – Student Athlete Health Risks
Hosted American Red Cross blood drive
Children's Reading Foundation of Licking County's Reach Out and Read program sponsor
Licking County Humane Society's Pet-A-Palooza 5K Race/Fun Walk sponsor
Licking County Family YMCA's Golf Outing for Youth sponsor

Licking County Prayer Partners' 2010 Prayer Breakfast sponsor
Muscular Dystrophy Association's Lock-Up sponsor
The Cade & Katelyn Fund Committee's 10th Annual CURE SMA Golf Classic sponsor
The Dawes Arboretum's Bluegrass BBQ and Boom sponsor
The Energy Cooperative Round Up Foundation's Golf Tournament sponsor
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMH Diabetes Self-Management Program, Childbirth Education classes, CPR classes

October

LMH Flu Clinic at Indian Mound Mall
Community education program – Preventing Influenza with Vaccination
TWIGS Thrift Store's 60th Anniversary celebration
Community Roundtable with elected officials
LMHS Family Movie Night at the Pataskala Health Campus
Community education program – Breast Cancer Awareness and Screening
Camp O'Bannon's Murder Mystery Dinner sponsor
Licking County Family YMCA Sharks Swim Team sponsor
Licking County Prayer Partners' Pastors Appreciation Breakfast sponsor
Lou & Gib Reese Ice Arena's Ice Show sponsor
Newark-Heath Rotary Foundation's Annual Memorial Golf Outing
The Works' Hats Off event sponsor
United Way of Licking County's Sand Volleyball Tournament – team sponsor
Newark Courthouse – Safe Trick or Treat
Kids' Night Out at Kroger
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMH Diabetes Self-Management Program, Childbirth Education classes, CPR classes

November

Community Roundtable with school nurses
LMH Flu Clinic at Indian Mound Mall
LMHS Lifetime Achievement Reception
Community Roundtable with township trustees and clerks
TWIGS 14 Annual Holiday Tour of Homes
Community education program – Diabetes Awareness
Hosted American Red Cross blood drive
LMH Development Council's Corporate Breakfast program – Caring for Aging Parents
Big Brothers Big Sisters' Holiday Help Campaign sponsor
Granville High School Baseball sponsor
Johnstown-Monroe Local School District Dinner and Auction sponsor
Licking County Coalition for Housing's Annual Luncheon sponsorship
Licking County Coalition of Care's Third Annual Gospel Celebration sponsor
Licking County Courthouse Lighting Committee's 62nd Holiday Lighting of the Courthouse sponsor
Licking County Family YMCA's Run for God 5K sponsor
Mental Health America of Licking County's 2010 Annual Dinner Celebration sponsor
Newark Athletic Booster Club's Two Season sponsor
Northridge Athletic Boosters' Viking Dinner & Auction sponsor
Newark Catholic Athletic Association's Boys' Basketball sponsor
Newark Generals Hockey Club 2010 sponsor
Pataskala's Sterling Theater's Grand Reopening and Gingerbread House Auction sponsor
The Woodlands' Art for Life Event 2010 sponsor
Trend Magazine's Women's Expo sponsor
Weathervane Playhouse 2011 sponsor
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMH Diabetes Self-Management Program, Childbirth Education classes, CPR classes

For Your Health 5K Run and Fun Walk



December

Cardiac Rehabilitation Dinner
ImPACT Concussion Screenings for Newark Generals hockey team
Community Roundtable with local attorneys
Community education program – Safe Sitter®
Honored babies born on Christmas Day
Hosted American Red Cross type O blood drive
Newark Catholic Athletic Association’s Boys’ Basketball sponsor
Newark Fire Fighters Local 109’s Licking County EMS Conference sponsor
Watkins Memorial High School Lady Warriors Softball sponsor
Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMH Diabetes Self-Management Program, Childbirth Education classes, CPR classes

Speakers Bureau, Health Fairs and Screenings – In 2010, LMHS provided speakers and health screenings to the community through the following organizations and events:

AARP – Monthly Meeting
Alexandria Buckeye Senior Group
ArvinMeritor – Employee Health Fair
Arvin Meritor – Lunch and Learn
The Boeing Company
The Boeing Company – Employee Health and Wellness Fair
Business After Hours
Camp Enterprise
Candlewick Commons
Central Ohio Parkinson Society
Chapel Grove – Medical Mondays
Chapel Grove Activity Department
Church of Nazarene – Victory Men’s Prayer Breakfast
Compeer
COTC LPN Class
COTC Radiology Class
C-TEC Pre-nursing class
Denison University – Employee Health and Wellness Fair
Denison University Career Fair
Down Syndrome Association of Central Ohio – annual workshop
The Energy Cooperative – Members Day at The Works
The Energy Cooperative – Safety Meeting
Etna Lions – Cruise In and Health Fair
Flying Colors Preschool – Registration Day
Four Town La Sertoma
Girl Scout Troop 1931
Glenn’s Market blood pressure screenings
Granville High School – Choices Program
Granville Intermediate School Running Club

Hartford Fair
Indian Mound Mall – Family Health and Wellness Fair
Johnstown Monroe High School – Family Consumers Project
LEADS Headstart Parent Group
Learn, Grow and Play Child Development Center
Learn, Grow and Play Child Development Center’s Day Camp
Licking County Aging Program
Licking County Board of Developmental Disabilities
Licking County Chamber of Commerce
Licking County Chamber of Commerce – Leadership Program
Licking County Chamber of Commerce – Lunch and Learn
Licking County Department of Job and Family Services – Employee Health and Wellness event
Licking County Health Department – Lunch and Learn
Licking County Master Gardener Conference
Licking County Soil & Water Conservation District and Licking County Farm Bureau – Farmers’ Share Breakfast
Licking Valley High School
Lowe’s – Safety Saturday
Millersport Wrestling Team
Mothers of Preschoolers (MOPS)
MPW – Lunch and Learn
New Albany Health and Wellness Expo
Newark Catholic High School
New Life Community Center Baby Pantry – Kids Fair
Northridge Local Schools – Employee Health Fair
Ohio Department of Transportation – Employee Health Fair
Ohio State Newark – Health Class
Ohio State Newark – Student Teachers’ Class

Owens Corning – Employee Health and Wellness Fair
Paces for Pieces 5K and One Mile Fun Run and Resource Fair
Park National Bank – Freedom Years Health and Merchant Fair
Pataskala Relay for Life opening ceremony
Pataskala Street Fair and Parade
Pink Strides Event
Saint Francis Elementary School
Saint Francis Preschool
Salvation Army of Licking County – blood pressure screenings
Salvation Army of Licking County – Girls’ After School Program
SASS for Breast Cancer Survivors Conference
Second Church of Christ Christian Companions
Sheridan High School Volleyball Team
Southwest Licking Schools
Tech International – Lunch and Learn
TOPS – Johnstown
TOPS – Newark
Trend Magazine’s Women’s Event
Utica Church of Christ Ladies Circle
Velvet Ice Cream – Employee Weight Loss Challenge
Washington Square Apartments
West Licking Fire Department – open houses
West Licking Fire District
WNKO Radio – Healthwise program
YMCA – Silver Sneakers
YMCA – Weight Loss Challenge
Zerger Hall
Zonta Club of Newark



Development Council

The Licking Memorial Hospital (LMH) Development Council was established in 1987 and falls under the auspices of the Licking Memorial Health Foundation. Its purpose is to increase charitable giving to LMH and to enhance and promote meaningful community relations for the Hospital. Although LMH is financially sound, we are not immune to today's financial challenges that include government cutbacks in Medicare and Medicaid reimbursements, revenue shortfalls, and the continuing cost of charity care. Donations to the Licking Memorial Health Foundation enable LMH to provide for capital needs, services and programs that may otherwise go unfunded. The Licking Memorial Health Foundation is a not-for-profit corporation.

Executive Committee

Robert McGaughy, Chairman
P. David Shull, Vice Chairman
Glenn Abel
Thomas Cummiskey
John Gard
Thomas Hall, M.D.
Patrick Jeffries
Bonnie Manning
Mary Jane McDonald
Robert O'Neill
Stuart Parsons
Cara Riddel
Cindy Steen

Annual Support Committee

Thomas Cummiskey, Chairman
Cara Riddel, Vice Chairman
James Atkinson
Michael Buskirk
Mary Jane Carrier
Dave Doney
Seth Ellington
Jill Evans
Donald Hill
Jeffrey James
Charles Johnston
Nicole Judd
Jerry McClain
James Mitchell
Doris Spriggs
Sherry Staggers
Russell Suskind
Douglas Ute
Ashley Wade
Charles Walker
Ann Wood

Community Relations Committee

Cindy Steen, Chairman
Mary Jane McDonald, Co-Vice Chairman
Robert O'Neill, Co-Vice Chairman
Tony Adams
Edward Bohren
Karen Burger
Marcia Downes
Stephen Fowler
Ann Howard
Patrick Jeffries
Melissa Johnston
Alfred Kanuch
Barbara Kanuch
Willard Kuhlwein
Michele Layman
Linda Linham
Christopher Meyer
Thomas Mullady
Diane Paetz
Patricia Parker
John Weaver
Linda Wiegand
James Young

Education and Membership Committee

John Gard, Chairman
Bonnie Manning, Vice Chairman
Mary Albright
Julie Barrett
Ron Cassidy
Jack Crockford
Eschol Curl
Kim Fleming
Terry Frame
Nasie Gallagher
Shari Gallup
Todd Hartshorn
Cheri Hottinger
Patricia Landon
Kim Lust
Nelson McCray, Ph.D.
Eloise Miller
David Morrison
Richard Reed
Jennifer Roberts
John Row
Donna Shipley
Thomas Slater
Orville Varasso
Charles Walker
Ray Wilson

Development Council Mission

To increase charitable giving to the Hospital, and to enhance and promote meaningful community relations resulting in the Hospital's ability to meet community needs and better serve its publics.

Fundraising

Licking Memorial Health Systems (LMHS) relies, in part, on charitable donations to stay in the forefront of technological advances and meet growing community needs. The Development Department at Licking Memorial Hospital (LMH) works diligently to ensure that the Hospital has the funds available for continuous improvements and to offset the expense of charity care. Contributions to LMHS are used to purchase equipment and fund programs, capital expenses and facility improvements. In 2010, LMHS received \$14,991 in contributions to the general fund in addition to the donations listed below. The contributions are not used for salaries or general operating expenses.

Cornerstone Club

The Cornerstone Club is comprised of community members who contribute \$100 or more to LMH. As of 2010, the Cornerstone Club has 117 members who have raised \$18,250 toward the new Step-Down Unit in the Critical Care area. Donors receive a piece of the Main Street Collection at each \$500 milestone of giving. The 2010 addition to the Main Street Collection recognizes donors who have reached the \$6,000 level of giving. The new piece is a likeness of the Water Wall, located in the LMH Surgery waiting area, that was made possible by the Lindorf Family Foundation's generous contribution.

The Caduceus Society

Physicians within LMHS have their own opportunities to lend financial support. The Caduceus Society is a prestigious giving level made up of physicians who pledge a gift of \$10,000 or more over a period of 10 years. The Caduceus Society has a total of 34 members.

The John Alford Fellowship and The William Schaffner Society

The John Alford Fellowship was created to memorialize the extraordinary commitment of LMH's long-time supporter, John W. Alford. Cindy and Thaddeus Webster joined The John Alford Fellowship in 2010. The Society currently has 24 members who have pledged a contribution of at least \$25,000 over 10 years.

The William Schaffner Society was created in memory of William Schaffner, the first chairman of the Licking County Hospital Commission. The Schaffner Society received five new memberships in 2010, pledging at least \$10,000 over 10 years. These memberships included Dave and Christine Claypool, Jeanine and Gene Fisher, Richard Reed, Robin and Judy Pierce, and Jason and Holly Slaughter. The Schaffner Society has a total of 102 members.

Licking Memorial Golf Gala

The annual Licking Memorial Golf Gala took place at the Granville Golf Course on June 21, with Pat and Linda Jeffries serving as honorary chairs. The team from WNKO whose members included Todd Harrold, Tom Swank, Mark Walters and Richard Day, took first-place in the tournament. MedBen, Park National Bank and Turner Construction were Ace Sponsors with a contribution of \$5,000 each. Eagle sponsors (\$2,500) included Guttridge Plumbing, Inc., The Jerry McClain Companies, Limbach Company, LLC, Stedman Flooring, Inc., and Summit Custom Cabinets. A record attendance of 132 golfers played in the 2010 Golf Gala, which raised \$54,486 to benefit the Health Systems.

PRIDE

LMHS employees have a special opportunity to support the Health Systems with charitable contributions through payroll deductions to PRIDE (Providing Resources in Dedicated Employees). As of December 2010, PRIDE had 553 members. Since 1987, PRIDE contributions have exceeded \$1.35 million.

Paving Our Future Commemorative Bricks

LMH's Development Council initiated a distinctive way to recognize family members, friends or organizations with a specialized tribute. Commemorative bricks are available in two sizes for personalization and placement in one of the LMH's exterior walkways. The personal brick (4" x 8") is offered for a \$250 contribution, and the corporate brick (8" x 8") is available for a \$500 contribution. A letter acknowledging the gift is sent to the donor or designated honoree, and a confirmation letter is sent upon installation. This new project raised \$18,750 in its first year.

Honorary and Memorial Giving Program

The Licking Memorial Health Foundation's Honorary and Memorial Giving Program offers community members an opportunity to pay tribute to a loved one, commemorate a special event or celebrate a recovery through monetary contributions that benefit LMH. In 2010, the Foundation received 39 honorary and 17 memorial donations, totaling \$6,910. Also, as part of this program, more than \$700 was contributed to the Betsy Eaton O'Neill Health Resource Center.



Golf Gala

Employment

Modern health care requires a balance between technology and the “human” factor. Even though the state-of-the-art technology at Licking Memorial Health Systems (LMHS) has saved lives and made many procedures safer and more convenient for patients, it is the staff’s competence, professionalism and kindness that patients remember and mention to others.

With approximately 1,600 employees, the Health Systems remains the largest employer in Licking County, and has gained a reputation as a highly favorable place to work. For the second consecutive year, LMHS was named a Best Place to Work by Columbus Business First, achieving a spot as one of the top five in the large business category in 2010. The list of honorees was chosen from more than 100 central Ohio companies. Each company was scored by an independent market research firm through employee surveys. The award was a tribute to the LMHS focus on high employee satisfaction and a culture based on the principles of devotion to the community, generous service, teamwork and recognition of individual and team worth.

LMHS is very proud of its highly trained and friendly staff and is honored to celebrate their achievements and special events. In January 2010, employees

celebrated the 112th birthday of Licking Memorial Hospital (LMH) with cake and an amiable competition to donate cold-weather items to local charities.

In May, special activities paid homage to the staff during Hospital and Healthcare Week. During the week, the Health Systems provided an employee health fair, an employee cookout, and employee recognition events. The Health Systems also announced special employee merit awards, including the Clarissa Ann Howard Award for Clinical Excellence, MVP Awards, Manager of the Year Award, and the President’s Award. (See page 16-17 for complete listings of the award winners.)

As part of Hospital and Healthcare Week, LMHS honored 218 employees for their 5-year-incremented years of service at the annual Employee Recognition Dinner which took place at the Longaberger Golf Club. Cindy Hollar, a Critical Care Unit point-of-care technician received recognition for providing 45 years of service. In addition, Director of Volunteers & TWIGS Carol Barnes, Manager of Surgical Services Barbara Chapman, and Director of Plant Operations John Tolliver were each recognized for their 40 years of service to LMHS.



40-year recognition for Barb Chapman, John Tolliver, and Carol Barnes

Other recognitions are extended to LMHS employees throughout the year. The Health Systems hosts frequent Dining with the Stars gatherings for those who receive recognition from patients or visitors for providing excellent customer service. In addition, bi-monthly gatherings with LMHS President & CEO Robert Montagnese celebrate employee birthdays and offer staff members an opportunity to discuss ideas for improvements.

LMHS sponsors numerous community events, service activities and educational programs. LMHS employees consistently demonstrate their personal commitment to the Health Systems' mission, "to improve the health of the community," by volunteering their time at many of these events to promote better health care. LMHS employees also benefit the community by serving on many local charitable committees and boards.

Employment opportunities at LMHS can be viewed at the Health Systems' Web site, www.LMHealth.org, and applications can be submitted online. LMHS is an equal opportunity employer.



Hospital and Healthcare Week – Employee Health Fair



Ultra Sounds Jazz Band at the Holiday Dinner for employees



Retiree Dinner

2010 Awards

Licking Memorial Health Systems and its dedicated employees, medical staff, volunteers and community members work diligently every day to ensure the community has access to excellent health care. Their efforts were recognized in 2010 with the following awards:

Best Places to Work by Columbus Business First

Licking Memorial Health Systems
(designated as one of the top five large businesses in central Ohio)

LMHS Lifetime Achievement Award

Robert H. McGaughy

LMHS Building a Healthier Community Award

Twentieth Century Club

LMH Physician of the Year

Richard A. Baltisberger, M.D.
David R. Lawrence, D.O.

LMHS President's Award

Jeanne Emmons, C.I.C., Director of Infection Prevention

LMHS Manager of the Year

Brian Thatcher, Director of Quality Improvement

Clarissa Ann Howard Nursing Award for Clinical Excellence

Diana Joy Coleman
Doree Good

Outstanding Immunization Rate Recognition by the Licking County Health Department

Diane M. LeMay, M.D.

Outstanding Achievement Award by the American College of Surgeons' Commission on Cancer

Licking Memorial Hospital

LMH Volunteer of the Year

Rene Halblaub

Food Pantry Network of Licking County Operation Feed Campaign – 1st Place Overall

Licking Memorial Health Systems



16 LMH Physicians of the Year –
Richard A. Baltisberger, M.D. And David R. Lawrence, D.O.



LMHS Building a Healthier Community Award –
Twentieth Century Club



LMHS Lifetime Achievement Award – Robert H. McGaughy



Clarissa Ann Howard Nursing Award – Diana Joy Coleman and Doree Good

LMHS MVPs

Angela Allen
 John D. Applegate, D.O., FACOP
 Shelley Carr
 Jacqueline Chesterson, L.P.N.
 Michael Cochran
 Leanne Collins
 Sarah Dosch, R.N.
 Angel Dunn

Jacque Evans
 Tom Ewing
 Roberta Furnish
 Claire Gant
 Kim Heddleson, R.N., B.S.N., PCCN
 Chris Holman
 Carl Kochendorfer
 Cynthia Lovell

Lisa Marinacci, R.R.T.
 Teresa McConnell, R.N., B.S.N.
 Megan E. Miller, D.O.
 Cheryl Myers
 Kelly Pethtel
 Jill Rhea, R.N.
 Phillip G. Savage, D.O.
 Karen Scott, M.T. (ASCP)

Cheryl Sweitzer, R.T.N., NMTCB
 Jessica Tittle, L.P.N.
 Chris Tritt
 Angela Wallace, R.N., B.S.N., C.E.N.
 Amanda Williams, C.P.C.
 Felisha Wolford, L.P.N.



LMHS MVPs

TWIGS

The TWIGS (Togetherness, Willingness, Imagination, Giving and Sharing) Organization of Licking Memorial Hospital (LMH) raises funds for LMH year round with special events, sales, and the Hospital Gift Shop. To date, the TWIGS organization has raised more than \$4.5 million toward equipment needs and capital purchases at LMH. In 2010, TWIGS contributed \$98,365 to the Hospital.

TWIGS first formed in 1950 to support the Hospital. Today, there are six LMH TWIGS chapters around Licking County. Chairmen of the individual LMH TWIGS chapters are: Jean Heitmann – TWIGS 4, Donna Tegtmeier – TWIGS 6, Joy Weaver – TWIGS 8, Darlene Baker – TWIGS 13, Rose Ann Stevenson – TWIGS 14, and Susan Snyder – TWIGS 24. The 2010 LMH TWIGS Executive Board Officers are: Sherry Staggers – Chairman, Sharon Wills – Chairman-Elect, Ruth Mann – Corresponding Secretary, Darlene Baker – Recording Secretary, Nancy Malarky – Treasurer, and Betty Siarnicki – Assistant Treasurer.

Volunteers

LMH is fortunate to have the support of a large group of dedicated volunteers. In 2010, 130 volunteers donated their time to perform many tasks that range from delivering mail and flowers to assisting with patient transporting. The 2010 Volunteer Executive Board officers are: Ann Wood – President, Joe Stenson – Vice President, Sharon Miller – Recording Secretary, and Beverly Crockford – Corresponding Secretary.

The following individuals selflessly volunteer their time at LMH to enrich health care for the community:

Janet Anderson	Joyce Clemings	Roger Flowers	Rene Halblaub	Annie Lake-Osborne	Robert Moody	Sue Schlicher	Brenda Tompkins
Marty Anspach	Carolyn Cline	Vickie Fogarty	Karen Hamilton	Glenna Lambert	Doris Moore	Patti Shanaberg	Kaitlyn Tompkins
Ashley Archer	Eddie Cline	Sara Fondriest	Joanne Hanson	Robert Landman	Thomas Moore	Vivian Sharpless	Claudia Triplett
Luke Baker	Ruth Coen	Janet Friel	Harry Harper	Tom LeBlanc	Jane Morgan	Sherry Sheeran	Emily Wagner
Janice Banks	Sonia Cohron	Christine Fulton	Freda Harris	Molly Lee	Teresa Morris	Pat Shipp	Victoria Walters
Pat Bates-Woods	Janet Cook	Roberta Furnish	Shirley Lee	Shirley Lee	Arlene Newman	Audrey Snow	Joann Walton
Don Baughman	Carole Corbin	Robert Gabe	Ann Howard	Connie Levingston	Helen Norris	Joseph Stenson	Patrick Wesley
Ethel Becker	Shirley Cotton	John Gardner	Helen Irmischer-Thoma	Gail Lewis	Joan Omlor	Nancy Stewart	Lin Wilson
Clay Beckholt	Beverly Crockford	Marie Gartner	Carol Johnson	Drew Link	Virginia Osborne	Richard Stewart	Sue Wolfe
Maxine Binckley	Donald Day	Jenna Guadio	Rachel Jones	Carole Link	Ralph Ottensmeier	Shirley Stradley	Thomas Wolfe
Mary Ann Boardway	Barbara Denson	Francis Gault	Nicole Judd	Danielle Lumbatis	Puja Patel	Mary Alice Swank	Elizabeth Ann Wood
Matthew Bowman	Delores Dovjak	Connie Gelfer	Bob Kaczor	Natasha Marshall	Mary Lou Place	Marilyn Taylor	Elizabeth Yoak
Patricia Brannon	Ann Englefield	Nancy Greten	Maxine Keith	Betty Meyer	Connie Price	Mary Tebben	John Yoak
Lori Brown	Janice Farran	Lois Grimm	Cindy Kikeli	Sharon Miller	Ben Rader	Lenora Thiel	Carol Yost
Maureen Cantlebury	Joyce Fleitz	Genevieve Hager	Myrtle Kovach	Terry Miller	Julie Rausch	Thomas Thiel	Marilyn Yost
Susie Clarke	June Flowers	Paul Hager	Anita Lafferty	Polly Mitchum	Anna Mae Rhoads	Betty Thompson	Ed Ziegler



2010 LMH TWIGS Executive Board



2010 Volunteer Executive Board officers

Facts at a Glance

2010 Statistics

Auxiliaries

Volunteers (hours):	52,512
TWIGS (dollars):	\$98,365
Development (dollars):	\$657,328

Charity and Uncompensated Care

In 2010, Licking Memorial Health Systems (LMHS) provided \$37.9* million in uncompensated care at standard charges, of which \$18.2* million was charity care.

LMHS has provided more than \$285 million in uncompensated care at standard charges since 1995, the year that the Licking Memorial Health Professionals was formed.

The total cost of uncompensated care to LMHS in 2010 was \$17.6* million. The total cost of uncompensated care since 1995 has been \$153 million.

Licking Memorial Hospital Statistics

Total registered beds:	227
Coronary:	25
Intensive Care:	13
Medical/Surgical:	129
Obstetric:	18
Psychiatric:	9
Nursery:	28
Chemical dependency:	5
Admissions (adult & pediatric):	7,386
Average daily census:	65
Average stay (days):	3.2
Emergency Department visits:	57,102
Patient days (adult & pediatric):	23,648
Patient meals served:	93,299
Babies delivered:	1,087
Laboratory tests:	675,802
Pharmacy units:	5,083,558
Pounds of laundry:	1,556,689
Urgent Care visits	7,560

Radiology procedures:	107,704
Radiology, ultrasound:	7,073
Radiology, CT scans:	23,728
Radiology, MRI scans:	4,056
Rehabilitation, Occupational Therapy outpatient procedures:	6,437
Rehabilitation, Physical Therapy outpatient procedures:	38,557
Surgical procedures:	6,777
Inpatient:	2,174
Outpatient:	4,603
Medical Staff (Active):	150
Medical Staff (Consultants):	36
Full-time equivalent employees:	1,132
Salaries / benefits:	\$69,941,046*
Operating expenses (includes bad debt):	\$143,660,588*

Licking Memorial Hospital provided \$32.3* million in uncompensated care at standard charges, including charity, during 2010.

Licking Memorial Health Professionals Statistics

Number of physician practices:	36
Number of physicians:	90
Physician practice patient encounters:	306,449
Average companies served per month by Company Care:	263
Full-time equivalent employees:	310
Salaries / benefits:	\$36,414,076*
Operating expenses (includes bad debt):	\$51,619,353*

Licking Memorial Health Professionals provided \$5.6* million in uncompensated care at standard charges, including charity, during 2010.

*Unaudited

2010 Donors

Many of our gracious neighbors in the community choose to honor friends, family members or physicians on special occasions with a monetary gift to Licking Memorial Health Foundation. Others remember loved ones with memorial contributions. We appreciate all donations that benefit Licking Memorial Hospital (LMH). Every contribution, whether large or small, makes a difference, and all gifts are tax-deductible.

Donors may restrict their gifts to a specific program or service. Donations can also be allocated to a general account, allowing Licking Memorial Health Systems to use the gift for the most urgent need. To make a gift or support one of our programs, please contact Veronica Link, Vice President Development & Public Relations, at (740) 348-4101.

Founder

(\$100,000 plus)

Mary E. Babcock
Helen Marie Brooke
Michael and Barbara Cantlin
Howard E. LeFevre
Lindorf Family Foundation
Bill and Jane McConnell
John J. O'Neill and Family
PRIDE – LMHS Employees
Frederick R. Reese
Lou and Gilbert Reese
Dr. Albert K. Ridout
TWIGS

Benefactor

(\$50,000-\$99,999)

Harry C. Moores Foundation
Park National Bank
State Farm Insurance Companies Foundation

The John Alford Fellowship

(\$25,000-\$49,999)

Ronald B. and Tracy W. Alford
Mr. and Mrs. William J. Andrews
Dr. and Mrs. Craig Cairns
Michael and Barbara Cantlin
Mr. and Mrs. C. Daniel DeLawder
Dr. and Mrs. Gerald Ehrsam
Shari Hively
Elizabeth Huffman
Drs. Jacqueline and Eugene Jones
Veronica and Paul Link
Bill and Jane McConnell
James J. and Christine L. McGee
Dr. Mark and Cathy Mitchell
Robert and Lauren Montagnese
Dr. Peter and Mrs. Jeannine Nock
Richard T. and Dorothy J. Oberfield
John and Anne Peterson
Lois Pharis, Juli and Peter
Mr. and Mrs. J. Gilbert Reese

Mr. and Mrs. Steve Schlicher
Sylvia Sinsabaugh
Cindy and Thaddeus Webster
Timothy and Deborah Young

Platinum Circle

(\$25,000-\$49,999)

Aladdin Shriners' Hospital Association for
Children, Inc.
Bank One
National City Bank
Nationwide Insurance Foundation
Owens Corning
Twentieth Century Club

Golden Corporate Honor Roll

(\$10,000-\$24,999)

ALLTEL Ohio, Inc.
Capital Wholesale Drug Company
Elford, Inc.
First National Bank of Zanesville
Independent Insurance Agents of Licking County
National Gas & Oil Corporation
Summit Custom Cabinets – Scott Thomas
Tamarack Farms Dairy
United Carriers Corporation/Freight Service, Inc.

The Caduceus Society

(*denotes commitment of at least \$10,000)

*Dr. and Mrs. Donald Adams
*Dr. George and Sandy Andrews
*Dr. Charles S. Baldwin
*Dr. Richard and Jane Baltisberger
*Audrey K. Bennett, M.D.
*Dr. Janae Davis and Family
*Pete L.A. Dils, M.D.
*Lori J. Elwood, M.D.
*Dr. and Mrs. Joseph Fondriest
Dr. Carl M. Frye
*Timothy R. Gatens, M.D.
*Dr. Shelley A.M. Gittens and
Mr. Richard Collins

*Dr. Talya Greathouse-Cain and
Mr. Malcolm Cain
Drs. Thomas and Mary Beth Hall
Dr. Chung Hee Han
*Debbie Heldman, M.D.
Dr. Sheila E. Hodgson
Dr. John W. Houser
*Hsien J. Hsu, M.D.
*Dr. Tiffany and Mr. Brian Inglis
*Dr. Connie Jenkins
Dr. Donald G. and Patsy Jones
*Dr. Robert R. Kamps and Susan E. Kamps
Dr. Frederick Karaffa
*Dr. and Mrs. Harold E. Kelch
Dr. Yoon H. Kim
*Dr. Yoon S. Kim
*Elizabeth Koffler, M.D.
*Dr. and Mrs. Chang Sup Lee
Dr. Owen and Elizabeth Lee
*Diane M. LeMay, M.D.
Dr. R. Gilbert Mannino
*Dr. Chuck and Kathy Marty
Dr. Timothy McNeish
*Dr. and Mrs. T. Thomas Mills
*Drs. Alana and Jeff Milton
Dr. Young S. Moon
*Dr. Bryce and Ellen Morrice
*Eric R. Pacht, M.D.
Dr. Seung H. Park
*Dr. Kenneth Parker and Family
Dr. Carl L. Petersilge
Dr. and Mrs. John D. Quimjian
*Mr. Gregory and Dr. May-Lee Robertson
Dr. Claude Rousseau
*Dr. M. Jane and Richard L. Scott
*Robert Seese, M.D.
Dr. Paul Simmons
*Dr. Richard and Sandy Simon
Dr. Charles Sinsabaugh
*Dr. Donald R. and Martha M. Sperry
*Dr. David and Pamela Subler
*Mary Testa, D.O.
*Dr. and Mrs. C. Michael Thorne
Dr. Pattye Ayn Whisman

The William Schaffner Society

(\$10,000)

Glenn and Alice Ann Abel
John W. Alford
Rita J. Allen
Larry and Sue Altman
Sallie and Tim Arnett
Mr. and Mrs. Mark Arthur
Mr. and Mrs. John A. Bakos
Gary and Carol Barnes
Dr. and Mrs. Robert A. Barnes
Mr. Robert C. Battat
John and Amy Bowyer
Kathy and Tom Bradley
Betty Jane Koontz Burson
Mike and Janet Bush
Jan and Larry Campbell
Mr. Henry Chamberlain
Mr. and Mrs. Dave Claypool
Mr. and Mrs. Jack Crockford
Mr. and Mrs. Harold L. Cromer
Janet and Don Curtis
Linda and Jay Dalgarn
Bernadette and Jerame Davies
Cindy and Terry Davis
Sharyn Davis
Raymond P. Devereaux
Nancy Chiles Dix
Mr. and Mrs. Dean C. Edie
Jerry G. and Barbara J. Feyh
Gene and Jeanine Fisher
John D. and Marcia Fisher
Lois (Sam) Folk
Paul and Kathleen Gatens
Walter C. Gemmell
Harold and Nancy Greten
Larry and Kathryn Hahn
Diana and John Hall
Joan and Earl Hawkins
Robert Flory Hendricks
Mr. and Mrs. Bennie E. Hill
John Hinderer
Clarissa Ann Howard
Ann and Tony Hubbuch

Donald E. and Jennifer L. Hughes
 Eli Hull
 Lew and Rose Huston and Family
 Shirley A. Johnson
 Beth Kolb
 Mr. and Mrs. Howard E. LeFevre
 James H. and Susan E. Legg
 Mr. and Mrs. Robert Luikart
 Edward and Rhonda Maddern
 Debra L. Matesich
 Mr. and Mrs. Edgar W. McCauley
 Jerry McClain
 Mrs. William G. McCreery
 Mary Jane McDonald
 Robert H. and Patricia E. McGaughy
 Phoebe and Joe McMahan
 Suzanne L. McPeck
 Mr. and Mrs. Christopher Meyer
 Bill E. Mitchell
 William S. and Sue O. Moore
 Beth Ann Elliott Morgan
 Frank B. Murphy
 Debbie Newman
 Mr. and Mrs. John J. O'Neill
 Robert and Alexa O'Neill
 Stuart N. and Marcia L. Parsons
 Judith and Robin Pierce
 Dorothy and Robert H. Pricer
 Cyril and Barbara Ransopher
 Richard P. Reed
 Mary B. Reid
 Lorei A. Reinhard
 Mr. and Mrs. Calvin E. Roebuck
 Marian S. Rogers
 Denny T. and Patricia L. Ross
 Carol C. Schaffner
 Dr. Joseph P. Shai II
 Mr. and Mrs. Guy Sitler, Jr.
 Holly and Jason Slaughter
 Aletha and Norman Slight
 Helen Wells Smith
 Mr. and Mrs. Jeffrey Smith
 Mrs. John D. Spencer
 Cynthia S. Steen
 Sheryl and Jack Stickrad, Jr.
 Mr. and Mrs. George J. Still, Jr.
 William and Mary Alice Swank
 Cheryl and Roy Sweitzer
 Trinity Health Group
 Mr. and Mrs. Orville Varasso
 Mr. and Mrs. Richard L. Vockel
 Vicky L. Walbright, R.N.
 Mr. and Mrs. John L. Warner
 Robert K. and Marilou Weakley
 Richard P. Wenzelberger
 Gordon and Ellen Wilken
 Wilber W. Wilson
 Teresa Wood, Ph.D.
 James T. Young
 Lee and Judy Zazworsky
 Zenaide Schaffner Still and Sons

The LMH Cornerstone Club is a very special group of people who support the Hospital with a minimum donation of \$100 each year.

Abbott Laboratories, Alice Ann & Glenn Abel,
 Donna & Dennis Abend, Mary Albright, Lowell
 & Barbara Anstine, Jim & Beth Atkinson,
 William & Vivian Baker, Julie Ketner Barrett,
 Patricia C. Bates-Woods, Frank & Susan Bentz,
 Patricia Brannon, Dr. Thomas A. Brannon, John
 & Dorothy Brown, Budget Blinds of Mid Ohio,
 Donna & Robert Carpenter, Thomas & Margaret
 Caw, Eddie & Carolyn Cline, Edward Cobb,
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